



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

Sent via fax to: [REDACTED]  
MAILING DATE: October 22, 2015

Mr. Frank Minelli, Owner  
Pittston Heavenly Manor Inc.  
51 North Main Street  
Pittston, Pennsylvania 18640

RE: Pittston Heavenly Manor  
License # 218691

Dear Mr. Minelli:

As a result of the Department of Human Services' licensing inspection on August 27, 2015 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Michele Moskalczyk".

Michele Moskalczyk  
Regional Licensing Administrator

Enclosure  
Licensing Inspection Summary



Violation Report: 21869 - 08/27/2015 - Patton, Leslie  
 PCH Name: PITTSTON HEAVENLY MANOR

**1. REGULATION 55 Pa.Code §2600**

2600.17 - Resident records shall be confidential, and, except in emergencies, may not be accessible to anyone other than the resident, the resident's designated person if any, staff persons for the purpose of providing services to the resident, agents of the Department and the long-term care ombudsman without the written consent of the resident, an individual holding the resident's power of attorney for health care or health care proxy or a resident's designated person, or if a court orders disclosure.

**2a. DESCRIPTION OF VIOLATION**

The home's posted License Inspection Summary (dated 6/16/15) contained confidential resident information regarding Reportable Incident forms completed for residents #1 and #2.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

The last page of violations was hung for public view, with resident and workers names. In the future we will make sure no resident or workers names are hung for public view. Admin, and manager will make sure when hanging violations, those pages are kept in office.

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative (Required on EVERY Page) *Buddy Minelli*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *Buddy Minelli Admin* Date *Sept 28 15*

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of <u>10/1/15</u> (Date)	Plan of correction implementation status as of <u>10/15/15</u> (Date)
The above plan of correction was approved by <u>M</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <i>LPJR</i> <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Violation Report: 21869 - 08/27/2015 - Patton, Leslie  
 PCH Name: PITTSTON HEAVENLY MANOR

**1. REGULATION 55 Pa.Code §2600**

2600.57(b) - Direct care staff persons shall be available to provide at least 1 hour per day of personal care services to each mobile resident.

**2a. DESCRIPTION OF VIOLATION**

The home served 55 residents on 8/9/15, 8/10/15, and 8/15/15, requiring that the home have 55 hours of direct care service available on those dates. Based upon a review of the home's staff schedule and an interview with staff person A, it was determined the home had only 52 hours of direct care service available on 8/9/15 and 8/10/15 and only 44.5 hours of direct care service available on 8/15/15.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

The home was short hours, for PCA care will make sure, the schedule has enough workers to provide these hours. If someone calls off we will make sure to get an on call worker to come in and fill the hours.

Manager and admin will keep up on this weekly and daily.

Repeat Violation: Yes

Date(s) of Previous Violation(s):

06/16/2015

Signature of Legal Entity Representative  
 (Required on EVERY Page)

*Buddy Minelli*

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page)

Buddy Minelli Admin

Date

Sept 28 2015

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Violation Report: 21869 - 08/27/2015 - Patton, Leslie  
 PCH Name: PITTSTON HEAVENLY MANOR

**1. REGULATION 55 Pa.Code §2600**

2600.57(d) - At least 75% of the personal care service hours specified in § 2600.57(b) and § 2600.57(c) shall be available during waking hours.

**2a. DESCRIPTION OF VIOLATION**

The home served 55 residents on 8/9/15, 8/10/15, and 8/15/15, requiring that the home have 41.25 hours of direct care service available during waking- hours. Based upon a review of the home's staff schedule and an interview of staff person A, it was determined the home had 37 hours of direct care service available during waking- hours on 8/9/15 and 8/10/15 and 29.5 hours of direct care service available during waking- hours on 8/15/15.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

The home on these dates 8/9, 8/10 & 8/15 had staff members call off. The home was short hours. We will make sure schedule has enough workers on it to provide the 75% per hours daily. The manager and Admin will make sure schedule has enough workers and hours, will check weekly and daily to ensure this doesn't happen in the future.

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*Bussy Minelli*

Printed Name and Title of Legal Entity Representative  
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Date Sept 28 2015

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Violation Report: 21869 - 08/27/2015 - Patton, Leslie

PCH Name: PITTSTON HEAVENLY MANOR

**1. REGULATION 55 Pa.Code §2600**

2600.85(a) - Sanitary conditions shall be maintained.

**2a. DESCRIPTION OF VIOLATION**

A large amount of fecal matter was observed on the toilet seat in the third floor common use shower and toilet room.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

Residents Use restrooms in between the cleaners checking the restrooms. Cleaning staff is to check restrooms every hour, to ensure that this violation doesn't occur again. PCA will also double check restrooms through out the day.

Cleaners and PCA will be responsible to prevent this, managers will check to make sure its done.

