



pennsylvania
DEPARTMENT OF HUMAN SERVICES

CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE: June 12, 2015

Mr. Barry A. Lazarus, Vice President
Manor Care Linden Village of Lebanon PA, LLC
333 North Summit Street
Toledo, Ohio 43604

RE: Linden Village Manor Care Health Services
100 Tuck Street
Lebanon, Pennsylvania 17042
Certificate # 324270

Dear Mr. Lazarus:

As a result of the Department of Human Services' licensing inspection on May 29, 2015 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Cybil Bomberger".

Cybil Bomberger
Regional Licensing Administrator

Enclosure
Licensing Inspection Summary

Violation Report: 32427 - 05/29/2015 - Palermo, Michael
PCH Name: LINDEN VILLAGE MANOR CARE HEALTH SERVICES

1. REGULATION 55 Pa.Code §2600

2600.102(i) - A dispenser with soap shall be provided within reach of each bathroom sink. Bar soap is not permitted unless there is a separate bar clearly labeled for each resident who shares a bathroom.

2a. DESCRIPTION OF VIOLATION

In Tabor Cottage there was no soap available at multiple private bathroom sinks of bedrooms 408, 414 and 416. There was no soap available in the common bathroom in the hallway between bedrooms 401 and 408.

In Mt. Hope Cottage there was no soap available at the private bathroom sinks of bedrooms 2 and 4.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

102i

The resident services coordinator purchased bottles of soap for resident room bathrooms 408, 414, and 416, and the common bathroom in Tabor Cottage.
 Date: 6/9/15 (proof of ordered attached)

The Resident services coordinator inserviced housekeeping and nursing staff on regulation 102i) re. soap is provided in each resident bathroom in rooms and common bathrooms.
 Date Completed by: 6/19/15 and on-going.

Housekeeping to do weekly rounds and caregivers to do hourly rounds (while doing hourly checks) to check for bottles of soap in resident bathrooms and common bathrooms.
 Date: 6/11/15 and on-going.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page) Ashley Mumford LRI/RSC

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Ashley Mumford LRI/RSC Date 6/9/15

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The above plan of correction is approved as of 6/11/15
 (Date)

The above plan of correction was approved by CB
 (Initials)

Plan of correction implementation status as of 6/11/15
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 32427 - 05/29/2015 - Palermo, Michael
PCH Name: LINDEN VILLAGE MANOR CARE HEALTH SERVICES

1. REGULATION 55 Pa.Code §2600
 2600.102(k) - Use of a common towel is prohibited.

2a. DESCRIPTION OF VIOLATION

There were no paper towels, mechanical air blower hand dryer or hand towel in private bathrooms 405 and 407 in Tabor Cottage.
 There were no paper towels or air blower hand dryer in the common bathroom in the hallway between rooms 405 and 407 in Tabor Cottage.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

102(k)
 The Resident Services Coordinator placed hand towels in the resident bathrooms in rooms 405 and 407 in Tabor Cottage.
 Date: 6/5/15

The Resident Services Coordinator filled paper towels in the paper towel dispenser in the common bathroom in Tabor Cottage.
 Date: 6/5/15

The Resident Services Coordinator in-serviced housekeeping and nursing staff on regulation 102(k) re. the use of common towels is prohibited; the need for hand towels in resident bathrooms and paper towels in the common bathrooms.
 Date completed by: 6/19/15 and on-going

Housekeeping to do weekly rounds and caregivers to do hourly rounds (while doing hourly checks) to check that there is a hand towel in all resident room bathrooms and paper towels in the dispenser in the common bathrooms.
 Date: 6/11/15 and ongoing.

Repeat Violation: No	Date(s) of Previous Violation(s):	
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Signature of Legal Entity Representative (Required on EVERY Page) Ashley Mumford LPN/RSC

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Ashley Mumford LPN/RSC **Date** 6/9/15

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>6/16/15</u> (Date) The above plan of correction was approved by <u>AS</u> (Initials)	Plan of correction implementation status as of <u>6/16/15</u> (Date) <input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented
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