pennsylvania
DEPARTMENT OF HUMAN SERVICES

**CERTIFIED MAIL - RETURN RECEIPT REQUESTED**
**MAILING DATE:** APR 14 2016

Mr. Nathaniel Williams, President/CEO
Child First Services, Inc.
718 Arch Street, Suite 500 N
Philadelphia, Pennsylvania 19106

RE: Williams House
State Route 903
Albrightsville, Pennsylvania 18210
License #: 211050

Dear Mr. Williams:

As a result of the Department of Human Services' (Department) licensing inspection on April 4, 2016, April 5, 2016, April 6, 2016, April 7, 2016 and April 8, 2016 of the above facility, the violations specified on the enclosed Licensing Inspection Summary (LIS) were found.

Pursuant to 62 P.S. § 1026(b)(5) and 55 Pa.Code § 20.71(a)(5) (relating to conditions for denial, nonrenewal or revocation), the Department is **REVOKING** your license based on **MISTREATMENT OR ABUSE OF CLIENTS CARED FOR IN THE FACILITY OR RECEIVING SERVICES FROM THE AGENCY**. On April 2, 2016 a child reported a sexual assault to a staff member at the facility. On this same date, staff members failed to supervise the children resulting in a retaliatory physical assault against the two children who committed the sexual assault.

Additionally, pursuant to 62 P.S. § 1026(b)(4) and 55 Pa.Code § 20.71(a)(6) (relating to conditions for denial, nonrenewal or revocation), the Department is **REVOKING** your license based on **GROSS INCOMPETENCE, NEGLIGENCE OR MISCONDUCT IN OPERATING THE FACILITY OR AGENCY**. On April 2, 2016, the staff member on duty failed to supervise the children served in this facility. As a result, several of the children from an adjacent facility entered this facility and physically assaulted two children who committed the sexual assault.

Furthermore, as a result of violations of statutory and regulatory provisions governing licensure of Child Residential and Day Treatment Facilities, the Department is **REVOKING** your license to operate the above referenced facility. The decision to revoke your license is made pursuant to 62 P.S. § 1026(b)(1) and 55 Pa.Code § 20.71(a)(2) (relating to conditions for denial, nonrenewal or revocation).

If you disagree with the decision to **REVOKE** your license, you have the right to appeal through hearing before the Bureau of Hearings and Appeals, Department of Human Services in accordance with 1 Pa.Code Part II, Chs. 31-35. If you decide to appeal, a written request for an appeal must be received within 10 days of this letter by:

Jacob Herzing, Enforcement Manager
Human Services Licensing
Department of Human Services
Room 631 Health and Welfare Building
625 Forster Street
Harrisburg, Pennsylvania 17120

If you appeal the Department's decision to **REVOKE** your license, the Department requires that you submit an acceptable plan to correct noncompliant items pursuant to 55 Pa.Code § 20.52 (relating to plan of correction). You should begin to implement your plan immediately upon submission. The Department will notify you if the plan you submit is not acceptable and must be changed.

In order to submit an acceptable plan of correction, you must complete Section 3 of the attached License Inspection Summary, by stating the actions you will take to correct each of the violations. Your plan of correction must immediately correct the specific issue cited, as well as include an ongoing, step-by-step plan to assure continued compliance with the regulation over a substantial period of time. Your plan of correction for each violation should include: what specific change will be made, who will make the change, when will the change be made, how will the change be made, what system have you implemented to make sure that the same violation will not occur again and what training will be provided to your staff. Send any supporting documentation to verify compliance of any corrected violation. If you believe any violation is incorrect, you may say that in your comments under Section 3 but you still must include a plan to reach and maintain compliance. Sign and date the bottom of each page of the License Inspection Summary.

Return the attached License Inspection Summary within 10 calendar days of the mailing date of this letter to:

Brian Hazlak, Regional Licensing Manager
Human Services Licensing
Department of Human Services
100 Lackawanna Avenue
Room 330 Scranton State Office Building
Scranton, Pennsylvania 18503

This decision is final 11 days from the date of this letter, or if you decide to appeal, upon issuance of a decision by the Bureau of Hearings and Appeals.

Sincerely,

Matthew J. Jones
Director

Enclosure
Licensing Inspection Summary

# VIOLATION REPORT
## CHILD RESIDENTIAL LICENSING - 55 Pa.Code Chapter 3800

| | |
|---|---|
| Facility Name: WILLIAMS HOUSE | License Number: 21105 |
| Address: STATE ROAD 903 MARKER 260, ALBRIGHTSVILLE, PA 18210 | County: Carbon |
| Director: Kelly Miller | Region: NORTHEAST |
| Legal Entity Name: CHILD FIRST SERVICES INC | |
| Legal Entity Address: 7248 TILGHMAN STREET, ALLENTOWN, PA 18106 | |

**Certificate(s) of Occupancy**

C-2 LP
01/24/2003
LI

| Program Type: | Licensed Capacity: | Number of Children Served: |
|---|---|---|
| Residential Services | 6 | 6 |

| Type of Inspection: Full | BHA Docket Number: | Notice: Announced |
|---|---|---|

