



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**AUG 18 2015**

Mr. Kirk S. Sohonage, Esquire  
SOHO Legal Services, Ltd.  
200 North Third Street, Suite 6A  
Harrisburg, Pennsylvania 17101

RE: Knickerbocker Villa  
304 South Second Street  
Clearfield, Pennsylvania 16830

Dear Mr. Sohonage:

This is to acknowledge receipt of your request to appeal the Department's decision to issue a PROVISIONAL license and DENY a license to operate a secure dementia care unit for Knickerbocker Villa. Your request has been forwarded to the Department of Human Services, Bureau of Hearings and Appeals. You will be contacted regarding the date and time of the hearing.

Sincerely,

A handwritten signature in black ink, appearing to read "Matthew J. Jones", with a long horizontal flourish extending to the right.

Matthew J. Jones  
Director

cc: Gene Cuccarese, Office of General Counsel

# SOHO LEGAL SERVICES, LTD.

Email            kirk@soholegal.com  
Direct Dial:    717.695.4220

August 14, 2015

*Sent via facsimile only to 717.783.5662 and Regular Mail:*

Kevin Brumbach, Fines Manager  
Bureau of Human Services Licensing  
Department of Human Services  
Room 631, Health and Welfare Building  
625 Forster Street  
Harrisburg, Pennsylvania 17120

**Re:    Knickerbocker Villa  
      304 South Second Street  
      Clearfield, Pennsylvania 16830  
      License #: 326941**

**RECEIVED**

AUG 14 2015

Human Services Licensing


## NOTICE OF APPEAL

Department of Human Services Licensing:

Please note that SOHO Legal Services has been retained by Knickerbocker Acquisition, LLC d/b/a/ Knickerbocker Villa ("Knickerbocker Villa") in regard to licensing issues for the above-noted facility. Please accept this document as a Notice of Appeal of the August 7, 2015 Department of Human Service's decision to deny Knickerbocker Villa's request to operate a secured dementia care unit. See a copy of the August 7, 2015 decision attached hereto marked as Exhibit "A". We are appealing the decision because we disagree with it and we Request a Hearing in this matter.

Thank you for your anticipated courtesies in this matter and we look forward to working with you to resolve this Appeal as quickly as possible. Should you have any questions or concerns please feel free to contact me. Thank you.

**SOHO LEGAL,**

  
Kirk S. Sohonage, Esquire

Attachments (1)

# SOHO LEGAL SERVICES, LTD.

Email            kirk@soholegal.com  
Direct Dial:    717.695.4220

August 12, 2015

*Sent via facsimile only to 717.783.5662 and Regular Mail:*

Jacob Herzing, Enforcement Manager  
Human Services Licensing  
Department of Human Services  
Room 631, Health and Welfare Building  
625 Forster Street  
Harrisburg, Pennsylvania 17120

RECEIVED

AUG 14 2015

Human Services Licensing

**Re:    Knickerbocker Villa  
      304 South Second Street  
      Clearfield, Pennsylvania 16830  
      License #: 326941**

## **NOTICE OF APPEAL**

Department of Human Services Licensing:

Please note that SOHO Legal Services has been retained by Knickerbocker Acquisition, LLC d/b/a/ Knickerbocker Villa ("Knickerbocker Villa") in regard to licensing issues for the above-noted facility. Please accept this document as a Notice of Appeal of the August 5, 2015 Department of Human Service's decision to revoke Knickerbocker Villa's #326940 license and license to operate from September 2015 to September 2016 based upon the alleged violation of 55 Pa. Code §2600.228(h) due to an alleged insufficient grounds for transfer; additionally, Knickerbocker Villa Appeals the decision to issue a Provisional License as a result thereof. See a copy of the August 5, 2015 Decision attached hereto marked as Exhibit "A". We are appealing the August 5, 2015 Decision and request a Hearing because of the following two reasons but not limited to these reasons:

