



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

SEP 2 5 2015

Mr. Steven Rovner, Executive Director  
BH Brightview East Norriton OPCO, LLC  
c/o Harrison Street Real Estate  
71 South Wacker Drive, Suite 3575  
Chicago, Illinois 60606

RE: Brightview East Norriton  
300 East Germantown Pike  
East Norriton, Pennsylvania 19401  
License #: 140750

Dear Mr. Rovner:

As a result of the Department of Human Services' licensing inspection on July 9, 2015 and July 10, 2015 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Your regular license for the period July 31, 2015 to July 31, 2016 was issued on May 7, 2015. Your regular license remains in good standing.

Sincerely,

A handwritten signature in black ink that reads "Matthew J. Jones".

Matthew J. Jones  
Director

Enclosure  
License Inspection Summary



Violation Report: 14075 - 07/09/2015 - McHale, Christine  
 PCH Name: BRIGHTVIEW EAST NORRITON

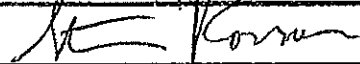
1. REGULATION 65 Pa.Code §2600  
 2600.28(f)(2) - Refunds shall be made within 30 days of the resident's discharge.

2a. DESCRIPTION OF VIOLATION  
 Resident #1 was discharged on 3/18/15. The home did not provide the required refund until 5/14/15.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

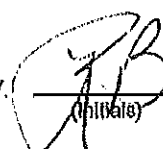
Resident number 1 was discharged on 3/18/15 but did not receive the required refund until 5/14/15. Beginning the week of August 3, 2015, we will run a Yardi business system resident Move Out Report twice a month. The Report will indicate the date that residents moved out of the community allowing for the timely completion of necessary accounting to insure if a resident refund is due, it will be processed within the required 30-day time period.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) STEVEN KOVNER, EXECUTIVE DIRECTOR	Date 8/3/15
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DEPARTMENT USE ONLY, HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>8/4/15</u> (Date)	Plan of correction implementation status as of <u>8/4/15</u> (Date)
The above plan of correction was approved by  (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented