



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Ms. Pansy Clarke, President & Administrator
Accolades Senior Care, LLC
1023 Cherry Street, First Floor
Philadelphia, Pennsylvania 19107

OCT 30 2015

RE: Accolades Senior Care
246 Melrose Avenue
East Lansdowne, Pennsylvania 19050
License #: 135710

Dear Ms. Clarke:

Thank you for your request for a waiver of 55 Pa.Code Ch. 2600 (relating to personal care homes). Your submitted waiver request form did not list which regulation in which you would require a waiver. However, the Department of Human Services (Department) has determined that your specific situation would fall under the regulation at 55 Pa.Code § 2600.42(s) (relating to specific rights) for the licensed home listed above.

A waiver of 55 Pa.Code § 2600.42(s) (relating to specific rights) cannot be granted in accordance with § 2600.19(b) (relating to waivers), as residents rights may not be waived. Nevertheless, after review the Department has determined that a waiver for the home's situation is not needed. According to the documentation submitted with the waiver request, your home uses a surveillance camera to monitor staff and residents in the dining room during meal times. Video monitoring of the home's interior common areas (such as a dining room) is permitted. However, please be aware that the recording of interior areas by the home is a violation of resident privacy and is therefore prohibited.

If you have any questions regarding the waiver process, you may contact the Operator Support Hotline at telephone number (866) 503-3926.

Sincerely,

A handwritten signature in cursive script that reads "Tara Pride".

Tara Pride
Director of Regulatory Implementation