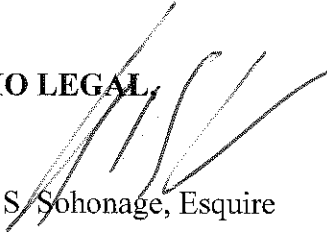
1)        we disagree that the resident's transfer was in violation of 55 Pa. Code §2600.228(h) as the discharge was based upon a repeated violation of the home rules. The resident continually refused to be redirected by staff during care for refusal to be toileted every two hours, and refusal to change soiled clothing for bladder incontinence. The toileting recommendations were requested as a preventative measure to ensure that the resident did not pose a threat to her health or well being. The resident was aware that

if the resident continued to refuse personal hygiene that affects her health and/or well being that this would be considered a violation of the home rules. Knickerbocker acted in accordance with their home rules and gave the resident both written warning and verbal warnings;

2) The reason for the discharge was in accordance with 55 Pa. Code §2600.228(h(3) as the discharge was indicative that the resident's level of care had declined and needed an evaluation for a higher level of care. This is evidenced by a request to the AAA for a reassessment for a higher level of care but was denied the request for a reassessment. Knickerbocker then attempted to locate a mental health facility for the resident but was unsuccessful finding a facility that would accept the resident.

Thank you for your anticipated courtesies in this matter and we look forward to working with you to resolve this Appeal as quickly as possible. Should you have any questions or concerns please feel free to contact me. Thank you.

**SOHO LEGAL**

  
Kirk S. Sohonage, Esquire

Attachments (1)

200 North Third Street | Suite 6A | Harrisburg, PA | 17101  
Office: 717.953.3072 | Fax: 717.953.3073 | [www.soholegal.com](http://www.soholegal.com)



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**CERTIFIED MAIL – RETURN RECEIPT  
MAILING DATE:**

Ms. Roxanne Sallurday, Executive Director  
Knickerbocker Acquisition, LLC  
P.O. Box 761  
Hummelstown, Pennsylvania 17036

**AUG 07 2015**

RE: Knickerbocker Villa  
304 South Second Street  
Clearfield, Pennsylvania 16830  
License #: 326941

Dear Ms. Sallurday:

On March 23, 2015 the Department of Human Services (Department) received your written request to operate a secured dementia care unit at the above licensed personal care home. Based on the Department's review of your request to operate a secured dementia care unit, and pursuant to 62 P.S. § 1007, the Department is DENYING a license to operate a secured dementia care unit at the above personal care home. The Department is not satisfied that you are a "responsible person" under 62 P.S. § 1007 based on the history of violations with 55 Pa.Code Ch. 2600 (relating to personal care homes) as evidenced by the Department's issuance of a first provisional license and administrative fines to Knickerbocker Villa, located at 304 South Second Street, Clearfield, Pennsylvania 16830 on August 5, 2015.

In accordance with 62 P.S. § 1002, "no person shall maintain, operate or conduct any facility, as defined herein, without having a license therefore issued by the department." Therefore, you may not operate a secured dementia care unit in the personal care home at the above address.

If you disagree with the Department's decision to deny your request to operate a secured dementia care unit, you have the right to appeal through hearing before the Bureau of Hearings and Appeals, Department of Human Services in accordance with 1 Pa.Code Part II, Chs. 31-35. If you decide to appeal, a written request for an appeal must be received within 10 days of the date of this letter by:

Kevin Brumbach, Fines Manager  
Bureau of Human Services Licensing  
Department of Human Services  
Room 631, Health and Welfare Building  
625 Forster Street  
Harrisburg, Pennsylvania 17120

Ms. Roxanne Sallurday

2

This decision is final 11 days from the date of this letter, or if you decide to appeal, upon issuance of a decision by the Bureau of Hearings and Appeals. You are reminded that compliance with the regulation is required until the appeal is heard.

Sincerely,

A handwritten signature in black ink, appearing to read "Matthew Jones", with a long horizontal flourish extending to the right.

Matthew Jones  
Director

Enclosure



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**CERTIFIED MAIL – RETURN RECEIPT REQUESTED**

**MAILING DATE: AUG 05 2015**

Ms. Amy Speece, Partner  
Knickerbocker Acquisition, LLC  
P.O. Box 761  
Hummelstown, Pennsylvania 17036

RE: Knickerbocker Villa  
304 South Second Street  
Clearfield, Pennsylvania 16830  
License #: 326941

Dear Ms. Speece:

As a result of the Department of Human Services' (Department) licensing inspections on April 1, 2015 and April 2, 2015 of the above facility, the violations specified on the enclosed Licensing Inspection Summary were found.

Based on violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes), your current license #326940 dated September 18, 2014 to September 18, 2015 is REVOKED. Additionally, your license dated September 18, 2015 to September 18, 2016 is REVOKED. A FIRST PROVISIONAL license is being issued based on your plan to correct the violations as specified on the Licensing Inspection Summary. This FIRST PROVISIONAL license replaces all previously issued licenses and is effective for six months from the date of issuance. The license dated September 18, 2015 to September 18, 2016 is NOT reinstated upon expiration of this FIRST PROVISIONAL license. This decision is made pursuant to 62 P.S. 1026(b)(1) and 55 Pa.Code § 20.71(a)(2) (relating to conditions for denial, nonrenewal or revocation.) Your FIRST PROVISIONAL license is enclosed.

All violations specified on the Licensing Inspection Summary must be corrected by the dates specified on the Licensing Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Pursuant to 62 P.S. 1085-1087 and 55 Pa.Code §§ 2600.261-268 (relating to enforcement), the Department intends to assess a fine for the following violations unless fully corrected on or before the mandated correction date.

55 Pa.Code Chapter 2600 Section no.	Class of Violation	Census at Inspection X	Fine Per resident Per day	Calculated Fine = Per day	Mandated Correction Date (to avoid Fine)
228h	III	54	\$3	\$162	15 calendar days from mailing date of this letter

A fine will be assessed on a daily basis beginning with the date of this letter and will continue until the violation is fully corrected, and full compliance with the regulation has been achieved. If the violation is fully corrected, and full compliance with the regulation has been achieved, by the mandated correction date, no fine will be assessed. You must notify the Department's Regional Human Services Licensing office in writing as soon as each violation is fully corrected and submit written documentation of each correction. The Department will conduct an on-site inspection after the mandated correction date, and within 20 calendar days of the date of this letter. If one or more violations is not fully corrected and full compliance with the regulation has not been achieved, you will periodically receive invoices from the Department's Bureau Human Services Licensing with payment instructions. The fines will continue to accumulate until the violation is fully corrected and full compliance with the regulation has been achieved.

No fine is being assessed at this time; therefore, you may not appeal any fine at this time. If a violation is not corrected and full compliance with the regulation has not been achieved by the mandated correction date, a fine will be assessed and an invoice will be mailed. This invoice will contain the right to appeal the fine.

If you disagree with the decision to issue a PROVISIONAL license, you have the right to appeal through hearing before the Bureau of Hearings and Appeals, Department of Human Services in accordance with 1 Pa.Code Part II, Chs. 31-35. If you decide to appeal your PROVISIONAL license, a written request for an appeal must be received within 10 days of the date of this letter by:

Jacob Herzing, Enforcement Manager  
 Human Services Licensing  
 Department of Human Services  
 Room 631 Health and Welfare Building  
 625 Forster Street  
 Harrisburg, Pennsylvania 17120

Ms. Amy Speece

3

This decision is final 11 days from the date of this letter, or if you decide to appeal, upon issuance of a decision by the Bureau of Hearings and Appeals.

Sincerely,

A handwritten signature in black ink, appearing to read "Matthew J. Jones", with a long horizontal line extending to the right.