Repeat Violation: No

Date(s) of Previous Violation(s):

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*Buddy Minelli*

Printed Name and Title of Legal Entity Representative  
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Buddy Minelli

Date

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LP-JR

Violation Report: 21869 - 08/27/2015 - Patton, Leslie  
 PCH Name: PITTSTON HEAVENLY MANOR

**1. REGULATION 55 Pa.Code §2600**

2600.88(a) - Floors, walls, ceilings, windows, doors and other surfaces must be clean, in good repair and free of hazards.

**2a. DESCRIPTION OF VIOLATION**

The ceiling tiles in the first floor shared men's bathroom were missing and exposing wires and pipes which were accessible to residents. Also, the sink in this bathroom is falling off the wall posing a hazard to residents.

In room #200, the ceiling tile in the shower and the light in the same tile are falling down posing a hazard to residents.

In the shower room on the 2nd floor to the left of room #203 there is a handicapped shower inside to the right that has missing ceiling tiles exposing wires and pipes that are accessible to residents. In the hallway outside of the same shower room the ceiling tiles in the hallway are bulging and water stained and have a brownish grey coloring with a possible presence of mold/mildew which would pose a hazard to residents.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

The home has fixed the downstairs men's bathroom sink, and has hired a worker to fix all of the ceiling blocks. The home is also bringing in an electrician to fix lights in room 200 and ceiling block.

manager and Admin will check to make sure everything is in good repair periodically through out the week.

All repairs will be finished on October 5<sup>th</sup> 2015

Repeat Violation: Yes	Date(s) of Previous Violation(s):	06/16/2015
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Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *Buddy Minelli* Date *Sept 28 2015*

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*LP-JR*

Violation Report: 21869 - 08/27/2015 - Patton, Leslie  
 PCH Name: PITTSTON HEAVENLY MANOR

**1. REGULATION 55 Pa.Code §2600**

2600.89(b) - Hot water temperature in areas accessible to the resident may not exceed 120°F.

**2a. DESCRIPTION OF VIOLATION**

On 8/27/15, at 10:37am, the water temperature at the shared bathroom sink between resident room #312 and resident room #310 measured 130.2 degrees Fahrenheit.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The home has one big water heater for all the rooms, must of got over 120°F when water heater was heating up. Buddy Minelli called Plumber, he came out and lowered the temp on the water heater. The administrator will check water temp periodical through week, to prevent. Admin & Manager will be responsible for checking.

Repeat Violation: Yes	Date(s) of Previous Violation(s):	06/16/2015
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- Not Implemented *LP JR*

Violation Report: 21869 - 08/27/2015 - Patton, Leslie  
 PCH Name: PITTSTON HEAVENLY MANOR

1. REGULATION 55 Pa.Code §2600  
 2600.95 - Furniture and equipment must be in good repair, clean and free of hazards.

2a. DESCRIPTION OF VIOLATION

Resident room #200 has a towel bar on the back of the bathroom door, a towel bar on the wall between the shower and the toilet, and a toilet paper holder on the same wall that is broken. The bars are missing and the remaining brackets stick out or have razor sharp edges posing a hazard to residents.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The residents had broken Towel and toilet paper bars off the wall and brackets where sticking out. The brackets where taken down, and home is getting all new towel and toilet paper bars for room 200 and extra to keep on hand.

All the repairs for room 200 will be done by October 1<sup>st</sup> 2015.

The manager and workers will check rooms daily for repairs. The Admin will make sure repairs get done in timely manor. To prevent future violations

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *Buddy Minelli*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *Buddy Minelli*      Date *Sept 28 2015*

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Violation Report: 21869 - 08/27/2015 - Patton, Leslie

PCH Name: PITTSTON HEAVENLY MANOR

**1. REGULATION 55 Pa.Code §2600**

2600.103(i) - Outdated or spoiled food or dented cans may not be used.

**2a. DESCRIPTION OF VIOLATION**

One 6lb. can of Campbell's Cheddar Cheese Sauce, one 15 ounce can of Comfort Creek Food's Chicken and Dumplings, one 6lb. can of Sunfield Pineapple Tid Bits, and one 50 ounce can of Campbell's Cream of Potato Soup was found in the home's pantry that was dented.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

Dented Cans where in pantry.  
 From now on the cook will send back all dented cans. The cook will check can goods on every delivery, dented cans will be put in box that says damaged, and will be sent back on the next delivery day. The manager will also check pantry to make sure cook doesn't leave dented cans in pantry.

Repeat Violation: Yes

Date(s) of Previous Violation(s): 06/16/2015

Signature of Legal Entity Representative  
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*Buddy Minelli*

Printed Name and Title of Legal Entity Representative  
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Buddy Minelli

Date Sept 28 2015

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Not Implemented

CP-JR

Violation Report: 21869 - 08/27/2015 - Patton, Leslie

PCH Name: PITTSTON HEAVENLY MANOR

**1. REGULATION 55 Pa.Code §2600**

2600.187(c) - If a resident refuses to take a prescribed medication, the refusal shall be documented in the resident's record and on the medication record. The refusal shall be reported to the prescriber within 24 hours, unless otherwise instructed by the prescriber. Subsequent refusals to take a prescribed medication shall be reported as required by the prescriber.

