



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**FEB 17 2016**

Ms. Kisha Lester-Dennis, PCA  
Riddle Village, Inc.  
1048 West Baltimore Pike  
Media, Pennsylvania 19063

RE: Inne at Riddle Village, The  
Monticello Building, Floors 1-3  
License #: 192510

Dear Ms. Lester-Dennis:

As a result of the Department of Human Services' licensing inspection on 7/23/2015 on which we conducted on-site inspections] of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read 'Roslyn Brewer', written over the printed name.

Roslyn Brewer  
Regional Licensing Administrator

Enclosure  
Licensing Inspection Summary

**VIOLATION REPORT  
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

<b>PCH Name:</b> INNE AT RIDDLE VILLAGE THE		<b>License Number:</b> 19251
<b>Address:</b> 1048 WEST BALTIMORE PIKE, MEDIA, PA 19063		<b>County:</b> Delaware
<b>Administrator:</b> Kisha Lester-Dennis		<b>Region:</b> SOUTHEAST
<b>Legal Entity Name:</b> RIDDLE VILLAGE INC		
<b>Legal Entity Address:</b> 1048 WEST BALTIMORE PIKE, MEDIA, PA 19063		
<b>Certificate(s) of Occupancy</b>		
<b>Staffing Hours</b>		
<b>Resident Support:</b> 0	<b>Total Daily Staff:</b> 45	<b>Waking Staff:</b> 34
<b>Type of Inspection:</b> Partial	<b>BHA Docket Number:</b>	<b>Notice:</b> Unannounced
<b>Reason(s) for Inspection(s)</b>		
Incident		
<b>On-Site Inspections Dates and Department Representatives On-Site</b>		
07/23/2015: Kezimer, Lauren; Kealty, Jennifer		
<b>Off-Site Inspection Dates and Inspectors, if Applicable</b>		
<b>Other Details</b>		
<b>Partial or Full Triggers:</b>		<b>Random Indicators:</b>
<b>Resident Demographic Data as of Inspection Dates</b>		
<b>Licensed Capacity:</b> 76 <b>Number of Residents Served:</b> 41 <b>Secured Dementia Care Unit in Home:</b> No <b>Area:</b> <b>Secured Dementia Unit Capacity, if Applicable:</b> <b>Number of Residents Served in Secured Dementia Care Unit, if applicable:</b> <b>Number of Current Hospice Residents:</b> 1 <b>Number of Hospice Residents In past year:</b> 1	<b>Number of Residents who:</b> <b>Receive Supplemental Security Income:</b> 0 <b>Are 60 Years of Age or Older:</b> 41 <b>Have Mental Illness:</b> 0 <b>Have an Intellectual Disability:</b> 0 <b>Have a Mobility Need:</b> 4 <b>Have a Physical Disability:</b> 2	

**Violation Report: 19251 - 07/23/2015 - Kazimer, Lauren**  
**PCH Name: INNE AT RIDDLE VILLAGE THE**

**1. REGULATION 55 Pa.Code §2600**  
 2600.15(a) - The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adults Protective Services Act (35 P.S. Sections 10225.701 - 10225.707) and 6 Pa. Code Sections 15.21 - 15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.

**2a. DESCRIPTION OF VIOLATION**  
 On 7/6/2015, an allegation of verbal abuse against resident #1 was reported to the home. The home did not report the allegation to the Department of Aging until 7/10/2015.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

2600.15 (a) was cited because suspected abuse to resident #1 was not reported in a manner designated by the department. This incident occurred on Sunday 07/05/2015@approximately 12noon. It was reported to the PCA on 07/06/2015. Immediately staff member A was suspended.

Riddle village has an Abuse and Abuse reporting policy, The PCA will ensure this policy is adhered to, effective immediately by training all shifts by October 1, 2015. See attached policy.

All staff will receive training on the importance of reporting allegations of abuse within 24 hours to the Department, by the administrator or designee within 30 days of receipt of this plan of correction.

At monthly staff meetings, the administrator will discuss the importance of timely reporting of all allegations of abuse, starting within 30 days of receipt of this plan of corrections. [SW 10.13.15]

Repeat Violation: No	Date(s) of Previous Violation(s):		
Signature of Legal Entity Representative (Required on EVERY Page) <i>Misha L. Dennis</i>			
Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Misha L. Dennis, PCA</i>			Date <i>10/1/2015</i>
<b>DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!</b>			
The above plan of correction is approved as of <i>10/9/15</i> (Date)		Plan of correction Implementation status as of <i>10/9/15</i> (Date)	
The above plan of correction was approved by <i>[Signature]</i> (Initials)		<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented	

Violation Report: 10251 - 07/23/2015 - Kazimer, Lauren  
 PCH Name: INNE AT RIDDLE VILLAGE THE

**1. REGULATION 55 Pa.Code §2600**

2600.16(c) - The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in section 2600.15 (relating to abuse reporting covered by law).

**2a. DESCRIPTION OF VIOLATION**

On 7/6/2015, an allegation of verbal abuse against resident #1 was made to the home. The home did not report the incident by telephone until 7/10/2015.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

2600.16 (c) suspected verbal abuse was not reported within 24hours of incident.

Riddle Village has an Abuse and Abuse reporting policy, The PCA will ensure this policy is adhered to, effective immediately, by training staff by October 1, 2015. Emphases will be placed on the timing of reporting to appropriate agencies. Please see attached policy.

All staff will receive training on the importance of reporting allegations of abuse within 24 hours to the Department, by the administrator or designee within 30 days of receipt of this plan of correction.

At monthly staff meetings, the administrator will discuss the importance of timely reporting of all allegations of abuse, starting within 30 days of receipt of this plan of corrections. [SW 10.13.15]

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative  
 (Required on EVERY Page) *Michael S. Dennis*

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page) *Michael S. Dennis* Date *10/1/2015*

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of 10/9/15  
 (Date)

The above plan of correction was approved by *[Signature]*  
 (Initials)

Plan of correction implementation status as of 10/9/15  
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 19251 - 07/23/2015 - Kazimer, Lauren  
PCH Name: INNE AT RIDDLE VILLAGE THE

1. REGULATION 55 Pa.Code §2600  
2600.42(c) - A resident shall be treated with dignity and respect.

2a. DESCRIPTION OF VIOLATION

On 7/5/2015, resident #1 was eating lunch with their tablemate, with their back towards staff person A. Staff person A overheard resident #1 talking about the staff person and went over to the resident. The staff put their hand on the resident's arm and got close to the resident's face, startling the resident. The staff questioned the resident twice, asking if the resident was talking about them.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

2600.42 (c) A resident's right was not protected.

Riddle village has a resident right policy; The PCA will ensure this policy is adhered to, effectively immediately, by training staff by October 1, 2015. See attached policy.

All staff will receive training on treating residents with respect and dignity, by the administrator or designee, within 30 days of receipt of this plan of correction.

At monthly staff meetings, the administrator will discuss the importance of treating all residents with dignity and respect while providing the staff with an opportunity to learn new techniques on dealing with difficult behaviors of the residents served at the home, starting within 30 days of receipt of this plan of correction. [SW 10.13.15]

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
(Required on EVERY Page) *Hisha L. Dennis*

Printed Name and Title of Legal Entity Representative  
(Required on EVERY Page) *Hisha L. Dennis*      Date *10/1/2015*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of *10/9/15*  
(Date)

Plan of correction implementation status as of *10/9/15*  
(Date)

The above plan of correction was approved by *[Signature]*  
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented