



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

MAY 19 2016

Ms. Nicole Zdunowski, Administrator  
Department of Military and Veterans' Affairs  
One Veterans' Drive, Fourth Floor  
Spring City, Pennsylvania 19475

RE: Southeastern Veterans' Center  
License #: 138370

Dear Ms. Zdunowski:

As a result of the Department of Human Services' annual licensing inspection on February 10, 2016 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Jay Bausch".

Jay Bausch  
Deputy Secretary

Enclosure  
License Inspection Summary



Violation Report: 13837 - 02/10/2016 - Gillespie, Denise  
 PCH Name: Southeastern Veterans Center

**1. REGULATION 55 Pa.Code §2600**  
 2600.225(a) - A resident shall have a written initial assessment that is documented on the Department's assessment form within 15 days of admission. The administrator or designee, or a human service agency may complete the initial assessment.

**2a. DESCRIPTION OF VIOLATION**  
 The initial assessment for Resident #1, admitted on [redacted] 15, was completed on 7/13/15.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Please see attachment 1A of 2.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative  
 (Required on EVERY Page) *Nicole Zdunowski*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Nicole Zdunowski</i>	Date <i>03/30/2016</i>
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**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of 4-6-16  
 (Date)

Plan of correction implementation status as of 4-6-16  
 (Date)

The above plan of correction was approved by BE  
 (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented



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 DEPARTMENT OF MILITARY  
 AND VETERANS AFFAIRS  
 SOUTHEASTERN  
 VETERANS' CENTER

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One Veterans' Drive  
 Spring City, Pennsylvania 19475-1241  
 Phone: 610-948-2400

03/30/2016

**Attachment 1A**

**Plan of Correction for DHS inspection conducted at Southeastern Veterans' Center on February 10<sup>th</sup>, 2016**

1. Regulation 55 Pa. Code 2600.225(a) –A resident shall have a written initial assessment that is documented on the Department's assessment form within 15 days of admission. The administrator or designee, or a human service agency may complete the initial assessment.

2a. Description of the Violation

The initial assessment for Resident #1, admitted on [REDACTED] 15 was completed on 7/13/15.

3. Plan of Correction (POC)

- A monthly audit will be conducted by the PC Administrator to track both initial and annual assessments and support plans for each resident. Audit findings will be presented each month during the SEVC Quality Assurance Committee meeting. Audits will be conducted until we achieve 100% support plan compliance.
- PC Administrator will review the internal medical clinic book and Matrixcare database on a weekly basis in order to track initial and yearly physical exams to keep information current with regard to updating assessment-support plans.
- PC Administrator will work with the Commandant of SEVC to create a chain of coverage to ensure that assessments and support plans are properly tracked and completed if the PC Administrator is unavailable.
- Plan of Correction will have a formal start date of April 01, 2016.

Nicole Zdunowski, Personal Care Administrator

Date

Nicole Zdunowski

03/30/2016