



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

Sent via emailed to: [REDACTED]  
MAILING DATE: August 25, 2015

Ms. Cynthia Mazza, VP/COO  
Salisbury Behavioral Health Inc.  
3894 Courtney Street, Suite 160  
Bethlehem, Pennsylvania 18017

RE: Salisbury Behavioral Health PCH of Monroe County  
1482 Cherry Lane  
East Stroudsburg, Pennsylvania 18301  
License #212130

Dear Ms. Mazza:

As a result of the Department of Human Services' licensing inspection on April 14, 2015 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Bob Bisignani".

Bob Bisignani  
Regional Licensing Director

Enclosure  
Licensing Inspection Summary



Violation Report: 21213 - 04/14/2015 - Novak, Ryan  
 PCH Name: SALISBURY BEHAVIORAL HEALTH PCH OF MONROE COUNTY

1. REGULATION 55 Pa.Code §2600  
 2600.17 - Resident records shall be confidential, and, except in emergencies, may not be accessible to anyone other than the resident, the resident's designated person if any, staff persons for the purpose of providing services to the resident, agents of the Department and the long-term care ombudsman without the written consent of the resident, an individual holding the resident's power of attorney for health care or health care proxy or a resident's designated person, or if a court orders disclosure.

2a. DESCRIPTION OF VIOLATION  
 The staff and resident privacy coding documents were attached to the licensing inspection summary dated 12/11/14 posted on the bulletin board in the hallway of the home. The privacy coding documents maintain confidentiality.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Salisbury Behavioral Health of Monroe County understands the importance of posting current license, licensing inspection summary and will ensure that all licensing reports will be posted as per 2600.3(c). At posting, this administrator erred by publicly posting the privacy coding along with the DHS CAP Violation Report response.

Effective this date (20150803) prior to posting any report, the report will be reviewed by the Administrator, Assistant Program Director and or a designee identified by the Administrator for verification of accuracy in posting.

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative (Required on EVERY Page) *Terry Ann Roman*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *TERRY ANN ROMAN* Date *8/3/2015*

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of <u>8/4/15</u> (Date)	Plan of correction implementation status as of <u>8/6/15</u> (Date)
The above plan of correction was approved by <u>B.S.</u> (Initials)	<input type="checkbox"/> Fully Implemented <input type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input checked="" type="checkbox"/> Not Implemented

Violation Report: 21213 - 04/14/2015 - Novak, Ryan  
 PCH Name: SALISBURY BEHAVIORAL HEALTH PCH OF MONROE COUNTY

1. REGULATION 55 Pa.Code §2600  
 2600.23(a) - A home shall provide each resident with assistance with activities of daily living as indicated in the resident's assessment and support plan.

2a. DESCRIPTION OF VIOLATION  
 The assessment and support plan dated 9/29/14 for resident #1 indicates that the resident requires assistance with arranging for transportation. On 4/10/15 Resident #1 was discharged from the hospital at approximately 11:00am. The resident remained in the waiting room of the hospital until around 3:30pm when the facility could pick resident #1 up. On 4/10/15, the resident did not receive the assistance as required.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Salisbury Behavioral Health PCH of Monroe County understands the importance strict adherence to 2600.23(a) and the maintaining the integrity of the documented plan within the resident's assessment and support plan. Upon review of residents support plans, many are identified as needing assistance in coordinating transportation. As transportation is an important part within the daily life of the resident, especially as it pertains medical and psychiatric appointment and emergency room hospital discharge visits; effective 08/03/015 SBH PCH of Monroe County upon safety evaluation from discharge facility will implement the transportation from a hospital emergency room process as follows:

- On shifts where there are three Direct Care staff working, transportation will be directly provided by the PCH within a 30 -45 minute direct response time. One staff will be responsible to pick up the resident from the facility.
- On shifts where there are only two Direct Care staff working transportation efforts will be coordinated between the PCH and emergency room to access public cab transportation service back to the facility for the resident in a timely manner.

*The Administrator shall be responsible for coordinating transportation back to the PCH after medical appointments or when residents are seen at the E.R. for evaluation.*

*Bob B.  
8/4/15*

Repeat Violation: No	Date(s) of Previous Violation(s):		
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