



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

AUG 14 2015

Ms. Holly Schade, VP Health & Home Services  
ACTS Retirement Life Communities, Inc.  
375 Morris Road  
West Point, Pennsylvania 19486

RE: Oakbridge Terrace at Normandy Farms Estates  
9000 Twin Silo Drive  
Blue Bell, Pennsylvania 19422  
License #: 138980

Dear Ms. Schade:

As a result of the Department of Human Services' licensing inspection on May 27, 2015 of the above facility, the violations with 55 Pa.Code Ch. 2800 (relating to Assisted Living Residences) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2800 must be maintained.

Your regular license for the period July 17, 2015 to July 17, 2016 was issued on April 17, 2015. Your regular license remains in good standing.

Sincerely,

A handwritten signature in black ink that reads "Matthew Jones".

Matthew J. Jones  
Director<sub>SH</sub>

Enclosure  
License Inspection Summary

**LICENSING INSPECTION SUMMARY**  
**Assisted Living Residences - 55 Pa.Code §2800**

<b>Name of Residence:</b> Oakbridge Terrace at Normandy Farms Estates
<b>Address:</b> 9000 Twin Silo Drive Blue Bell, Pennsylvania 19422
<b>License Number:</b> 138980
<b>Type of Inspection:</b> Full
<b>Reason(s) for Inspection:</b> Renewal
<b>Notice:</b> Unannounced
<b>On-site Inspection Dates and Department Representatives On-Site:</b> 5/27/2015- Dale Rosenblat
<b>Off-Site Inspection Dates and Inspectors, if Applicable:</b>

**RECEIVED**

JUL 8 9 2015

CENTRAL REGION FIELD OFFICE  
Human Services Licensing

**Regulation**

a) Support or rehabilitation plan.

(1) Within 72 hours of the admission, or within 72 hours prior to the resident's admission to the special care unit, a support plan shall be developed, implemented and documented in each resident's record.

**Violation**

Resident #1 was admitted on 4/8/2015 to the special care unit. The residence developed an initial support plan on 3/26/2015, more than 72 hours prior to the admission.

**Plan of Correction**

Support Plan Coordinator received education on June 29, 2015 on Resident Care Support Plan for residents in Special Care Unit. A written Support Plan shall be developed, implemented and documented in each resident's record within 72 hours of the admission or within 72 hours prior to the resident's admission to the Special Care Unit.

Administrator or designee will audit all resident support plans for all new admissions to the Special Care Unit to ensure it is completed within 72 hours of the admission or within 72 hours prior to <sup>residents</sup> admission to Special Care Unit.

Printed Name and Title of Legal Entity Representative (Required on all pages)

Donna Myers, Administrator

Signature of Legal Entity Representative (Required on all pages)

Donna Myers

Date

6-29-15

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of 8-6-15  
(Date)

Plan of correction implementation status as of 8-6-15 :  
(Date)

Fully Implemented

The above plan of correction was approved by [Signature]  
(Initials)

Partially Implemented - Adequate Progress

Partially Implemented - Inadequate Progress

Not Implemented