



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**CERTIFIED MAIL – RETURN RECEIPT REQUESTED**

**MAILING DATE: MAR 17 2016**

Ms. Nimita Kapoor-Atiyeh, President  
Whitehall Manor, Inc.  
1177 Sixth Street  
Whitehall, Pennsylvania 18052

RE: Whitehall Manor  
License #: 216650

Ms. Kapoor-Atiyeh:

As a result of the Department of Human Services' licensing inspection on March 7, 2016 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Matthew J. Jones", with a long horizontal flourish extending to the right.

Matthew J. Jones  
Director

Enclosure  
Licensing Inspection Summary

**LICENSING INSPECTION SUMMARY**  
**PERSONAL CARE HOMES - 55 Pa.Code §2600**

**Name of Facility / Type(s) of Service:**

Whitehall Manor

**Street Address:**

1177 Sixth Street

**City:**

Whitehall, Pennsylvania

**Zip Code:**

18052

**License Number:**

216650

**Type of Inspection:** Document Review

**Reason(s) for Inspection:**

Interim

**Notice:** No

**On-site Inspection Dates and Department Representatives On-Site:**

**Off-Site Inspection Dates and Inspectors, if Applicable:**

March 7, 2016 -- Jacob Herzing

1. REGULATION: 55 Pa.Code § 2600.18

A home shall comply with applicable Federal, State and local laws, ordinances and regulations.

2. DESCRIPTION OF VIOLATION

Pursuant to Act 56 of 2007 and 62 P.S. § 1057.3(i), "no person, organization, or program shall use the term 'assisted living' in any name or written material" unless the person, organization, or program is an assisted living residence licensed in accordance with 55 Pa.Code Chapter 2800 (relating to assisted living residences).

Whitehall Manor advertises assisted living services are provided via <http://sauconvalleymanor.com/>. Whitehall Manor is not a licensed assisted living residence.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that each attached page must be signed and dated) Include steps to describe the violation(s) described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Preparation and submission of this plan of correction does not constitute an admission or agreement by the personal care home of the truth of the facts or of the correction of the conclusion set forth on the License Inspection Summary. This plan of correction is prepared and submitted to meet requirements under state law. The personal care home reserves any and all applicable rights to appeal pursuant to 55 Pa. Code § 20 et. seq. and § 2600.263.

Please note we are submitting this plan of correction strictly for compliance purposes and this is in no way an admission of guilt. It is our goal to always be in compliance with DHS regulations and exceed their expectations as well as our own higher expectations.

Please note that this was no way done intentionally but Whitehall Manor was dually licensed from 2011-2014 as both Personal Care and Assisted Living. Although Whitehall Manor chose to go back to just Personal Care in 2014 we are currently in the application process to become dually licensed again.

Printed Name and Title of Legal Entity Representative (Required on all pages)

*Nimita Kapoor - Advisor, Admistrak*

Signature of Legal Entity Representative (Required on all pages)

*[Handwritten Signature]*

Date

*3-16-16*

DEPARTMENT USE ONLY - FACILITIES MAY NOT WRITE BELOW THIS LINE!

Repeated Violation:

Repeated Violation Dates:

The above plan of correction is approved as of *3/16/16*  
(Date)

The above plan of correction was approved by *Jrd*  
(Initials)

Plan of correction implementation status as of *3/16/16*  
(Date)

- Fully Implemented
- Partially Implemented – Adequate Progress
- Partially Implemented – Inadequate Progress
- Not Implemented

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Once notified, Whitehall Manor had immediately reached out to our website team as well as any affiliation in which we advertise with to ensure that the words "Assisted Living" was removed from the website as well as other advertising outlets including the newspaper and billboards. Our website team will continue to monitor the website as well as other venues in which we advertise, however, we cannot control what 3<sup>rd</sup> party advertising classifies Whitehall Manor as.

All internal advertising brochures were also revised and changed to remove the words Assisted Living. Administration and Marketing will stay on top of ensuring that no future ads or marketing tools use the word "Assisted Living" in the future until we are able to regain our dual license. This will be checked on by our website team and Administration on an ongoing basis.

Printed Name and Title of Legal Entity Representative (Required on all pages)

*Nicita Kappas - Attyer, Administrator*

Signature of Legal Entity Representative (Required on all pages)

*[Handwritten Signature]*

Date 3-16-16

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Repeated Violation:	Repeated Violation Dates:
The above plan of correction is approved as of <u>3/16/16</u> (Date)	Plan of correction implementation status as of <u>3/16/16</u> (Date)
The above plan of correction was approved by <u>JK</u> (initials)	<input checked="" type="checkbox"/> Fully Implemented <input type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented