pennsylvania
DEPARTMENT OF HUMAN SERVICES

CERTIFIED MAIL - RETURN RECEIPT REQUESTED
MAILING DATE: APR 14 2016

Mr. Nathaniel Williams, President/CEO
Child First Services, Inc.
718 Arch Street, Suite 500 N
Philadelphia, Pennsylvania 19106

RE: Glenn Clark
State Route 903
Albrightsville, Pennsylvania 18210
License #: 208820

Dear Mr. Williams:

As a result of the Department of Human Services' (Department) licensing inspection on April 4, 2016, April 5, 2016, April 6, 2016, April 7, 2016 and April 8, 2016 of the above facility, the violations specified on the enclosed Licensing Inspection Summary were found.

Pursuant to 62 P.S. § 1026(b)(4) and 55 Pa.Code § 20.71(a)(6) (relating to conditions for denial, nonrenewal or revocation), the Department is **REVOKING** your license based on **GROSS INCOMPETENCE, NEGLIGENCE OR MISCONDUCT IN OPERATING THE FACILITY OR AGENCY**. On April 2, 2016, the staff member on duty failed to supervise the children served in this facility. As a result, several children exited this facility and assaulted two children residing in an adjacent facility.

Additionally, as a result of violations of statutory and regulatory provisions governing licensure of Child Residential and Day Treatment Facilities, the Department is **REVOKING** your license to operate the above referenced facility. The decision to revoke your license is made pursuant to 62 P.S. § 1026(b)(1) and 55 Pa.Code § 20.71(a)(2) (relating to conditions for denial, nonrenewal or revocation).

If you disagree with the decision to **REVOKE** your license, you have the right to appeal through hearing before the Bureau of Hearings and Appeals, Department of Human Services in accordance with 1 Pa.Code Part II, Chs. 31-35. If you decide to appeal, a written request for an appeal must be received within 10 days of this letter by:

Jacob Herzing, Enforcement Manager
Human Services Licensing
Department of Human Services
Room 631 Health and Welfare Building
625 Forster Street
Harrisburg, Pennsylvania 17120

If you appeal the Department's decision to **REVOKE** your license, the Department requires that you submit an acceptable plan to correct noncompliant items pursuant to 55 Pa.Code § 20.52 (relating to plan of correction). You should begin to implement your plan immediately upon submission. The Department will notify you if the plan you submit is not acceptable and must be changed.

In order to submit an acceptable plan of correction, you must complete Section 3 of the attached License Inspection Summary, by stating the actions you will take to correct each of the violations. Your plan of correction must immediately correct the specific issue cited, as well as include an ongoing, step-by-step plan to assure continued compliance with the regulation over a substantial period of time. Your plan of correction for each violation should include: what specific change will be made, who will make the change, when will the change be made, how will the change be made, what system have you implemented to make sure that the same violation will not occur again and what training will be provided to your staff. Send any supporting documentation to verify compliance of any corrected violation. If you believe any violation is incorrect, you may say that in your comments under Section 3 but you still must include a plan to reach and maintain compliance. Sign and date the bottom of each page of the License Inspection Summary.

Return the attached License Inspection Summary within 10 calendar days of the mailing date of this letter to:

Brian Hazlak, Regional Licensing Manager
Human Services Licensing
Department of Human Services
100 Lackawanna Avenue
Room 330 Scranton State Office Building
Scranton, Pennsylvania 18503

This decision is final 11 days from the date of this letter, or if you decide to appeal, upon issuance of a decision by the Bureau of Hearings and Appeals.

Sincerely,

Matthew J. Jones
Director

Enclosure
Licensing Inspection Summary

VIOLATION REPORT
CHILD RESIDENTIAL LICENSING - 55 Pa.Code Chapter 3800

Facility Name: GLENN CLARK HOUSE	**License Number:** 20882
Address: STATE ROAD 903 MARKER 260, ALBRIGHTSVILLE, PA 18210	**County:** Carbon
Director: Kelly Miller	**Region:** NORTHEAST
Legal Entity Name: CHILD FIRST SERVICES INC	
Legal Entity Address: 7248 TILGHMAN STREET, ALLENTOWN, PA 18106	

Certificate(s) of Occupancy

C-2 LP
01/24/2003
LI

Program Type:	**Licensed Capacity:**	**Number of Children Served:**
Residential Services	6	6

Type of Inspection: Full	**BHA Docket Number:**	**Notice:** Announced

Reason(s) for Inspection(s)

Renewal

On-Site Inspections Dates and Department Representatives On-Site

04/04/2016: Piazza, Gerard; Hazlak, Brian
04/05/2016: Piazza, Gerard; Hazlak, Brian
04/06/2016: Piazza, Gerard; Hazlak, Brian
04/07/2016: Piazza, Gerard; Hazlak, Brian
04/08/2016: Piazza, Gerard; Hazlak, Brian

Off-Site Inspection Dates and Inspectors, if Applicable

Other Details

Partial or Full Triggers:

Random Indicators:

Child Demographic Data as of Inspection Dates

Age of Children:

0 to 5 years: 0
6 to 13 years: 0
14 to 17 years: 4
18 to 21 years: 2

Number of Children who:

Are Adjudicated Delinquent: 2
Are Dependent: 6
Have Mental Illness: 2
Have an Intellectual Disability: 0
Have a Physical Disability: 0

Licensing Inspection Summary: 20882 - 04/04/2016 - Piazza, Gerard
Facility Name: GLENN CLARK HOUSE

1. REGULATION 55 Pa.Code §3800
3800.31(d) - A statement signed by the child, the child's parent and, if applicable, the child's guardian or custodian, acknowledging receipt of a copy of the information specified in subsection (a), or documentation of efforts made to obtain the signature, shall be kept.

