



pennsylvania

DEPARTMENT OF HUMAN SERVICES

Sent via email to: [REDACTED]

MAILING DATE: March 7, 2016

Ms. Susan Sartoretto, Owner
Cedar Park Assisted Living, LLC
4161 Walter Road
Bethlehem, Pennsylvania 18020

RE: Abington Manor at Morgan Hill
215 Cedar Park Boulevard
Easton, Pennsylvania 18042
License #226140

Dear Ms. Sartoretto:

As a result of the Department of Human Services' licensing inspection on December 16, 2015 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in cursive script that reads "Anne Graziano".

Anne Graziano
Regional Licensing Administrator

Enclosure
Licensing Inspection Summary

Violation Report: 22614 - 12/16/2015 - Novak, Ryan
 PCH Name: ABINGTON MANOR AT MORGAN HILL - MEMORY CARE VILLAGE

1. REGULATION 55 Pa.Code §2600
 2600.42(c) - A resident shall be treated with dignity and respect.

2a. DESCRIPTION OF VIOLATION
 On 12/1/15 at approximately 3:35pm direct care staff person A pushed resident #1 in the right shoulder. Staff person A said to the resident in a very loud tone "I'm 50 years old, I had to run all the way down here I could have broken a hip!" Staff person A did not treat the resident with dignity and respect.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

All enclosed POC

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) *M Gaugler*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Michelle Gaugler</i>	Date <i>1-14-16</i>
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DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>3/2/16</u> (Date)	Plan of correction implementation status as of <u>3-2-16</u> (Date)
The above plan of correction was approved by <u><i>Op</i></u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Violation Report #22614-12/16/15

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Abington Manor at Morgan Hill-Memory Care Village

1. Regulation: 2600.42c. A resident shall be treated with dignity and respect. This regulation is important to ensure that residents are treated with dignity and respect by all facility staff.
2. The regulation was violated when a staffer was verbally inappropriate with the resident. The resident was exit seeking and the staffer had run down the hallway to redirect the resident away from the door that leads to the patio.
3. Plan of Correction:
 1. The staffer was immediately terminated for exhibiting prohibited behavior towards a resident.

The Adm/Designee will ensure that annual required training for resident rights (655), new employee required training (656) and any additional individualized training on resident rights based on specific incidents or on an as indicated basis, is provided to all employees. Documentation shall be retained by the home.

Name and Title of Legal Entity Representative: Michelle Gaugler, Administrator

Signature of Legal Entity: M Gaugler

Date: 1-14-16

Anne Shogren, R.L.A. 03-02-16

Violation Report: 22614 - 12/16/2015 - Novak, Ryan
 PCH Name: ABINGTON MANOR AT MORGAN HILL - MEMORY CARE VILLAGE

1. REGULATION 55 Pa.Code §2600
 2600.141(a)(2) - The medical evaluation must include the following: (1) through (10)

2a. DESCRIPTION OF VIOLATION
 Resident #1's DME dated 10/29/15 is incomplete as it does not include pulse rate, blood pressure, temperature and cognitive functioning.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

see enclosed POC

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative
 (Required on EVERY Page) *M. Gaugler*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Michelle Gaugler</i>	Date <i>1-14-16</i>
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DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>03-02-16</u> (Date)	Plan of correction implementation status as of <u>3/2/16</u> (Date)
The above plan of correction was approved by <u><i>[Signature]</i></u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Violation Report #22614-12/16/15

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Abington Manor at Morgan Hill-Memory Care Village

1. Regulation: 2600.141 (a) (2) The medical evaluation must include the following:
 - (1) A general physical examination by a physician, physician's assistant or nurse practitioner.
 - (2) Medical diagnosis including physical or mental disabilities of the resident, if any.
 - (3) Medical information pertinent to diagnosis and treatment in case of an emergency.
 - (4) Special health or dietary needs of the resident.
 - (5) Allergies.
 - (6) Immunization history.
 - (7) Medication regimen, contraindicated medications, medication side effects and the ability to self-administer medications.
 - (8) Body positioning and movement stimulation for residents, if appropriate.
 - (9) Health status.
 - (10) Mobility assessment, updated annually or at the Department's request.This regulation is important to ensure that the facility has accurate medical information both to ascertain if a resident's needs can be met at the home and to develop an appropriate support plan.
2. The regulation was violated when the resident's DME did not include pulse, blood pressure, temperature and cognitive functioning.
3. Plan of Correction:
 1. Admissions staff counseled and regulation reviewed.
 2. Administrator now reviews each DME for completeness before it is placed in resident's medical record.

