



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**CERTIFIED MAIL – RETURN RECEIPT REQUESTED**  
**MAILING DATE: January 7, 2016**

Ms. Loriann Putzier, President & COO  
Tithonus Chambersburg LP  
C/O Integracare Corporation  
6600 Brooktree Court, Suite 1000  
Wexford, Pennsylvania 15090

RE: Magnolias of Chambersburg – Building 2  
745 Norland Avenue  
Chambersburg, Pennsylvania 17201  
Certificate: 307690

Dear Ms Putzier:

As a result of the Department of Human Services' licensing inspection on October 21, 2015 of the above facility, a violation with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary was found.

The violation specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in cursive script that reads "Gloria Emick".

Gloria Emick  
Human Services Licensing Supervisor

Enclosure  
Licensing Inspection Summary



Violation Report: 30769 - 10/21/2015 - Hoover, Douglas  
 PCH Name: MAGNOLIAS OF CHAMBERSBURG BLDG 2

1. REGULATION 55 Pa.Code §2600  
 2600.187(d) - The home shall follow the directions of the prescriber.

2a. DESCRIPTION OF VIOLATION

Resident #1 did not receive *Butrans, 5mcg/HR*, as prescribed, on 8/3/15, 8/10/15, 8/17/15 and 8/24/15 because the home did not have the medication on hand.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

Please see attached Plan of Correction dated Dec. 22, 2015, Page 2A of 2. -~~SE~~

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page) Sheila C. O'Gara

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Sheila C. O'Gara, Executive Director Date Dec. 22, 2015

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of 1-7-16  
 (Date)

The above plan of correction was approved by SE  
 (Initials)

Plan of correction implementation status as of 1-7-16  
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

PLAN OF CORRECTION TEMPLATE

Community Name: Magnolias of Chambersburg Building 2

License Number: 30769

Date of Visit: 10/21/2015

Date of Submission: 12/22/2015

- 1. Violation Review:  
2600.187(d)- The home shall follow the directions of the prescriber.
- 2. Violation Interpretative Statement:  
Resident did not receive the proper weekly medication for several consecutive weeks because the community did not have the medication available.
- 3. Review the benefit of the Regulation, per RCG:  
The regulation is important because it ensures that residents receive medications and treatments as ordered by a physician.
- 4. Description of the Repair of the Immediate Problem:  
On August 31, 2015, the Director of Resident Care addressed the problem by reviewing the prescription order, medications and medication records to ensure directions of the prescriber were followed. That same day the physician was notified and the medication was re-started, with no additional changes or effects on the resident. Additionally, during the week of August 31, 2015, the Director of Resident Care reviewed all residents' medications and orders to ensure accuracy.
- 5. Determine / document the Root Cause of the Violation:  
The violation was caused when the Medical Technician did not read the resident's chart properly. On August 31, 2015, during the Director of Resident Care's monthly chart audit, the error was discovered.
- 6. Detail Action Steps / System Developed to prevent future occurrence:  
To prevent future violations, during the week of August 31, 2015 the Director of Resident Care reeducated the Medical Technician team regarding medical administration records. During that same week, the Director of Resident Care also reeducated the staff to monitor prescriptions, to ensure continuity of care and treatment is ongoing. Additionally, the Director of Resident Care will conduct weekly auditing and monitoring of orders, which will be ongoing.
- 7. Designated position responsible and specify target date for correction.  
The Director of Resident Care Services is the position designated and responsible for the implemented training, monitoring and audits.

*je*

Authorized Signature Sheela C O'Gara

Date: 12/22/15