**Reason(s) for Inspection(s)**
Renewal

**On-Site Inspections Dates and Department Representatives On-Site**

04/04/2016: Piazza, Gerard; Hazlak, Brian
04/05/2016: Piazza, Gerard; Hazlak, Brian
04/06/2016: Piazza, Gerard; Hazlak, Brian
04/07/2016: Piazza, Gerard; Hazlak, Brian
04/08/2016: Piazza, Gerard; Hazlak, Brian

**Off-Site Inspection Dates and Inspectors, if Applicable**

**Other Details**

Partial or Full Triggers:

Random Indicators:

**Child Demographic Data as of Inspection Dates**

**Age of Children:**

0 to 5 years: 0

6 to 13 years: 0

14 to 17 years: 6

18 to 21 years: 0

**Number of Children who:**

Are Adjudicated Delinquent: 6

Are Dependent: 0

Have Mental Illness: 1

Have an Intellectual Disability: 0

Have a Physical Disability: 0

**Licensing Inspection Summary:** 21105 - 04/04/2016 - Piazza, Gerard
**Facility Name:** WILLIAMS HOUSE

**1. REGULATION 55 Pa.Code §3800**
3800.15(a) - The facility shall immediately report suspected abuse of a child in accordance with 23 Pa.C.S. § § 6301-6385 (relating to the Child Protective Services Law) and Chapter 3490 (relating to protective services).

**2a. DESCRIPTION OF VIOLATION**
In accordance with 23 Pa.C.S. §§ 6301 - 6382 (relating to Child Protective Services Law), a mandated reporter shall immediately report suspected child abuse to the Department. On Saturday April 2, 2016, Child #1 disclosed to Staff member A that a sexual assault was perpetrated on him/her by Child #2 and Child #3. Staff Member A did not report the abuse to ChildLine until Sunday April 3, 2016.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)
*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

| Repeat Violation: No | Date(s) of Previous Violation(s): | | | |
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**(Required on EVERY Page)**

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The above plan of correction is approved as of _____ (Date)

The above plan of correction was approved by _____ (Initials)

Plan of correction implementation status as of _____ (Date)

- ☐ Fully Implemented
- ☐ Partially Implemented - Adequate Progress
- ☐ Partially Implemented - Inadequate Progress
- ☐ Not Implemented

**Licensing Inspection Summary:** 21105 - 04/04/2016 - Piazza, Gerard
**Facility Name:** WILLIAMS HOUSE

**1. REGULATION 55 Pa.Code §3800**
3800.16(c) - The facility shall complete a written reportable incident report, on a form prescribed by the Department, and send it to the appropriate Departmental regional office and the contracting agency, within 24 hours.

**2a. DESCRIPTION OF VIOLATION**
On Saturday April 2, 2016, a physical assault occurred on Child #2 and Child #3 by Child #1, Child #4, Child #5, Child #6, Child #7, Child #8, and Child #9. Staff Member A was aware of the physical assault on the date it occurred. A report was not sent to the Department until April 7, 2016, after BHSL representatives were onsite investigating the assault.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)
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**Licensing Inspection Summary:** 21105 - 04/04/2016 - Piazza, Gerard
**Facility Name:** WILLIAMS HOUSE

**1. REGULATION 55 Pa.Code §3800**

3800.19(b) - The following consent requirements apply unless in conflict with the requirements of applicable statutes and regulations specified in subsection (a):

(1) Whenever possible, general written consent shall be obtained upon admission, from the child's parent or legal guardian, for the provision of routine health care such as child health examinations, dental care, vision care, hearing care and treatment for injuries and illnesses.

(2) A separate written consent shall be obtained prior to treatment, from the child's parent or legal guardian, or, if the parent or guardian cannot be located, by court order, for each incidence of nonroutine treatment such as elective surgery and experimental procedures.

(3) Consent for emergency care or treatment is not required.

**2a. DESCRIPTION OF VIOLATION**

On April 4, 2016, Child #7 did not have written consent from the child's parent or legal guardian, for the provision of routine health care such as child health examinations, dental care, vision care, hearing care and treatment for injuries and illnesses.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

| Repeat Violation: Yes | Date(s) of Previous Violation(s): | 04/01/2015 | 04/08/2014 | |
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Licensing Inspection Summary: 21105 - 04/04/2016 - Piazza, Gerard
Facility Name: WILLIAMS HOUSE

**1. REGULATION 55 Pa.Code §3800**
3800.31(d) - A statement signed by the child, the child's parent and, if applicable, the child's guardian or custodian, acknowledging receipt of a copy of the information specified in subsection (a), or documentation of efforts made to obtain the signature, shall be kept.

