



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**CERTIFIED MAIL – RETURN RECEIPT REQUESTED**  
**MAILING DATE: MAR 04 2016**

Ms. Francine K. Hoch, Administrator  
Tri-County Respite, Inc.  
219 East Broad Street  
Quakertown, Pennsylvania 18951

RE: Tri-County Respite-Quakertowne House  
License #: 126810

Dear Hoch:

As a result of the Department of Human Services' licensing inspection on November 13, 2015 and November 16 2015 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,



Patricia Adams  
Human Services Licensing Supervisor

Enclosure  
Licensing Inspection Summary

**VIOLATION REPORT  
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: Tri-county Respite-Quakertown House		License Number: 12681
Address: 219 EAST BROAD STREET, QUAKERTOWN, PA 18951		County: Bucks
Administrator: <del>Francis Hoch</del> <i>Toby Tarquin - Stackhouse</i>		Region: SOUTHEAST
Legal Entity Name: Tri-county Respite-Quakertown House		
Legal Entity Address: 219 EAST BROAD STREET, QUAKERTOWN, PA 18951		
Certificate(s) of Occupancy C-2 LP 01/10/1988 Pa Dept of L and I		
Staffing Hours Resident Support: Total Daily Staff: 68 Waking Staff: 42		
Type of Inspection: Partial BHA Docket Number: Notice: Unannounced		
Reason(s) for Inspection(s) Incident		
On-Site Inspections Dates and Department Representatives On-Site 11/13/2016: Mollvain, Shawn		
Off-Site Inspection Dates and Inspectors, If Applicable 11/16/2016: Mollvain, Shawn		
Other Details Partial or Full Triggers: Random Indicators:		
<b>Resident Demographic Data as of Inspection Dates</b>		
Licensed Capacity: 65 Number of Residents Served: 64 Secured Dementia Care Unit In Home: No Area: Secured Dementia Unit Capacity, If Applicable: Number of Residents Served In Secured Dementia Care Unit, If applicable: Number of Current Hospice Residents: 0 Number of Hospice Residents In past year: 0	Number of Residents who: Receive Supplemental Security Income: 27 Are 60 Years of Age or Older: 5 Have Mental Illness: 4 Have an Intellectual Disability: 64 Have a Mobility Need: 2 Have a Physical Disability: 0	

Violation Report: 12881 - 11/13/2016 - McIlvain, Shawn  
PCH Name: Tri-county Respite-Quakertown House

1. REGULATION 55 Pa.Code §2600

2800.132(h) - Residents shall evacuate to a designated meeting place away from the building or within the fire-safe area during each fire drill.

2a. DESCRIPTION OF VIOLATION

On November 7, 2016 at approximately 10:09 PM the fire alarm sounded and evacuation procedures were initiated. Resident #1's room was not checked once the alarm was sounded. During head count staff member A and staff member B believed they heard resident # 1 respond to their name being called. Resident #1 remained asleep in bed and did not evacuate.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Please See attached 8 pages

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
(Required on EVERY Page)

Printed Name and Title of Legal Entity Representative  
(Required on EVERY Page)

Toby Tarquin-Stackhouse

Date 2/12/16

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of

2/18/16  
(Date)

Plan of correction implementation status as of

2/18/16  
(Date)

The above plan of correction was approved by

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Response: Quakertown House

**Regulation:**

2600.132(h) Residents shall evacuate to a designated meeting place away from the building or within the fire-safe area during each fire drill

**Violation:**

On November 7, 2015 at approximately 10:09 PM the fire alarm sounded and evacuation procedures were initiated. Resident #1's room was not checked once the alarm was sounded. During head count staff member A and staff member B believed they heard resident #1 respond to their name being called. Resident #1 remained asleep in bed and did not evacuate.

**Plan of Correction:**

Maintaining a safe environment is one of the paramount concerns of staff at Quakertown House. Our staff members routinely engage in trainings to ensure safety, including Fire Safety, Safe Crisis Management skill building and medication education trainings to facilitate a positive, supportive environment for residents and staff.

During the evening of November 7, 2015 the fire alarm sounded as a result of a plastic light cover melting and smoking. The location of the issue was identified rapidly and the fire department responded within 5 minutes. There were no visible flames during the event, just smoking plastic.

As a result of the above incident, administration reviewed the current evacuation plan while analyzing the event. It was determined a system of direct verbal communication was warranted and changed the fire evacuation plan to insure all building zones are covered during a fire drill/event. Staff will make shift to shift assignments vs using a standardized plan based on position. Additionally, Re-education for all staff regarding fire safety, fire assignments; visual identification during a roll call vs verbal response, and utilization of walkie-talkies were reviewed during a staff meeting on November 12, 2015. The maintenance department was alerted to the event and was asked to check all of the light covers to insure there were no longer plastic covers.

The Administrator will insure on going compliance.

2/12/16  
Toby Tarquin - Stackhouse  
