



pennsylvania
DEPARTMENT OF HUMAN SERVICES

SEP 16 2015

Ms. LeeAnna Cox-Purnell, Director/Owner
Labor of Love, Inc.
2029 North 62nd Street
Philadelphia, Pennsylvania 19151

RE: Labor of Love – Building 1
License #: 145570

Dear Ms. Cox-Purnell:

As a result of the Department of Human Services' licensing inspection on March 30, 2015 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Your regular license for the period July 22, 2015 to July 22, 2016 was issued on May 5, 2015. Your regular license remains in good standing.

Sincerely,

A handwritten signature in black ink that reads "Matthew J. Jones".

Matthew J. Jones
Director ^{1/314}

Enclosure
License Inspection Summary

Violation Report: 14657 - 03/30/2015 - Braswell, Natasha
 PCH Name: LABOR LOVE BUILDING ONE

1. REGULATION 55 Pa.Code §2600
 2600.52 - Hiring, retention and utilization of staff persons shall be in accordance with the Older Adult Protective Services Act (35 P.S. §§ 10225.101-10225.5102) and 6 Pa.Code Chapter 15 (relating to protective services for older adults) and other applicable regulations.

2a. DESCRIPTION OF VIOLATION
 Direct care staff A, date of hire 9-23-14 has a prohibitive offense CSI3A30-felony-date of offense 2-24-99.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

We inquired from the inspectors about the above named employee. We thought that we could retain her as an employee, because her criminal violation happened over 15 years ago and nothing since then. It was something in her past that happened when she was a teenager. She had since turned her life around, accepted God, was very active in her church, and was trying to raise her 15 year old daughter. She also had references from her pastor, her previous employer, her training facility-Lincoln Tech., and the placement service that placed her with us. We thought that we could retain her under the Nixon Vs. Commonwealth Decision. We were told by the inspectors that she had to have worked in the mental health field for the previous five years without incident. We were told by the inspectors that she had to be terminated, and she was terminated on the spot.

Labor of Love, Inc. was in error and the Administrator will check all incoming employees for future compliance.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page) *Robert Cox*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *ROBERT COX - ADMINISTRATOR* Date *7/20/15*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of *7/20/15*
 (Date)

The above plan of correction was approved by *[Signature]*
 (Initials)

Plan of correction implementation status as of *7/30/15*
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 14557 - 03/30/2015 - Braswell, Natasha
 PCH Name: LABOR LOVE BUILDING ONE

1. REGULATION 56 Pa.Code §2800
 2600.88(a) - Floors, walls, ceilings, windows, doors and other surfaces must be clean, in good repair and free of hazards.

2a. DESCRIPTION OF VIOLATION

The rugs located in the second and third floor bath room were not skid resistant, creating a tripping hazard.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

THE RUGS WERE REPLACED WITH NON-SKID RUGS,
 ADMINISTRATOR WILL CHECK WEEKLY FOR
 FUTURE COMPLIANCE.

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Violation Report: 14557 - 03/30/2015 - Braswell, Natasha
PCH Name: LABOR LOVE BUILDING ONE

1. REGULATION 55 Pa.Code §2600
2600.103(f) - Food requiring refrigeration shall be stored at or below 40°F. Frozen food shall be kept at or below 0°F.
Thermometers are required in refrigerators and freezers.

2a. DESCRIPTION OF VIOLATION
On March 30, 2015 the freezer temperature measured at 42 degrees fahrenheit.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

THE FREEZER HAS BEEN REPAIRED. THE
ADMINISTRATOR WILL CHECK BI-WEEKLY FOR
FUTURE COMPLIANCE.

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Violation Report: 14657 - 03/30/2015 - Braswell, Natasha
 PCH Name: LABOR LOVE BUILDING ONE

1. REGULATION 55 Pa.Code §2600
 2600.221(a) - The administrator shall develop a program of activities designed to promote each resident's active involvement with other residents, the resident's family and the community.

