



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Mr. Travis Stem, Administrator
Eagle Ridge Personal Care Home LLC
P.O. Box 8969
Milesburg, Pennsylvania 16853

SEP 27 2016

RE: Eagle Ridge Personal Care Home
2997 Renovo Road
Mill Hall, Pennsylvania 17751
License #: 329360

Dear Mr. Stem:

As a result of the Department of Human Services' annual licensing inspection on June 22, 2016 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
License Inspection Summary

**VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: EAGLE RIDGE PERSONAL CARE HOME		License Number: 32936
Address: 2997 RENOVO ROAD, MILL HALL, PA 17751		County: Clinton
Administrator: Travis Stern		Region: NORTHEAST
Legal Entity Name: EAGLE RIDGE PERSONAL CARE HOME LLC		
Legal Entity Address: 255 DAVIDSON ROAD, BELLEFONTE, PA 16823		
Certificate(s) of Occupancy		
C-2 LP 09/27/1994 Department of L&I	C-3 08/11/1993 Department of L&I	
Staffing Hours		
Resident Support: NM	Total Daily Staff: 15	Waking Staff: 11
Type of Inspection: Full	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s)		
Renewal		
On-Site Inspections Dates and Department Representatives On-Site		
06/22/2016: Hummel, Jesse; Novak, Ryan		
Off-Site Inspection Dates and Inspectors, if Applicable		
Other Details		
Partial or Full Triggers:		Random Indicators:
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 27 Number of Residents Served: 15 Secured Dementia Care Unit in Home: No Area: Secured Dementia Unit Capacity, if Applicable: Number of Residents Served in Secured Dementia Care Unit, if applicable: Number of Current Hospice Residents: 0 Number of Hospice Residents in past year: 1	Number of Residents who: Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 15 Have Mental Illness: 0 Have an Intellectual Disability: 0 Have a Mobility Need: 0 Have a Physical Disability: 0	

Violation Report: 32936 - 06/22/2016 - Hummel, Jessa
PCH Name: EAGLE RIDGE PERSONAL CARE HOME

1. REGULATION 55 Pa.Code §2600

2600.18 - A home shall comply with applicable Federal, State and local laws, ordinances and regulations.

2a. DESCRIPTION OF VIOLATION

The facility's boilers; PA Serial #237102B and PA Serial #217414B do not have a current certificate of Boiler or Pressure Vessel Operation. The current certificate for each boiler expired on 6/30/14.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)


Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Updated boiler certificate has not been received. The current certificate was updated on 4/20/16 and signed by a licensed state inspector from the Labor and Industry department of Pennsylvania. I contacted the Head boiler inspector for Pa, and he stated that they are behind with getting information into the computer and that should not be our problem. He stated the signature on the upper corner with date should be acceptable. We are waiting for the current certification.

Adm/Designee will submit a copy of new ^{certificate} license to Regional office upon receipt.

Adm will set up a reminder system/schedule to contact LEI well in advance of next inspection cycle. Home should retain documentation of efforts to obtain timely certificate. CP. 8-13-16

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative
(Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page) TRAVIS L. STEM ADMINISTRATOR Date 7-7-16

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 8-13-16 (Date)

The above plan of correction was approved by  (Initials)

Plan of correction implementation status as of 8-13-16 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 32936 - 08/22/2016 - Hummel, Jesse
PCH Name: EAGLE RIDGE PERSONAL CARE HOME

1. REGULATION 55 Pa.Code §2600

2600.64(c) - An administrator shall have at least 24 hours of annual training relating to the job duties.

2a. DESCRIPTION OF VIOLATION

Administrator A completed only 13 of the required 24 Hours of Administrator training for the 2015 calendar year.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Attached is the information that states it took 15 hours to complete the Red Cross instructor training course. Also called Anne Graziano she said she would email me with on-line courses that are expectable to obtain CEUs that i need to make up. Waiting on that email.

Wtc only allows up to 9 hours for course completion.
New postings on Department's Home Page have been updated. There are several opportunities now available for scheduling registration.
Adm will submit copies of training completed - with signature & "applied to Training Year 2015" written on originals. Adm is responsible to complete the outstanding training for 2015 and all required approved training for 2016 by the end of 2016 Training Year.

Repeat Violation: No Date(s) of Previous Violation(s):

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Date 7-7-16

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Violation Report: 32936 - 06/22/2016 - Hummel, Jesse
PCH Name: EAGLE RIDGE PERSONAL CARE HOME

1. REGULATION 55 Pa.Code §2600

2600.182(b) - Prescription medication that is not self-administered by a resident shall be administered by one of the following:

- (1) A physician, licensed dentist, licensed physician's assistant, registered nurse, certified registered nurse practitioner, licensed practical nurse or licensed paramedic.
- (2) A graduate of an approved nursing program functioning under the direct supervision of a professional nurse who is present in the home.
- (3) A student nurse of an approved nursing program functioning under the direct supervision of a member of the nursing school faculty who is present in the home.
- (4) A staff person who has completed the medication administration training as specified in § 2600.190 for the administration of oral; topical; eye, nose and ear drop prescription medications; insulin injections and epinephrine injections for insect bites or other allergies.

2a. DESCRIPTION OF VIOLATION

Direct care staff person B regularly administers medications to residents of the facility. Staff person B completed the Medication Administration Initial Training on 5/27/16, however scored only an 88.34, which is not a passing score. A staff person must complete and pass the Medication Administration Initial Training prior to administering medication to residents.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Direct Line staff person B was given the medication training and retast on night of the 22nd and she received a score of 93.25. All future medication scores will be 90 or over.


Adm/Designee will review prior to continuing observations and passes. Adm/Mod Trainer will set up periodic reviews of med training dates & annual recertifications in order to ensure ongoing compliance. P. 8-13-16

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Violation Report: 32936 - 06/22/2016 - Hummel, Jesse
PCH Name: EAGLE RIDGE PERSONAL CARE HOME

1. REGULATION 55 Pa.Code §2600

2600.183(a)(1) - Prescription medications, OTC medications and CAM shall be kept in their original labeled containers and may not be removed more than 2 hours in advance of the scheduled administration.

2a. DESCRIPTION OF VIOLATION

Department Representatives determined through staff interviews that when a resident leaves the facility, the staff will give the resident/ resident's family the option of taking the entire medication blister package or to remove the medication from the blister package for the amount of days the resident will be away from the facility. Removing medication from the medication packaging prior to the medication administration is prohibited.


3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Current Eagle Ridge policy states all medications for residents on LOA will need to have all medications in their original containers. All staff have been re-educated on facility policy.

Only st residents that are able to self adm their own Rx will be given their original containers
Family Members/ Responsible Parties will sign out Rx for residents that are unable to self adm Rx
Q. 8-13-16

Repeat Violation: No	Date(s) of Previous Violation(s):		
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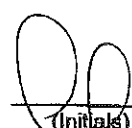
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