



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail to [REDACTED]
MAILING DATE: August 1, 2016

Ms. Christina Callahan, Owner
Heartland Retirement Personal Care Home, Inc.
46 Elementary Lane, Box 210
Woolrich, Pennsylvania 17779

RE: Heartland Retirement Personal Care Home
License #: 316150

Dear Ms. Callahan

As a result of the Department of Human Services' licensing inspection on May 3, 2016 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

Anne Graziano
Anne Graziano
Regional Licensing Administrator

Enclosure
Licensing Inspection Summary

Violation Report: 31818 - 06/03/2016 - Novak, Ryan
 PCH Name: HEARTLAND RETIREMENT PERSONAL CARE HOME

1. REGULATION 56 Pa. Code §2800
 2800.121(a) - Stairways, hallways, doorways, passageways and egress routes from rooms and from the building must be unlocked and unobstructed.

2a. DESCRIPTION OF VIOLATION
 The exit door labeled B has a grey glider bench located in front of the door, preventing immediate egress in the event of an emergency.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Effective immediately for the safety of the residents and all other individuals in the building. When doing a daily walk through throughout the facility will make sure that all walk ways and doorways are all free and clear to ensure the safety of everyone in the advent of an emergency so we are able to evacuate quickly and effectively. On 5-3-16 the bench was removed from blocking the exit at the time of the inspection.

The Administrator or Designee will do a daily walk of the building to ensure all exits are unobstructed. *CP* 7/28/16

Repeat Violation: Yes Date(s) of Previous Violation(s): 06/11/2016 07/22/2016

Signature of Legal Entity Representative (Required on EVERY Page) *Christina Callahan*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *Christina Callahan* Date *6-29-16*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>7/28/16</u> (Date)	Plan of correction implementation status as of <u>7/28/16</u> (Date)
The above plan of correction was approved by <i>[Signature]</i> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Violation Report: 31618 - 05/03/2016 - Novak, Ryan
 PCH Name: HEARTLAND RETIREMENT PERSONAL CARE HOME

1. REGULATION 55 Pa.Code §2600
 2600.183(b) - Prescription medications, OTC medications, CAM and syringes shall be kept in an area or container that is locked. This includes medications and syringes kept in the resident's room.

2a. DESCRIPTION OF VIOLATION
 A bag of unlocked medications was located on the reception area desk unlocked and accessible. The following medications were located in the bag: glucosamine, bayer, anacin, arthritis pain tablets, systane eye drops, cortizone, glucose tablets, a & d ointment, capsaln and arthritis cream.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Effective Immediately due to resident's safety of consuming medications to prevent any medication errors all medications that are to be picked up and not to be in the building will stay in a bag with the residents name on it and will be stored in the medication room. The residents family will have 24 hours to pick up the medications, if not then medications will be sent to pharmacy for disposal or picked up at the pharmacy by the family.

Medication staff and administrator will do a daily check to make sure no medications are unlocked.

Repeat Violation; No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Christina Callahan*

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) *Christina Callahan* Date *6-29-16*

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- Partially Implemented - Inadequate Progress
- Not Implemented