



pennsylvania
DEPARTMENT OF HUMAN SERVICES

APR 15 2016

Ms. Tina Boukalis, Senior Director
White Horse Village, Inc
535 Gradyville Road
Newtown Square, Pennsylvania 19073

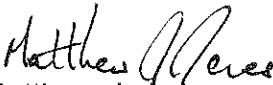
RE: Whitehorse Village
License #: 179430

Dear Ms. Boukalis:

As a result of the Department of Human Services' annual licensing inspection on February 17, 2016 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,


Matthew J. Jones
Director ^{ASH}

Enclosure
License Inspection Summary

**VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: WHITE HORSE VILLAGE		License Number: 17943
Address: 535 GRADYVILLE ROAD, NEWTON SQUARE, PA 19073		County: Delaware
Administrator: TINA BOUKALIS		Region: SOUTHEAST
Legal Entity Name: WHITE HORSE VILLAGE INC		
Legal Entity Address: 535 GRADYVILLE ROAD, NEWTON SQUARE, PA 19073		
Certificate(s) of Occupancy C-1 07/16/1990 PA DEPT OF HEALTH		
Staffing Hours		
Resident Support:	Total Daily Staff: 71	Working Staff: 53
Type of Inspection: Full	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s)		
Renewal		
On-Site Inspections Dates and Department Representatives On-Site		
02/17/2016; Braswell, Natasha; McHale, Christine		
Off-Site Inspection Dates and Inspectors, If Applicable		
Other Details		
Partial or Full Triggers:		Random Indicators:
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 79 Number of Residents Served: 55 Secured Dementia Care Unit In Home: Yes Area: Secured Dementia Unit Capacity, If Applicable: 20 Number of Residents Served in Secured Dementia Care Unit, If applicable: 16 Number of Current Hospice Residents: 2 Number of Hospice Residents in past year: 8	Number of Residents who: Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 55 Have Mental Illness: 0 Have an Intellectual Disability: 0 Have a Mobility Need: 16 Have a Physical Disability: 0	

Violation Report: 17843 - 02/17/2016 - Braswell, Natasha
 PCH Name: WHITE HORSE VILLAGE

1. REGULATION 55 Pa.Code §2600

2600.91 - Telephone numbers for the nearest hospital, police department, fire department, ambulance, poison control, local emergency management and personal care home complaint hotline shall be posted on or by each telephone with an outside line.

2a. DESCRIPTION OF VIOLATION

The telephone in room 231 did not have emergency service numbers posted nearby.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

A new phone sticker with the required telephone numbers was immediately placed on the resident's phone.
 Staff will audit during weekly safety rounds to ensure each phone has a sticker with the emergency phone numbers on/near the phone(s).
 Residents will be reminded of this requirement during the March resident council meeting and will receive a follow up written notice by April 8.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page) *Tina Boukalis, NHA, PCA*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *Tina Boukalis, NHA, PCA* Date *3/21/16*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <i>3/24/16</i> (Date) The above plan of correction was approved by <i>[Signature]</i> (Initials)	Plan of correction implementation status as of <i>3/29/16</i> (Date) <input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented
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