



pennsylvania
DEPARTMENT OF HUMAN SERVICES

AUG 04 2016

Rev. Imre A. Bertalan, Executive Director
The Bethlen Home of Hungarian Reformed Federation of America
2018 Route 30 East
Ligonier, Pennsylvania 15658

RE: Ligonier Gardens
License #: 428050

Dear Rev. Bertalan:

As a result of the Department of Human Services' annual licensing inspection on May 25, 2016 and May 26, 2016 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

Jay Bausch
Deputy Secretary

Enclosure
License Inspection Summary

Violation Report: 42805 - 05/25/2016 - Heemer, Laura
 PCH Name: LIGONIER GARDENS

1. REGULATION 55 Pa.Code §2600
 2600.25(b) - The contract shall be signed by the administrator or a designee, the resident and the payer, if different from the resident, and cosigned by the resident's designated person if any, if the resident agrees.

2a. DESCRIPTION OF VIOLATION
 The contracts for Resident 4 and Resident 6 were not signed by the residents.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See Page 2A of 12

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page) X Rev. Anne A. Bertalan

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Rev. Anne Bertalan - Exec. Director Date 6/20/16

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>6/24/16</u> (Date) The above plan of correction was approved by <u>BAS</u> (Initials)	Plan of correction implementation status as of <u>6/24/16</u> (Date) <input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented
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Correction Plan

Ligonier Gardens Personal Care and Retirement Center/428050

Page 2 of 12

Regulation 55 Pa. Code 2600 – 2600.25(b)

Correction:

Fix Immediate Problem: Resident 4 and Resident 6 will sign off the agreements that family/POA was allowed to sign-off on their contract/paperwork.

Root Cause: Resident 4 and Resident 6 did not sign their admission paperwork.

Prevent Future Incidents: All new admissions from May 25, 2016, Resident will sign their own contract/Admission paperwork and/or they will sign off on the sheet that states that they allow another designated person to sign on their behalf.

Education: Admission team will have Residents sign all admission paperwork unless/if the Resident declines to sign for themselves. In this case, Resident will sign-off on the form giving the POA or designated person permission to sign for them.

Please see attached: Resident Designee Permission Form and the signed copies of this form for Resident 4 and 6.

Regina K... 6/20/16

Violation Report: 42805 - 05/25/2016 - Heemer, Laura
 PCH Name: LIGONIER GARDENS

1. REGULATION 55 Pa.Code §2600

2600.82(c) - Poisonous materials shall be kept locked and inaccessible to residents unless all of the residents living in the home are able to safely use or avoid poisonous materials.

2a. DESCRIPTION OF VIOLATION

Epi-Clenz foam hand sanitizer with a manufacture's label indicating "if ingested, call poison control", was unlocked and accessible to residents in the first floor men's bathroom located near the elevator, in the first floor women's bathroom located near the elevator and by the first floor reception desk. Residents of the home, including Resident 6, have not been assessed capable of recognizing and using poisons safely.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See page 3A of 12

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Signature of Legal Entity Representative *X Rev. Anne A. Bertalan*
 (Required on EVERY Page)

Printed Name and Title of Legal Entity Representative *Rev. Anne Bertalan - Exec. Director* Date *6/20/16*
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Correction Plan

Ligonier Gardens Personal Care and Retirement Center/428050

Page 3 of 12

Regulation 55 Pa. Code 2600 – 2600.82(c)

Correction:

Fix Immediate Problem: Epi-Cleanz was removed from the facility completely on May 25th during the survey.

Root Cause: Epi-Cleanz was established at the facility for five (5) years prior.

Prevent Future Incidents: All epi-Cleanz was removed from the Resident's rooms and public areas. It will only be kept on the nurses cart in a locked drawer going forward.

Education: Staff has been educated during the monthly staff meeting held on June 10, 2016 at 6:15 AM and 2:15 PM.

Please see attached: Sign-in Sheet for monthly staff meeting and the agenda from the meeting.

Deborah J. [Signature] 6/20/16

Violation Report: 42805 - 05/25/2016 - Heemer, Laura
 PCH Name: LIGONIER GARDENS

1. REGULATION 55 Pa.Code §2600

2600.105(g)(1) - To reduce the risks of fire hazards, lint shall be removed from the lint trap and drum of clothes dryers after each use.

2a. DESCRIPTION OF VIOLATION

On 5/25/2016, there was an accumulation of lint in the lint trap of the dryer located on the farthest left hand side in the 2nd floor laundry room.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See page 4A of 12

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Signature of Legal Entity Representative
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X Rev. Anne A. Bertalan

Printed Name and Title of Legal Entity Representative
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Rev. Anne Bertalan - Exce. Director

Date 6/20/16

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BAS
 (Initials)

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Correction Plan

Ligonier Gardens Personal Care and Retirement Center/428050

Page 4 of 12

Regulation 55 Pa. Code 2600 – 2600.105(g)(1)

Correction:

- Fix Immediate Problem:** All employees have been educated on the importance of cleaning all internal lint traps and the importance of signing off that the task has been done on the sheets that we keep next to all of the dryers. Sign-off sheets are also being monitored daily.
- Root Cause:** Lint was not collected on 5/25/2016 from the second floor dryer on the left.
- Prevent Future Incidents:** Monitor the lint traps at the beginning and end of each shift. Also verify that lint trap cleaning sign-off sheet has been signed and dated. *(note: sign-off sheet is attached)*
- Education:** Staff has been re-educated on the importance of cleaning the lint trap after each use of the dryer. Staff was educated during the monthly staff meeting held on June 10, 2016 at 6:15 AM and 2:15 PM.
- Please see attached:** Lint Trap Cleaner Sign-Off Sheet

[Handwritten Signature] 6/20/16

Violation Report: 42805 - 05/25/2016 - Heemer, Laura
 PCH Name: LIGONIER GARDENS

1. REGULATION 55 Pa.Code §2600
 2600.105(g)(2) - Lint shall be cleaned from the vent duct and internal and external ductwork of clothes dryers according to the manufacturer's instructions.

2a. DESCRIPTION OF VIOLATION
 On 5/26/2016 the home was unable to provide documentation for the duct cleaning of the home's dryers.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
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see page 5A of 12

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Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Rev. Imre Bertalan - Exec. Director Date 6/20/16

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Correction Plan

Ligonier Gardens Personal Care and Retirement Center/428050

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Regulation 55 Pa. Code 2600 – 2600.105(g)(2)

Correction:

Fix Immediate Problem:

Although external vent ducts have been cleaned regularly, a sign-off form has been created that will be filled out by the maintenance department everytime they clean the vents.

Root Cause:

No documentation to show that external vents have been cleaned.

Prevent Future Incidents:

In addition to the sign-off sheets, the binder that holds the sign-off sheets will be kept in the Administrator's office and will be monitored monthly for completion. This will be completed by the maintenance department. Vents were last cleaned May 31, 2016.

Education:

Maintenance department has been re-educated on the importance of cleaning the external ducts monthly and shown where the outside duct cleaning sign-off sheet will be kept.

Please see attached:

Outside Duct Cleaning Sign-Off Sheet and training sign-off sheet.

Robert Murray 6/20/16

Violation Report: 42805 - 05/25/2016 - Heemer, Laura
 PCH Name: LIGONIER GARDENS

1. REGULATION 55 Pa.Code §2600

2600.132(d) - Residents shall be able to evacuate the entire building to a public thoroughfare, or to a fire-safe area designated in writing within the past year by a fire safety expert within the period of time specified in writing within the past year by a fire safety expert.

2a. DESCRIPTION OF VIOLATION

The home's designated evacuation time, as determined by a fire safety expert, is 13 minutes. On 10/28/15, the home conducted a fire drill that took 15 minutes and 10 seconds to evacuate the residents.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See page 6A of 12

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Correction Plan

Ligonier Gardens Personal Care and Retirement Center/428050

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Regulation 55 Pa. Code 2600 – 2600.132(d)

Correction:

Fix Immediate Problem:

Fire drills will be ensured to not take longer than ^{thirteen} ~~three~~ (3) minutes to evacuate all Residents to a safe area.

BAS 6/23/16

Root Cause:

The fire drill done in November of 2015 took longer than the ~~three~~ (3) minutes allowed to evacuate/relocate Residents.

^{thirteen} ~~three~~ BAS 6/23/16

Prevent Future Incidents:

Monthly fire drills will continue to happen and be timed. If there are any fire drills that take longer than ^{thirteen} ~~three~~ (3) minutes, another fire drill will happen that same month until it is completed under the thirteen (13) minutes. All fire drills post 10/28/15 were completed within the guidelines.

BAS 6/23/16

Education:

Staff has been re-educated during the monthly staff meeting held on June 10, 2016 at 6:15 AM and 2:15 PM.

[Handwritten Signature] 6/23/16

Violation Report: 42805 - 05/25/2016 - Heemer, Laura
 PCH Name: LIGONIER GARDENS

1. REGULATION 55 Pa.Code §2600
 2600.185(a) - The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

2a. DESCRIPTION OF VIOLATION
 The home did not have the prescribed pro re nata medication Abuterol Sul 0.63 Mg/3 ML in the facility and available for Resident 1.
 The home did not have the prescribed pro re nata medication Bisacodyl 10 mg suppository in the facility and available for Resident 5.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
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Correction Plan

Ligonier Gardens Personal Care and Retirement Center/428050

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Regulation 55 Pa. Code 2600 – 2600.185(a)

Correction:

Fix Immediate Problem: Pharmacy was called and PRN medications were sent to the facility on Resident 1 and Resident 5.

Root Cause: Pharmacy

Prevent Future Incidents: If the medication is not delivered within twenty-four (24) hours, the in-charge nurse will call the pharmacy for follow-up.

Education: Staff has been re-educated on the importance of verifying that all medications are received from the pharmacy. Staff was educated during the monthly staff meeting held on June 10, 2016 at 6:15 AM and 2:15 PM.

Please see attached: Agenda from staff meeting and sign-up for the meeting and proof from pharmacy and physician orders that medications were changed accordingly.

Sharon K... 6/23/16

Violation Report: 42805 - 05/25/2016 - Heemer, Laura
 PCH Name: LIGONIER GARDENS

1. REGULATION 55 Pa.Code §2600

2600.187(b) - The information in § 2600.187(a)(13) and § 2600.187(a)(14) shall be recorded at the time the medication is administered.

2a. DESCRIPTION OF VIOLATION

On 5/11/16 at 8 pm, Resident 4's Ferrous Sulfate 325 mg was administered. Staff member A did not initial the resident's medication administration record until the staff member's next scheduled work day.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See page 8A of 12

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X Rev. Anne A. Bertalan

Printed Name and Title of Legal Entity Representative
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Rev. Anne Bertalan - Exec. Director

Date 6/20/16

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- Not Implemented

Correction Plan

Ligonier Gardens Personal Care and Retirement Center/428050

Page 8 of 12

Regulation 55 Pa. Code 2600 – 2600.187(b)

Correction:

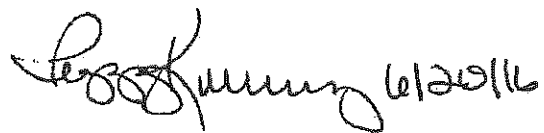
Fix Immediate Problem: Per company policy and procedure, staff member A was suspended pending an investigation. Upon the completion of the investigation, staff member A was terminated.

Root Cause: Staff member A did not sign off on administered meds at time of medication administration.

Prevent Future Incidents: In-service scheduled for all Med Passers, LPNs and RNs for June 21, 2016. This training will be done from an outside source. In addition, we are going to ensure that our disciplinary process is followed more strictly in terms of medication errors. Also, shift supervisors will monitor that this is being done at the time of the medication count.

Education: In-service scheduled for all Med Passers, LPNs and RNs for June 21, 2016. This training will be done from an outside source. Also, staff has been re-educated during the monthly staff meeting held on June 10, 2016 at 6:15 AM and 2:15 PM.

Please see attached: Policy and procedure and in-service sign-off sheet

 6/20/16

Violation Report: 42805 - 05/25/2016 - Heemer, Laura
 PCH Name: LIGONIER GARDENS

1. REGULATION 55 Pa.Code §2600

2600.187(c) - If a resident refuses to take a prescribed medication, the refusal shall be documented in the resident's record and on the medication record. The refusal shall be reported to the prescriber within 24 hours, unless otherwise instructed by the prescriber. Subsequent refusals to take a prescribed medication shall be reported as required by the prescriber.

2a. DESCRIPTION OF VIOLATION

On 5/18/16, Resident 1 refused mupirocin wrap as ordered for wound care.
 On 5/20/16, Resident 1 refused the prescribed medications Doc-Q-Lace 100 mg, Metformin HCL 500 mg, and Vitamin D3 2000 IU.
 The home did not report these refusals to the resident's doctor as required.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See page 9A of 12

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Rev. Anne Bertalan - Exec. Director

Date

6/20/16

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Page 9A of 12

Correction Plan

Ligonier Gardens Personal Care and Retirement Center/428050

Page 9 of 12

Regulation 55 Pa. Code 2600 – 2600.187(c)

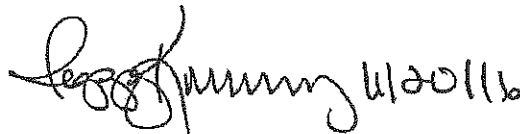
Correction:

Fix Immediate Problem: Notify the Physician as soon as the Resident refuses.

Root Cause: Resident 1 refused an order on 5/18/16 and 5/20/16

Prevent Future Incidents: Physician will be notified of refusal of medication. Physician's ordered will be followed once obtained.

