



pennsylvania
DEPARTMENT OF HUMAN SERVICES

MAY 25 2016

Mr. Joseph Swartz, President & CEO
Tel Hai Retirement Community
P.O. Box 190, Beaver Dam Road
Honey Brook, Pennsylvania 19344

RE: Lakeview at Tel Hai Personal Care
P.O. Box 190, 4200 Hertzler Drive
Honey Brook, Pennsylvania 19344
License #: 173640

Dear Mr. Swartz:

As a result of the Department of Human Services' annual licensing inspections on April 26, 2016 and April 27, 2016, and the corrections you have made after our inspection, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

Sincerely,

A handwritten signature in black ink that reads "Jay Bausch".

Jay Bausch
Deputy Secretary

Enclosure
Licensing Inspection Summary

Violation Report: 17384 - 04/26/2016 - Springs, Israel
 PCH Name: LAKEVIEW AT TEL HAI PERSONAL CARE

1. REGULATION 55 Pa.Code §2600

2600.231(e) - Each resident record shall have documentation that the resident and the resident's designated person have not objected to the resident's admission or transfer to the secured dementia care unit.

2a. DESCRIPTION OF VIOLATION

The records for Resident #1 and #2 did not contain documentation that the resident and the resident's designated person have not objected to the admission or transfer of the resident to the secured dementia unit.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

1) "Consent for admission to secured dementia unit" form for the two missing residents were obtained and signed on April 26, 2016. See attached forms.

2) An audit was completed of all 6 memory support records for completion of the consent form on April 26, 2016. See attached audit.

3) For a new admission, Admission Coordinator is responsible for getting "Consent for admission to secured dementia unit" form. Process reviewed with team on May 6, 2016.

4) For an internal transfer to the secured dementia unit, social worker will complete the consent form. Process reviewed with team on May 6, 2016.

5) For the next six months an audit will be completed by the administrator on any admission or transfers to the secured dementia unit to ensure that the consent form was signed. Will review audit results in monthly Performance Improvement.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Cynthia Dallara*

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) *Cynthia Dallara, Lakeview Administrator* Date *5/9/16*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 5/10/16
 (Date)

Plan of correction implementation status as of 5/10/16
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

The above plan of correction was approved by CRS
 (Initials)