Matthew J. Jones  
Director

Enclosures  
License  
Licensing Inspection Summary



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**CERTIFICATE OF COMPLIANCE**

This certificate is hereby granted to KNICKERBOCKER ACQUISITION, LLC  
LEGAL ENTITY

To operate KNICKERBOCKER VILLA  
NAME OF FACILITY OR AGENCY

Located at 304 SOUTH SECOND STREET, CLEARFIELD, PA 16830  
(COMPLETE ADDRESS OF FACILITY OR AGENCY)

<small>ADDRESS OF SATELLITE SITE</small>	<small>ADDRESS OF SATELLITE SITE</small>
<small>ADDRESS OF SATELLITE SITE</small>	<small>ADDRESS OF SATELLITE SITE</small>
<small>ADDRESS OF SATELLITE SITE</small>	<small>ADDRESS OF SATELLITE SITE</small>

To provide Personal Care Homes TYPE OF SERVICE TO BE PROVIDED  
The total number of persons which may be cared for at one time may not exceed 79  
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller. MAXIMUM

Restrictions: \_\_\_\_\_

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes  
(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from August 5, 2015 until February 5, 2016,  
unless sooner revoked for non-compliance with applicable laws and regulations.

No: 326941

Robert E. Robinson  
ISSUING OFFICER

[Signature]  
DIRECTOR

NOTE: This certificate is issued for the above site(s) only and is not transferable and should be posted in a conspicuous place in the facility.

**VIOLATION REPORT  
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: KNICKERBOCKER VILLA		License Number: 32694
Address: 304 South Second Street, Clearfield, PA 16830		County: Clearfield
Administrator: Roxanne Sallurday		Region: WEST
Legal Entity Name: Ms. Amy Speece, Partner		
Legal Entity Address: Knickerbocker Acquisition, LLC, Hummelstown, PA 17036		
Certificate(s) of Occupancy C-2 LP 03/08/1998 L&I		RECEIVED MAY 15 2015 DEPARTMENT OF SENIOR AND DISABILITY SERVICES CLEARFIELD COUNTY
<b>Staffing Hours</b>		
Resident Support: 0	Total Daily Staff: 56	Waking Staff: 42
Type of Inspection: Partial	BHA Docket Number:	Notice: Unannounced
<b>Reason(s) for Inspection(s)</b> Complaint		
<b>On-Site Inspections Dates and Department Representatives On-Site</b> 04/01/2015: Williams, Jason; Rosol, Jennifer 04/02/2015: Williams, Jason; Rosol, Jennifer		
<b>Off-Site Inspection Dates and Inspectors, if Applicable</b> 05/29/2015: Williams, Jason		
<b>Other Details</b>		
Partial or Full Triggers:		Random Indicators:
<b>Resident Demographic Data as of Inspection Dates</b>		
Licensed Capacity: 70 Number of Residents Served: 54 Secured Dementia Care Unit in Home: No Area: Secured Dementia Unit Capacity, if Applicable: Number of Residents Served in Secured Dementia Care Unit, if applicable: Number of Current Hospice Residents: 3 Number of Hospice Residents in past year: 4		Number of Residents who: Receive Supplemental Security Income: 14 Are 60 Years of Age or Older: 49 Have Mental Illness: 10 Have an Intellectual Disability: 3 Have a Mobility Need: 2 Have a Physical Disability: 0

Violation Report: 32694 - 04/01/2015 - Williams, Jason  
PCH Name: KNICKERBOCKER VILLA

1. REGULATION 55 Pa.Code §2600  
2600.42(u) - A resident has the right to remain in the home, as long as it is operating with a license, except as specified in § 2600.228 (relating to notification of termination).

2a. DESCRIPTION OF VIOLATION  
On 4/22/15, the home discharged resident #1 against the resident's will. In a 30-day notice dated 3/5/15, the home indicated the reason for discharge was "refusing to be redirected by staff during care, and refusing to be toileted every two hours as required for bladder incontinence," which are not allowable grounds for discharge under 2600.228h.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

Steps to correct and prevent violation from occurring again, the Administrator will not issue a 30 day discharge notice unless it is a reason specified in 2600.228, effective immediately. The staff will be educated on implementing a plan of correction for non-compliant residents of personal hygiene, effective immediately, before a notice of discharge is given.

See Page 2A of 3

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) Roxanne Salley

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Roxanne Salley Date 5/15/15

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 5/27/15 (Date)

The above plan of correction was approved by [Signature] (Initials)

Plan of correction implementation status as of 5/27/15 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

04/17/2015

Violation Report: 32694 - 04/01/2015 - Williams, Jason  
PCH Name: KNICKERBOCKER VILLA

1. REGULATION 59 Pa. Code §2600

2600.42(u) - A resident has the right to remain in the home, as long as it is operating with a license, except as specified in § 2500.228 (relating to notification of termination).

2a. DESCRIPTION OF VIOLATION

On 4/22/15, the home discharged resident #1 against the resident's will. In a 30-day notice dated 3/5/15, the home indicated the reason for discharge was "refusing to be redirected by staff during care, and refusing to be toileted every two hours as required for bladder incontinence," which are not allowable grounds for discharge under 2600.228h.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Immediately - Resident #1 will be offered the opportunity to return to the home at the same rate for room and board as previously agreed upon. The home will make the offer to the resident in writing. Documentation will be sent to the Department.

Immediately - The only grounds for discharge or transfer of a resident from the home will be in accordance with 2600.228h. All management staff will be reeducated on this requirement.

*Documentation of training will be kept. 7/16/15*

Immediately - If a resident or a resident's designated person disagrees with the home's decision to discharge, consultation with an appropriate assessment agency or the resident's physician will be made to determine if the resident requires a higher level of care

Immediately - All resident contracts will be updated to include the language "All residents have the right to remain in the home, as long as it is operating with a license, except as in regulation 2600.228."

Immediately - The administrator will review the home's current description of services and update and revise where necessary, to ensure the home can meet the needs of all residents who are admitted to the home.

Immediately - The administrator will review the home rules to ensure that no rules infringe on residents' rights. The home rules will be revised where necessary to ensure residents' rights are preserved

By 8/15/15 - The administrator will review the care needs of all residents of the home, to ensure that the home is meeting their needs and that the needs of each resident meets the criteria as indicated in the description of services. If the home is unable to meet all the needs of all the residents, the home will issue a 30-day notice per regulation 2600.228b.

By 8/15/15 - All staff and residents will be reeducated on resident rights by an outside source approved by the Department, including residents' rights to remain in the home, except as in regulation 2600.228h, and for preservation of resident choice in moving to another personal care home when a resident is discharged from the home. Documentation will be kept.

By 8/31/15 - All staff, including management staff, will receive training on care for residents with mental illness, including positive interventions, by an outside source approved by the Department. Documentation will be kept.

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
(Required on EVERY Page)

*Roxanne Sallurday 7/17/15*  
*Roxanne Sallurday*

*7/17/15*

Violation Report: 32894 - 04/01/2015 - Williams, Jason  
PCH Name: KNICKERBOCKER VILLA

1. REGULATION 55 Pa.Code §2600  
2600.228(h) - The only grounds for discharge or transfer of a resident from a home are for the following conditions:  
(1) If a resident is a danger to himself/herself or others.  
(2) If the legal entity chooses to voluntarily close the home, or a portion of the home.  
(3) If a home determines that a resident's functional level has advanced or declined so that the resident's needs cannot be met in the home. If a resident or the resident's designated person disagrees with the home's decision to discharge or transfer, consultation with an appropriate assessment agency or the resident's physician shall be made to determine if the resident needs a higher level of care. A plan for other placement shall be made as soon as possible by the administrator in conjunction with the resident and the resident's designated person, if any. If assistance with relocation is needed, the administrator shall contact appropriate local agencies, such as the area agency on aging, county mental health/mental retardation program or drug and alcohol program, for assistance. The administrator shall also contact the Department's personal care home regional office.  
(4) If meeting the resident's needs would require a fundamental alteration in the home's program or building site, or would create an undue financial or programmatic burden on the home.  
(5) If the resident has failed to pay after reasonable documented efforts by the home to obtain payment.  
(6) If closure of the home is initiated by the Department.  
(7) Documented, repeated violation of the home rules.

2a. DESCRIPTION OF VIOLATION  
On 4/22/15, the home discharged resident #1 against the resident's will. In a 30-day notice dated 3/5/15, the home indicated the reason for discharge was "refusing to be redirected by staff during care, and refusing to be toileted every two hours as required for bladder incontinence," which are not allowable grounds for discharge under 2600.228h.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.  
Resident #1 was issued a discharge for repeated violation of home rules that were documented for refusing to be redirected by staff for toileting care. A verbal warning and written warning were given prior to 30 day discharge notice. Steps to correct and prevent violation from occurring again, the Administrator will add the specific regulation reason from 2600.228(h) on a discharge letter effective immediately.

Repeat Violation: Yes      Date(s) of Previous Violation(s): 08/18/2014      See Page 3A of 3

Signature of Legal Entity Representative (Required on EVERY Page) *Koxanne Sallinger*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Koxanne Sallinger, Administrator      Date 5/15/15

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 7/27/15 (Date)

The above plan of correction was approved by [Signature] (Initials)

Plan of correction implementation status as of 7/27/15 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

JUL 17 2015

Violation Report: 32554 - 04/01/2015 - Williams, Jason  
PCH Name: KNICKERBOCKER VILLA

1. REGULATION 55 Pa.Code §2600

2600.228(h) - The only grounds for discharge or transfer of a resident from a home are for the following conditions:

- (1) If a resident is a danger to himself/herself or others.
- (2) If the legal entity chooses to voluntarily close the home, or a portion of the home.
- (3) If a home determines that a resident's functional level has advanced or declined so that the resident's needs cannot be met in the home. If a resident or the resident's designated person disagrees with the home's decision to discharge or transfer, consultation with an appropriate assessment agency or the resident's physician shall be made to determine if the resident needs a higher level of care. A plan for other placement shall be made as soon as possible by the administrator in conjunction with the resident and the resident's designated person, if any. If assistance with relocation is needed, the administrator shall contact appropriate local agencies, such as the area agency on aging, county mental health/mental retardation program or drug and alcohol program, for assistance. The administrator shall also contact the Department's personal care home regional office.
- (4) If meeting the resident's needs would require a fundamental alteration in the home's program or building site, or would create an undue financial or programmatic burden on the home.
- (5) If the resident has failed to pay after reasonable documented efforts by the home to obtain payment.
- (6) If closure of the home is initiated by the Department.
- (7) Documented, repeated violation of the home rules.

Immediately - Resident #1 will be offered the opportunity to return to the home at the same rate for room and board as previously agreed upon. The home will make the offer to the resident in writing. Documentation will be sent to the Department.

Immediately - The only grounds for discharge or transfer of a resident from the home will be in accordance with 2600.228h. All management staff will be reeducated on this requirement.

Immediately - If a resident or a resident's designated person disagrees with the home's decision to discharge, consultation with an appropriate assessment agency or the resident's physician will be made to determine if the resident requires a higher level of care.

Immediately - All resident contracts will be updated to include the language "All residents have the right to remain in the home, as long as it is operating with a license, except as in regulation 2600.228."

Immediately - The administrator will review the home's current description of services and update and revise where necessary, to ensure the home can meet the needs of all residents who are admitted to the home.

Immediately - The administrator will review the home rules to ensure that no rules infringe on residents' rights. The home rules will be revised where necessary to ensure residents' rights are preserved.

By 8/16/15 - The administrator will review the care needs of all residents of the home, to ensure that the home is meeting their needs and that the needs of each resident meets the criteria as indicated in the description of services. If the home is unable to meet all the needs of all the residents, the home will issue a 30-day notice per regulation 2600.228b.

By 8/15/15 - All staff and residents will be reeducated on resident rights by an outside source approved by the Department, including residents' rights to remain in the home, except as in regulation 2600.228h, and for preservation of resident choice in moving to another personal care home when a resident is discharged from the home. Documentation will be kept.

By 8/31/15 - All staff, including management staff, will receive training on care for residents with mental illness, including positive interventions, by an outside source approved by the Department. Documentation will be kept.

*Roxanne Sallurday* *Roxanne Sallurday* 7/17/15

Repeat Violation: Yes	Date(s) of Previous Violation(s):	08/18/2014
-----------------------	-----------------------------------	------------