Education: Staff has been re-educated during the monthly staff meeting held on June 10, 2016 at 6:15 AM and 2:15 PM. Also, will speak with all Physicians by the end of July 2016.

A handwritten signature in black ink, appearing to read 'Ligonier Gardens' followed by a date '11/20/16'.

Violation Report: 42805 - 05/25/2016 - Heemer, Laura
 PCH Name: LIGONIER GARDENS

1. REGULATION 55 Pa.Code §2600

2600.227(d) - Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services.

2a. DESCRIPTION OF VIOLATION

On 10/6/15, Resident 2's medical evaluation documented that the resident requires dental assistance with brushing and flossing. The resident's support plan does not address how the home will assist the resident in meeting these needs.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See page 10A of 12

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X Rev. Amy A. Bertalan

Printed Name and Title of Legal Entity Representative
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Rev. Amy Bertalan - Exec. Director

Date

6/20/16

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Correction Plan

Ligonier Gardens Personal Care and Retirement Center/428050

Page 10 of 12

Regulation 55 Pa. Code 2600 – 2600.227(d)

Correction:

Fix Immediate Problem: All Resident support plans will include outside services if the Resident physician/nurse practitioner/physician assistant see it necessary. Resident 2's medical evaluation was updated on 5/31/16.

Root Cause: Resident 2 medical evaluation did not indicate referred outside services.

Prevent Future Incidents: To minimize future incidents, RASP Coordinator will include all outside referrals by Physician/Physician's Staff will be included in medical evaluations/RASPs. Also, the most recent RASPs for all current Residents shall be reviewed in order to assure that all medical, dental, vision, hearing, mental health and/or behavioral care needs have been identified and addressed.

Education: Staff has been re-educated during the monthly staff meeting held on June 10, 2016 at 6:15 AM and 2:15 PM. Also spoke with all members of the RASP team.

Please see attached: Resident 2's medical evaluation and sign-in sheets from the staff meeting

Lisa K... 6/23/16

Violation Report: 42805 - 05/25/2016 - Heemer, Laura
 PCH Name: LIGONIER GARDENS

1. REGULATION 55 Pa.Code §2600
 2600.227(g) - Individuals who participate in the development of the support plan shall sign and date the support plan.

2a. DESCRIPTION OF VIOLATION

Resident 2 participated in the development of the support plan on 1/27/16. The resident did not sign the support plan.
 Resident 5 participated in the development of the support plan on 1/28/16. The resident did not sign the support plan.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

see page 11 A of 12

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Rev. Anne Bertalan - Exec. Director

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Correction Plan

Ligonier Gardens Personal Care and Retirement Center/428050

Page 11 of 12

Regulation 55 Pa. Code 2600 – 2600.227(g)

Correction:

Fix Immediate Problem: Resident 2 and Resident 5 support plan will be signed by the Resident.

Root Cause: Care Plan Team did not have Resident 2 and Resident 5 sign their support plan.

Prevent Future Incidents: To minimize error, Residents will be encouraged to sign their support plan.

Education: Staff education on requirement that Resident sign their own support plan.

Please see attached: Resident 2's and Resident 5's signed support plan.

* The home will review the most recent RASPs for all current residents to assure that all residents have either signed the support plan or it has been noted the resident refused or was unable to sign.

BRS
6/24/16

[Handwritten signature] 6/24/16

Violation Report: 42805 - 05/25/2016 - Heemer, Laura
 PCH Name: LIGONIER GARDENS

1. REGULATION 55 Pa.Code §2600
 2600.252 - Each resident's record must include the following information: (1) through (26)

2a. DESCRIPTION OF VIOLATION
 The records for Residents 1,2,3,4,5 and 6 did not contain information regarding Identifying Marks of the residents.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See Page 12A of 12

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Correction Plan

Ligonier Gardens Personal Care and Retirement Center/428050

Page 12 of 12

Regulation 55 Pa. Code 2600 – 2600.252

Correction:

Fix Immediate Problem: Residents 1, 2, 3, 4, 5, and 6 have identifiers sheets completed.

Root Cause: Identifiers indicated in previous system did not meet current regulations.

Prevent Future Incidents: All Residents upon admission will have an identifier sheet completed within the first seven (7) days upon admission date.

Education: Nursing, Activities and Administration made aware of need for identifier sheet and need for completion per regulation. Staff has been re-educated during the monthly staff meeting held on June 10, 2016 at 6:15 AM and 2:15 PM.

Please see attached: Template of identifier sheet and completed identifier sheet for Residents 1, 2, 3, 4, 5, and 6.

* The home will conduct a review of the current residents' records to assure that any identifying marks have been updated.

BAS 6/24/16

[Handwritten Signature] 6/24/16