**2a. DESCRIPTION OF VIOLATION**

On 8/18/15, 8/19/15, 8/20/15, 8/22/15, 8/23/15, and 8/25/15, resident #3 refused to take a scheduled dose of Melatonin 9mg at 8pm. The home did not report the refusal to the resident's doctor as required.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

Resident was refusing because [redacted] was on other meds for sleeping. Med Tech will call the doctor within 24 hours any more. Admin told all med tech to make sure the call is made and documented. The doctor was called and the melatonin was D/c and we got paper stating they know it wasn't taken.

Med Techs will make sure 24 hour call & correct documentation is done. Admin will make sure as well.

Repeat Violation: Yes

Date(s) of Previous Violation(s):

08/16/2015

Signature of Legal Entity Representative  
(Required on EVERY Page)

*Buddy Minelli*

Printed Name and Title of Legal Entity Representative  
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Buddy Minelli, Admin

Date Sept 28 2015

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(Date)

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(Initials)

Fully Implemented

Partially implemented - Adequate Progress LP-JR

Partially Implemented - Inadequate Progress

Not Implemented

Violation Report: 21869 - 08/27/2015 - Patton, Leslie

PCH Name: PITTSTON HEAVENLY MANOR

**1. REGULATION 55 Pa.Code §2600**

2600.221(c) - A current weekly activity calendar shall be posted in a conspicuous and public place in the home.

**2a. DESCRIPTION OF VIOLATION**

On 8/27/15, the home's weekly activity calendar was posted on the bulletin board to the left of the medication room window. The calendar was an 8.5 x 11 piece of paper. It was posted too high and residents in wheel chairs were unable to read the calendar. The calendar had two activities listed for each day but did not list the time when the activities would take place. On 8/27/15 there were no activities observed and staff confirmed that no activities had taken place due to not having enough staff.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

Staff forgot about the activity, because of call offs. A new bigger activity board was put up. Staff has a note book to sign when activities are being done. Admin and manager will check note book, and make sure activities are being done on a daily base.

Repeat Violation: Yes

Date(s) of Previous Violation(s):

06/16/2015

Signature of Legal Entity Representative  
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*Buddy Minelli*

Printed Name and Title of Legal Entity Representative  
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Buddy Minelli Admin

Date

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(Date)

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Partially Implemented - Inadequate Progress

Not Implemented

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LP-JR

Violation Report: 21869 - 08/27/2015 - Patton, Leslie

PCH Name: PITTSTON HEAVENLY MANOR

**1. REGULATION 55 Pa.Code §2600**

2600.223(a) - The home shall have a current written description of services and activities that the home provides including the following:

- (1) The scope and general description of the services and activities that the home provides.
- (2) The criteria for admission and discharge.
- (3) Specific services that the home does not provide, but will arrange or coordinate.

**2a. DESCRIPTION OF VIOLATION**

The home has not developed a policy regarding the physical, social, and behavioral needs the home cannot meet.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

*At the time of inspection the policy for Admission and/or Discharge to facility could not be found. Admin will ensure that policy is kept in office with other policies. Policy will be able to be shown,*

*Admin will be responsible for all paperwork.*

Repeat Violation: Yes

Date(s) of Previous Violation(s):

06/16/2015

Signature of Legal Entity Representative  
(Required on EVERY Page)

*Buddy Minelli*

Printed Name and Title of Legal Entity Representative  
(Required on EVERY Page)

*Buddy Minelli*

Date

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*[Signature]*  
(Initials)

Violation Report: 21869 - 08/27/2015 - Patton, Leslie

PCH Name: PITTSTON HEAVENLY MANOR

**1. REGULATION 55 Pa.Code §2600**

2600.225(c) - The resident shall have additional assessments as follows:

- (1) Annually.
- (2) If the condition of the resident significantly changes prior to the annual assessment.
- (3) At the request of the Department upon cause to believe that an update is required.

**2a. DESCRIPTION OF VIOLATION**

The most recent assessment for resident #4, date of admission 7/19/13, was completed on 8/1/14.

The most recent assessment for resident #5 date of admission 7/12/13, was completed on 7/24/14.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

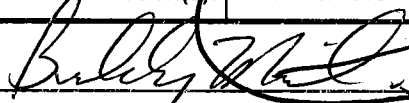
The home didnt have annual assesments done for these residents, the assesments where completed for annual 2015 yr. Admin and manager will be checking all resident files and checking monthly to ensure that violation dosen't occur in future.

Repeat Violation: Yes

Date(s) of Previous Violation(s):

06/16/2015

Signature of Legal Entity Representative  
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Printed Name and Title of Legal Entity Representative  
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Buddy Minelli

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