2a. DESCRIPTION OF VIOLATION
Child #11 was admitted on January 19, 2016. A statement signed by the child acknowledging receipt of a copy of the child's rights, the right to lodge a grievance without fear of retaliation, and consent to treatment was not signed until March 22, 2016.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Repeat Violation: No	Date(s) of Previous Violation(s):			

Signature of Legal Entity Representative
(Required on EVERY Page)

Printed Name and Title of Legal Entity Representative (Required on EVERY Page)	Date

DEPARTMENT USE ONLY - FACILITIES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of _____ (Date)

The above plan of correction was approved by _____ (Initials)

Plan of correction implementation status as of _____ (Date)

- ☐ Fully Implemented
- ☐ Partially Implemented - Adequate Progress
- ☐ Partially Implemented - Inadequate Progress
- ☐ Not Implemented

Licensing Inspection Summary: 20882 - 04/04/2016 - Piazza, Gerard
Facility Name: GLENN CLARK HOUSE

1. REGULATION 55 Pa.Code §3800

3800.55(f) - The child care worker shall be responsible for implementing daily activities and for supervision of the children.

2a. DESCRIPTION OF VIOLATION

On Saturday April 2, 2016, Staff Member A did not provide adequate supervision to Child #6, Child #8 and Child #9 who absconded from the program and entered the upstairs program, at approximately 11:00 PM, where they participated along with children from the upstairs program in a physical assault on Child #2 and Child #3. Staff Member A was the only staff on duty and had not activated the alarm on the door to alert staff that children were leaving the building.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

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Licensing Inspection Summary: 20882 - 04/04/2016 - Piazza, Gerard
Facility Name: GLENN CLARK HOUSE

1. REGULATION 55 Pa.Code §3800
3800.143 (a) - A child shall have a health examination within 15 days after admission and annually thereafter, or more frequently as specified at specific ages in the periodicity schedule recommended by the American Academy of Pediatrics, "Guidelines for Health Supervision," available from 141 Northwest Point Boulevard, Post Office Box 927, Elk Grove Village, Illinois, 60009-0927.

2a. DESCRIPTION OF VIOLATION
Child #10 was admitted to the program on October 3, 2014. Child #10 had a health examination completed on October 7, 2014. Child #10 did not have the next annual health examination until January 18, 2016.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

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Licensing Inspection Summary: 20882 - 04/04/2016 - Piazza, Gerard
Facility Name: GLENN CLARK HOUSE

1. REGULATION 55 Pa.Code §3800
3800.144(b) - A child who is 3 years of age or older shall have a dental examination performed by a licensed dentist and teeth cleaning performed by a licensed dentist or dental technician at least semiannually. If a child has not had a dental examination and teeth cleaning within 6 months prior to admission, a dental examination and teeth cleaning shall be performed within 30 days after admission.

2a. DESCRIPTION OF VIOLATION
Child #10 was admitted to the program on October 3, 2014. Child #10 had a dental examination completed on March 24, 2015. Child #10 did not have the next dental examination completed until January 15, 2016.

Child #11 was admitted on January 19, 2016. Child #11 did not have an initial dental examination completed until April 1, 2016.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Repeat Violation: Yes	Date(s) of Previous Violation(s):	04/01/2015		

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Licensing Inspection Summary: 20882 - 04/04/2016 - Piazza, Gerard
Facility Name: GLENN CLARK HOUSE

1. REGULATION 55 Pa.Code §3800
3800.222 - Prior to admission, a determination shall be made and documented in writing, that the age, needs and any special characteristics of the child can be appropriately met by the services, activities and programs provided by the facility.

2a. DESCRIPTION OF VIOLATION
Child #11 was admitted on January 19, 2016. A determination that the needs and any special characteristics of Child #11 could be met by the services, activities and programs provided by the facility was not completed until January 20, 2016.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Repeat Violation: Yes	Date(s) of Previous Violation(s):	04/01/2015		

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Licensing Inspection Summary: 20882 - 04/04/2016 - Piazza, Gerard
Facility Name: GLENN CLARK HOUSE

1. REGULATION 55 Pa.Code §3800
3800.224(a) - An ISP shall be developed for each child within 30 calendar days of the child's admission.

2a. DESCRIPTION OF VIOLATION
Child #11 was admitted to the facility on January 19, 2016. Child #11 did not have an ISP created until March 11, 2016.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

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Licensing Inspection Summary: 20882 - 04/04/2016 - Piazza, Gerard
Facility Name: GLENN CLARK HOUSE

1. REGULATION 55 Pa.Code §3800
3800.225(a) - A review of each child's progress on the ISP, and a revision of the ISP if necessary, shall be completed at least every 6 months.

2a. DESCRIPTION OF VIOLATION
Child #10 had an initial ISP dated April 30, 2015. The next ISP for Child #10 was dated January 5, 2016.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

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