2a. DESCRIPTION OF VIOLATION
 The home does not have a program of activities designed to promote the active involvement of residents with families and the community.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Our In-House Activities list needed to be updated and was. Instead of Movie Time that was on the Schedule, we were having our TV Land time. TV Land is a channel with older programming (rifleman, bonanza, leave it to beeber, etc ...) While the Inspector was questioning some of our residents about activities, we were in the living room watching TV Land, reminiscing about the older programs and talking about the different time eras with residents. The Inspector stated that she didn't know that we were in there with the residents. She stated "Oh I Didn't Notice You". A lot of our residents will start an activity and leave ten minutes into it because they want to smoke or something else. Outside Activities - We have taken our residents to plays, the movies, to sporting events, on yearly trips (to Baltimore Harbor, Atlantic City, New York, Seaside Heights, Wildwood) the list goes on. We take them out shopping (Forman Mills, Kohls, Radio Shack, Payless Shoe Store, The Dollar Store) and encourage those who can to do their own shopping. We take them to Red Lobster, The Chinese Buffet, Kentucky Fried and McDonalds, Bingo Hall, and to Church. Some of their Case Managers have taken them to Penns Landing, Over Eaters Annon. and to NA and AA Meetings, and to Plays also. Some of our Residents are always willing to attend outings, while others say yes and decline when it's time to go.

Labor of Love Administrators will start to document outings and the refusals from residents to attend and the Administrator will check for future compliance.

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Violation Report: 14557 - 03/30/2015 - Braswell, Natasha
 PCH Name: LABOR LOVE BUILDING ONE

1. REGULATION 55 Pa.Code §2600

2600.221(b) - The program must provide social, physical, intellectual and recreational activities in a planned, coordinated and structured manner.

2a. DESCRIPTION OF VIOLATION

The home's structured activities are not occurring which would promote their social, physical, intellectual, and recreational activities.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Our In-House Activities list needed to be updated and was. Instead of Movie Time that was on the Schedule, we were having our TV Land time. TV Land is a channel with older programming (rifleman, bonanza, leave it to beeber, etc ...) While the Inspector was questioning some of our residents about activities, we were in the living room watching TV Land, reminiscing about the older programs and talking about the different time eras with residents. The Inspector stated that she didn't know that we were in there with the residents. She stated "Oh I Didn't Notice You". A lot of our residents will start an activity and leave ten minutes into it because they want to smoke or something else. Outside Activities - We have taken our residents to plays, the movies, to sporting events, on yearly trips (to Baltimore Harbor, Atlantic City, New York, Seaside Heights, Wildwood) the list goes on. We take them out shopping (Forman Mills, Kohls, Radio Shack, Payless Shoe Store, The Dollar Store) and encourage those who can to do their own shopping. We take them to Red Lobster, The Chinese Buffet, Kentucky Fried and McDonalds, Bingo Hall, and to Church. Some of their Case Managers have taken them to Penns Landing, Over Eaters Annon. and to NA and AA Meetings, and to Plays also. Some of our Residents are always willing to attend outings, while others say yes and decline when it's time to go.

Labor of Love Administrators will start to document outings and the refusals from residents to attend and the Administrator will check for future compliance.

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Violation Report: 14557 - 03/30/2015 - Braswell, Natasha
 PCH Name: LABOR LOVE BUILDING ONE

1. REGULATION 55 Pa.Code §2600
 2600.221(c) - A current weekly activity calendar shall be posted in a conspicuous and public place in the home.

2a. DESCRIPTION OF VIOLATION
 The home does not have a current weekly activity calendar posted in a public and conspicuous place in the home.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

THE ACTIVITY CALENDAR HAS BEEN UPDATED & POSTED
 ON THE ACTIVITY BOARD, THE ADMINISTRATOR
 WILL CHECK FOR FUTURE COMPLIANCE,

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Violation Report: 14557 - 03/30/2015 - Braswell, Nalasha
 PCH Name: LABOR LOVE BUILDING ONE

1. REGULATION 55 Pa.Code §2600
 2600.222 - Residents shall be encouraged and assisted in the access to and use of social services in the community which may benefit the resident, including a county mental health and mental retardation program, a drug and alcohol program, a senior citizens center, an area agency on aging or a home health care agency.

2a. DESCRIPTION OF VIOLATION
 The residents would benefit from community intergration, i.e. attend outings in the community that would encourage and promote improved interpersonal and social skills.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
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We have 28 Residents. Only 6 of them don't attend a Mental Health/Mental Retardation Program or a Senior Citizen Center. Out of these 6 residents two of them were new, one of them is a Veteran and refuses to attend, two of them work daily in the community, and the last one was home here at Labor of Love because he had just been released back to us and he had mobility needs at that time. We have taken our residents to plays, the movies, to sporting events, on yearly trips (to Baltimore Harbor, Atlantic City, New York, Seaside Heights, Wildwood) the list goes on. We take them out shopping (Forman Mills, Kohls, Radio Shack, Payless Shoe Store, The Dollar Store) and encourage those who can to do their own shopping. We take them to Red Lobster, The Chinese Buffet, Kentucky Fried and McDonalds, Bingo Hall, and to Church. Some of their Case Managers have taken them to Penns Landing, Over Eaters Annon. And to NA and AA Meetings, and to Plays also. Some of our Residents are always willing to attend outings, while others say yes and decline when it's time to go. This was explained to the inspector when she was here.

Labor of Love Administrators will start to document outings and the refusals from residents to attend and the Administrator will check for future compliance.

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Violation Report: 14557 - 03/30/2015 - Braswell, Natasha
 PCH Name: LABOR LOVE BUILDING ONE

1. REGULATION 55 Pa.Code §2600
 2600.223(a) - The home shall have a current written description of services and activities that the home provides including the following:
 (1) The scope and general description of the services and activities that the home provides.
 (2) The criteria for admission and discharge.
 (3) Specific services that the home does not provide, but will arrange or coordinate.

2a. DESCRIPTION OF VIOLATION
 The home does not have a specified discharge criteria in the home's description of services.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Regulation 2600.223(a) has been amended to include discharge criteria for Residents whose needs cannot be met by our facility. We will not admit or serve any residents who have dangerous behaviors, who need extensive medical care, or who have personal care/supervision needs that require additional staffing. We don't have the staff to provide one on one individual care to any resident. Once a resident is admitted to our home, if their needs exceed what we can offer (Ex. Someone needs or has an oxygen tank, someone has or contracts Aides or another Communicable Disease, someone that loses an limb, someone that needs extensive rehabilitation, someone that has or becomes addicted to drugs or alcohol, etc...) then we have no choice but to place them elsewhere. We will not serve any resident that requires a higher level of care than what we can offer.

Labor of Love, Inc. was in error and the Administrator will check for future compliance.

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Violation Report: 14557 - 03/30/2015 - Braswell, Natasha
 PCH Name: LABOR LOVE BUILDING ONE

1. REGULATION 55 Pa.Code §2600
 2600.223(b) - The home shall develop written procedures for the delivery and management of services from admission to discharge.

2a. DESCRIPTION OF VIOLATION
 The description of service for the home does not include discharge criteria.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
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2600,223B

Regulation 2600.223(b) has been amended to include discharge criteria for Residents whose needs cannot be met by our facility. We will not admit or serve any residents who have dangerous behaviors, who need extensive medical care, or who have personal care/supervision needs that require additional staffing. We don't have the staff to provide one on one Individual care to any resident. Once a resident is admitted to our home, if their needs exceed what we can offer (Ex. Someone needs or has an oxygen tank, someone has or contracts Aides or another Communicable Disease, someone that loses an limb, someone that needs extensive rehabilitation, someone that has or becomes addicted to drugs or alcohol, etc..) then we have no choice but to place them elsewhere. We will not serve any resident that requires a higher level of care than what we can offer.

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