**2a. DESCRIPTION OF VIOLATION**
Child #2 did not have a statement signed by the child and the child's guardian, acknowledging receipt of a copy of the child's rights, child's right to file a grievance without fear of retaliation, and consent to treatment.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)
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**Licensing Inspection Summary:** 21105 - 04/04/2016 - Piazza, Gerard
**Facility Name:** WILLIAMS HOUSE

1. REGULATION 55 Pa.Code §3800
3800.32(b) - A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment.

2a. DESCRIPTION OF VIOLATION
Between February and March of 2016, Child #1 was twice subjected to sexual abuse by Child #2 and Child #3. The instances of sexual abuse occurred in the bedroom shared by Child #1 and Child #3. Child #2 forced Child #1 to perform oral sex on Child #2 and Child #3 by threatening Child #1 with bodily harm if he/she did not comply. Child #2 urinated in Child #1's mouth and Child #2 and Child #3 forcefully anally penetrated Child #1 on at least two separate occassions in the bedroom shared by Child #1 and Child #3.

On Saturday April 2, 2016 at approximately 11:00 PM, Child #1, Child #4, Child #5, Child #6, Child #7, Child #8 and Child #9 physically assaulted Child #2 and Child #3 in the bedroom shared by Child #1 and Child #3 using fists, kicks and belts. Child #6, Child #8 and Child #9 resided in a separate licensed facility located in the same building on the first floor. Child #1, Child #4, Child #5 and Child #7 reside in the program located on the second floor. Interviews with children confirmed that the assault was in retaliation for the sexual assault referenced above.

Staff member A was told by multiple children that an assault was going to occur and children from the neighboring program were going to be upstairs to be part of the assault. Staff Member A told the children "you know what needs to be done", and "you know what needs to happen." Staff Member A was told by one of the children "go to your room" while the assault happened. At approximately 11:00 PM, Staff Member A walked into the staff office, closed the door and stayed in the office. When Staff Member A came out of the room, all of the children returned to their programs.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)
*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

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**Licensing Inspection Summary:** 21105 - 04/04/2016 - Piazza, Gerard
**Facility Name:** WILLIAMS HOUSE

**1. REGULATION 55 Pa.Code §3800**
3800.55(a) - There shall be one child care worker present with the children for every eight children who are 6 years of age or older, during awake hours.

**2a. DESCRIPTION OF VIOLATION**
On Saturday April 2, 2016 at approximately 11:00 PM, nince children were present in the program, including three children from the downstairs house. Only Staff Member A was present in the program.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)
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**Licensing Inspection Summary:** 21105 - 04/04/2016 - Piazza, Gerard
**Facility Name:** WILLIAMS HOUSE

**1. REGULATION 55 Pa.Code §3800**
3800.55(f) - The child care worker shall be responsible for implementing daily activities and for supervision of the children.

**2a. DESCRIPTION OF VIOLATION**
On Saturday April 2, 2016, Staff Member A went into the staff office and closed the door. At approximately 11:00 PM, while Staff Member A was in his office, Child #2 and Child #3 were victims of a physical assault by Child #1, Child #4, Child #5, Child #6, Child #7, Child #8 and Child #9. Staff Member A reported that he cannot see or hear the children when he is in the office and the door is closed. Staff Member A was the only staff on duty in the facility.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)
*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

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**Licensing Inspection Summary:** 21105 - 04/04/2016 - Piazza, Gerard
**Facility Name:** WILLIAMS HOUSE

**1. REGULATION 55 Pa.Code §3800**
3800.130(c) - The smoke detectors specified in subsections (a) and (b) shall be located in common areas or hallways.

**2a. DESCRIPTION OF VIOLATION**
The facility did not have an operable automatic smoke detector located within 15 feet of each bedroom door in the hallway.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)
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Licensing Inspection Summary: 21105 - 04/04/2016 - Piazza, Gerard
Facility Name: WILLIAMS HOUSE

**1. REGULATION 55 Pa.Code §3800**

3800.144(b) - A child who is 3 years of age or older shall have a dental examination performed by a licensed dentist and teeth cleaning performed by a licensed dentist or dental technician at least semiannually. If a child has not had a dental examination and teeth cleaning within 6 months prior to admission, a dental examination and teeth cleaning shall be performed within 30 days after admission.

**2a. DESCRIPTION OF VIOLATION**

Child #2 was admitted on September 3, 2015. Child #2 did not have an initial dental examination until March 10, 2016.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

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**Licensing Inspection Summary:** 21105 - 04/04/2016 - Piazza, Gerard
**Facility Name:** WILLIAMS HOUSE

**1. REGULATION 55 Pa.Code §3800**
3800.222 - Prior to admission, a determination shall be made and documented in writing, that the age, needs and any special characteristics of the child can be appropriately met by the services, activities and programs provided by the facility.

**2a. DESCRIPTION OF VIOLATION**
Child #7 was admitted on March 31, 2016. A determination that the needs and any special characteristics of Child #7 could be met by the services, activities and programs provided by the facility was not completed until April 1, 2016.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)
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**Licensing Inspection Summary:** 21105 - 04/04/2016 - Piazza, Gerard
**Facility Name:** WILLIAMS HOUSE

**1. REGULATION 55 Pa.Code §3800**
3800.225(a) - A review of each child's progress on the ISP, and a revision of the ISP if necessary, shall be completed at least every 6 months.

2a. DESCRIPTION OF VIOLATION
Child #2 was admitted on September 3, 2015. The ISP for Child #2 was created on September 25, 2015. As of April 4, 2016, Child #2 did not have another ISP review completed.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)
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