



pennsylvania

DEPARTMENT OF HUMAN SERVICES

Sent via fax to: [REDACTED]
MAILING DATE: September 25, 2015

Ms. Judy Bailey, Owner
Heartland Retirement Personal Care Home, Inc.
46 Elementary Lane, Box 210
Woolrich, Pennsylvania 17779

RE: Heartland Retirement Personal Care Home
License: #316150

Dear Ms. Bailey:

As a result of the Department of Human Services' licensing inspection on July 22, 2015 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Michele Moskalczyk".

Michele Moskalczyk
Regional Licensing Administrator

Enclosure
Licensing Inspection Summary

Violation Report: 31615 - 07/22/2015 - O'Haire, Anne
PCH Name: HEARTLAND RETIREMENT PERSONAL CARE HOME

1. REGULATION 55 Pa.Code §2600
2600.56 - The administrator shall be present in the home an average of 20 hours or more per week, in each calendar month.

2a. DESCRIPTION OF VIOLATION
The Administrator has not been present in the home a minimum of 20 hours per week for the last month. This was confirmed through interviews with staff and residents in the facility.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

- This is important due to if there is any problems' within the home the Administrator is able to take care of the problems.
- The Administrator was unable to be in the home for the average 20 hours a week due to her mother being in the hospital in critical condition.
- The Administrator was unable to be in the home for 20 hours a week due to her mother being in critical condition in the hospital.
- The Administrator will make sure she will log in and out to make sure she has the 20 hours needed.
- The Administrator will make sure she keeps her logs in the office and make sure she continues the logs.
- The Administrator is the one who will be responsible for this violation.

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) Christina Callahan

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Christina Callahan/Administrator Date 8-17-15

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The above plan of correction is approved as of 8/18/15
(Date)

The above plan of correction was approved by [Signature]
(Initials)

Plan of correction implementation status as of 8/18/15
(Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 31615 - 07/22/2015 - O'Haire, Anne
 PCH Name: HEARTLAND RETIREMENT PERSONAL CARE HOME

1. REGULATION 55 Pa.Code §2600

2600.121(a) - Stairways, hallways, doorways, passageways and egress routes from rooms and from the building must be unlocked and unobstructed.

2a. DESCRIPTION OF VIOLATION

The home's exits labeled A&B continue to need repair. The doors are very difficult to open and require great force to open and operate. This does not allow immediate egress from the building in the event of an emergency.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

- This is important in the event of an emergency the doors have to be able to open without difficulty.
- Doors A and B need to be repaired still. They are hard to open.
- A contractor is coming in on the 28th of August to see what can be done to fix the doors or to replace if needed.
- The Administrator will go through the building and open every door to make sure they all open without difficulty.
- The Administrator is the one responsible the this violation.

• per conversation c Christina door still sticking.
 M 9/11/15

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *Christina Callahan*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *Christina Callahan / Administrator* Date *8-17-15*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 9/11/15
 (Date)

The above plan of correction was approved by M
 (Initials)

Plan of correction implementation status as of 9/11/15
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress *9/23/15*
- Partially Implemented - Inadequate Progress
- Not Implemented