Name and Title of Legal Entity Representative: Michelle Gaugler, Administrator

Signature of Legal Entity: Michelle Gaugler

Date: 1-14-16

Michelle Gaugler, RLA 3/2/16

Violation Report: 22614 - 12/16/2015 - Novak, Ryan
 PCH Name: ABINGTON MANOR AT MORGAN HILL - MEMORY CARE VILLAGE

1. REGULATION 55 Pa.Code §2600
 2600.227(d) - Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services.

2a. DESCRIPTION OF VIOLATION
 Resident #1 has exit seeking behaviors and will often try to leave the home's memory care unit. RASP dated 11/2/15 does not address how the home will meet these needs.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

see enclosed POC

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page) *M. Gaugler*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Michelle Gaugler</i>	Date <i>1-14-16</i>
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DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>3-4-16</u> (Date)	Plan of correction implementation status as of <u>3-4-16</u> (Date)
The above plan of correction was approved by <u><i>OG</i></u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

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Violation Report #22614-12/16/15

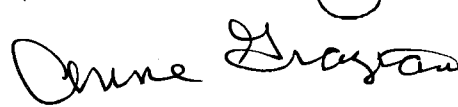
Abington Manor at Morgan Hill-Memory Care Village

1. Regulation: 2600.227d: Each home shall document in the resident's support plan the medical, dental, vision, mental health or other behavioral care services that will be made available to the resident or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner determine the necessity of these services. This requirement does not require a home to pay for the costs of these medical and behavioral care services.
 - a. This regulation is important to ensure that each resident's needs are met as those needs change and that accountability for meeting those needs is firmly established.
2. The regulation was violated when the resident's RASP did not address how the facility would meet exit seeking behavior.
3. Plan of Correction:
 1. 12/16/15: RASP immediately updated to reflect behavior management strategies facility uses for resident's exit seeking behavior.
 - a. Asked daughter to bring in TV and moved a facility recliner in room to simulate home where sat in recliner chair and watched TV after dinner.
 - b. Offer a "job" such as a nuts and bolts activity board or offer VCR for to "fix"
 - c. Do not encourage participation in large group activities, this can increase agitation.
 2. 12/16/15: Director of Resident Care counseled on updating RASP according to the regulation and regulation reviewed.
 3. 3/3/16: Staff are encouraged to reference the resident's RASP for ideas or reach out to the administrator, Director of Resident Care or Activity Staff for further ideas.
 4. 3/3/16: Education occurred on positively reinforcing appropriate behaviors during December and January's mandatory in-services. Dementia education occurring in March from Genesis Rehab for all staff in building. Education includes how to approach and work with residents in each stage of dementia.
 5. 3/3/16: See enclosed trainings for 2015 and 2016 that include behavior management topics. It is the administrator's responsibility to provide or facilitate this dementia education.
 6. 3/3/16: Starting February 1st, Nursing supervisors on 7-3 and 3-11 shifts are doing huddles with staff during the shift and one topic they cover is behavioral challenges that day and use the huddle to brainstorm ideas and solutions.
 7. 3/3/16: Nursing Supervisors and Administrator instructed staff to reference the Behavior Expression Action Plan (BEAP) Book in the nursing station created by the administrator with sections that hold education, information and checklists of things to think about and assess during a challenging behavior.

Name and Title of Legal Entity Representative: Michelle Gaugler, Administrator

Signature of Legal Entity: 

Date: 3/3/16

 RLA 3/4/16