



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via email to: [REDACTED]
MAILING DATE: February 25, 2016

Mr. Travis L. Stem, Administrator
Eagle Ridge Personal Care Home LLC
255 Davidson Road
Bellefonte, Pennsylvania 16823

RE: Eagle Ridge Personal Care Home
2997 Renovo Road
Mill Hall, Pennsylvania 17751
License #329360

Dear Mr. Stem:

As a result of the Department of Human Services' licensing inspection on January 20, 2016 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Michele Moskalczyk".

Michele Moskalczyk
Regional Licensing Administrator

Enclosure
Licensing Inspection Summary

Violation Report: 32936 - 01/20/2016 - Foulkes, Kimberli

PCH Name: EAGLE RIDGE PERSONAL CARE HOME

1. REGULATION 55 Pa.Code §2600

2600.17 - Resident records shall be confidential, and, except in emergencies, may not be accessible to anyone other than the resident, the resident's designated person if any, staff persons for the purpose of providing services to the resident, agents of the Department and the long-term care ombudsman without the written consent of the resident, an individual holding the resident's power of attorney for health care or health care proxy or a resident's designated person, or if a court orders disclosure.

2a. DESCRIPTION OF VIOLATION

On January 20, 2016 at 1:15pm the resident medication administration records were on top of the medication cart in the reception area unlocked and accessible to unauthorized individuals.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The MAR books are now kept in a drawer in the nurse's station instead of on the medication carts. If the medication carts are taken throughout the building the mar books are never out of Team Leaders view. I will be keeping an eye on this situation and make sure the books are always kept out of site unless the nurse can see them. We also did an in service on medication review and why it is so important why we keep our residents information confidential. The door to the nurse's station is to be locked when not attended.

The administrator shall monitor and assure ongoing compliance.

M
2/25/16

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative
(Required on EVERY Page)

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page) Travis L. Stem ADMINISTRATOR Date 2-24-16

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 2/25/16 (Date)

Plan of correction implementation status as of 2/25/16 (Date)

The above plan of correction was approved by

M
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 32936 - 01/20/2016 - Foulkes, Kimberll
 PCH Name: EAGLE RIDGE PERSONAL CARE HOME

1. REGULATION 55 Pa.Code §2600
 2600.182(c) - Medication administration includes the following activities, based on the needs of the resident:
- (1) Identify the correct resident.
 - (2) If indicated by the prescriber's orders, measure vital signs and administer medications accordingly.
 - (3) Remove the medication from the original container.
 - (5) Place the medication in a medication cup or other appropriate container, or in the resident's hand.
 - (6) Place the medication in the resident's hand, mouth or other route as ordered by the prescriber, in accordance with the limitations specified in S 2600.182(b)(4).
 - (7) Complete documentation in accordance with § 2600.187 (relating to medication records).

2a. DESCRIPTION OF VIOLATION
 According to staff and residents interviewed, if the staff person administering the medications takes the med cup to the resident and the resident doesn't want to take the medications immediately, then different things happen. The medication is left at the table at mealtime in front of the resident or it is left on the resident's night stand. Staff then come back and see if the cup is empty to determine if the resident has taken the medication. If the medication is not left with the resident then staff return the cups to the top drawer of the medication cart and a roach the residents a ain later.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

We also included in our in service why it is important we watch each resident take their medications. Talking about the risk of what could happen if someone takes another residents pills by accident. RCC and myself have been watching the girls to make sure they watch the resident's take their pills, we will continue to watch to insure correct policy and procedures are being followed.

The administrator shall monitor and assure ongoing compliance. m 2/25/16

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
 (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) TRAVIS L. STEM ADMINISTRATOR Date 2.24.16

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>2/25/16</u> (Date)	Plan of correction implementation status as of <u>2/25/16</u> (Date)
The above plan of correction was approved by <u>m</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented