



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**CERTIFIED MAIL – RETURN RECEIPT REQUESTED**  
**MAILING DATE: April 25, 2016**

Ms. Lori Fisher, Administrator  
Senior Choice, Inc.  
The Patriot A Choice Community  
495 Patriot Street  
Somerset, Pennsylvania 15501

RE: The Patriot A Choice Community  
#321360

Dear Ms. Fisher:

As a result of the Department of Human Services' licensing inspection on September 9, 2015, of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Susie Pollock".

Susie Pollock  
Regional Licensing Administrator

Enclosure  
Licensing Inspection Summary

**VIOLATION REPORT  
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: THE PATRIOT A CHOICE COMMUNITY		License Number: 32136
Address: 495 WEST PATRIOT STREET, SOMERSET, PA 15501		County: Somerset
Administrator: Lori Fisher		Region: WEST
Legal Entity Name: SENIOR CHOICE INC		
Legal Entity Address: 495 WEST PATRIOT STREET, SOMERSET, PA 15501		<b>RECEIVED</b>
Certificate(s) of Occupancy C-1 09/11/1990 PA Dept. of Health		APR 20 2016 WEST REGION FIELD OFFICE Human Services Licensing
<b>Staffing Hours</b>		
Resident Support: 0	Total Daily Staff: 75	Waking Staff: 56
Type of Inspection: Partial	BHA Docket Number:	Notice: Unannounced
<b>Reason(s) for Inspection(s)</b> Incident		
<b>On-Site Inspections Dates and Department Representatives On-Site</b> 09/09/2015: Cutter, Jan		
<b>Off-Site Inspection Dates and Inspectors, if Applicable</b>		
<b>Other Details</b>		
Partial or Full Triggers:		Random Indicators:
<b>Resident Demographic Data as of Inspection Dates</b>		
Licensed Capacity: 76 Number of Residents Served: 50 Secured Dementia Care Unit in Home: No Area: Secured Dementia Unit Capacity, if Applicable: Number of Residents Served in Secured Dementia Care Unit, if applicable: Number of Current Hospice Residents: 4 Number of Hospice Residents in past year: 12		Number of Residents who: Receive Supplemental Security Income: 4 Are 60 Years of Age or Older: 48 Have Mental Illness: 0 Have an Intellectual Disability: 3 Have a Mobility Need: 25 Have a Physical Disability: 0

Violation Report: 32136 - 09/09/2015 - Culter, Jan  
PCH Name: THE PATRIOT A CHOICE COMMUNITY

WEST REGION FIELD OFFICE  
Human Services Licensing

1. REGULATION 55 Pa.Code §2600  
2600.42(c) - A resident shall be treated with dignity and respect.

2a. DESCRIPTION OF VIOLATION

At about 3:45 a.m. on September 3, 2015, staff person A assisted resident #1 with toileting. Afterwards, she assisted resident #1 with dressing for the day. Resident #1 felt rushed getting dressed and complained of pain in his/her injured ankle when staff person A twisted his/her ankle as she was taking the resident's sock off. The resident felt staff person A dismissed his/her distress and continued to rush him/her in dressing. Resident #1 stated that when he/she thinks staff person A is coming he/she would get "all worked up."

Staff person A received counseling during an employee performance appraisal on March 25, 2015 as follows: Staff person A tends to rush the residents. She needs to slow down and go at the resident's pace. Some residents feel staff person A's approach is too harsh. She needs to work on how she approaches the residents.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Staff person "A" was suspended during the investigation, returned to work on September 17, 2015 after receiving Resident Rights training, Dignity and Respect training and Abuse training from the Area Agency on Aging. However, on September 18, 2015, staff person "A" called off for her scheduled shift and was a no call/no call and unreachable by phone on September 21, 22, 23, 24, 25, 28, 29, 30 and October 1 and 2, 2015. [redacted] was terminated from employment at The Patriot, due to attendance.

All staff will receive continuous education by The Area Agency on Aging for Resident Rights, Dignity and Respect and Abuse at least yearly and on an as needed basis (new hires).

Resident #1 passed at Somerset Hospital on [redacted] 2015 due to Cardiac Arrest and respiratory failure.

Within 30 days of receipt of the plan of correction: All residents and staff persons will receive resident rights education, to include the right to be treated with dignity and respect, by a Department-approved outside source. Documentation of education shall be kept. *see 4/21/16*

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *Lori A Fisher*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *Lori A Fisher*      Date *4/18/16*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 4-21-16 (Date)

Plan of correction implementation status as of 4-21-16 (Date)

The above plan of correction was approved by SMC (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress *SM*
- Partially Implemented - Inadequate Progress
- Not Implemented