



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

JUN 29 2015

Ms. Meredith Feher, Sr. VP Healthcare Services  
Waverly Heights, Ltd.  
1400 Waverly Road, P.O. Box 179  
Gladwyne, Pennsylvania 19035

RE: Waverly Heights  
License #: 127820

Dear Ms. Feher:

As a result of the Department of Human Services' licensing inspection on March 25, 2015 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Your regular license for the period June 8, 2015 to June 8, 2016 was issued on March 11, 2015. Your regular license remains in good standing.

Sincerely,

A handwritten signature in black ink, appearing to read "Matthew J. Jones".

Matthew J. Jones  
Director

Enclosure  
License Inspection Summary

**VIOLATION REPORT  
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: WAVERLY HEIGHTS		License Number: 12782
Address: P.O. BOX 179, 1400 WAVERLY ROAD, GLADWYNE, PA 19035		County: Montgomery
Administrator: AURORA CREW		Region: SOUTHEAST
Legal Entity Name: WAVERLY HEIGHTS LTD		
Legal Entity Address: P.O.BOX 179 1400 WAVERLY ROAD, GLADWYNE, PA 19035		
<b>Certificate(s) of Occupancy</b> C-1 02/10/1992 Comm of PA Dept of Health		
<b>Staffing Hours</b> Resident Support: 0                      Total Daily Staff: 54                      Waking Staff: 41		
Type of Inspection: Full                      BHA Docket Number:                      Notice: Unannounced		
<b>Reason(s) for inspection(s)</b> Renewal		
<b>On-Site Inspections Dates and Department Representatives On-Site</b> 03/26/2015: Keely, Jennifer		
<b>Off-Site Inspection Dates and Inspectors, If Applicable</b>		
<b>Other Details</b> Partial or Full Triggers:                      Random Indicators:		
<b>Resident Demographic Data as of Inspection Dates</b>		
Licensed Capacity: 82 Number of Residents Served: 47 Secured Dementia Care Unit In Home: No Area: Secured Dementia Unit Capacity, if Applicable: Number of Residents Served in Secured Dementia Care Unit, if applicable: Number of Current Hospice Residents: 2 Number of Hospice Residents in past year: 10	<b>Number of Residents who:</b> Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 47 Have Mental Illness: 4 Have an Intellectual Disability: 0 Have a Mobility Need: 7 Have a Physical Disability: 0	

*Aurora Crew  
PC Admin 4/15/15*

Violation Report: 12782 - 03/26/2015 - Keelly, Jennifer  
 PCH Name: WAVERLY HEIGHTS

1. REGULATION 55 Pa.Code §2600

2600.141(b)(1) - A resident shall have a medical evaluation at least annually.

2a. DESCRIPTION OF VIOLATION

Resident # 1's initial medical evaluation was completed on 9/20/2013. The annual medical evaluation was not completed until 11/10/2014.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

See attachments #1, #2, #3.

Aurora Crew 4/15/15

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
 (Required on EVERY Page)

*Aurora Crew, CTRS, PCA*

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page)

*PERSONAL CARE  
 Aurora Crew, CTRS, PCA Admin*

Date *4/15/15*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of \_\_\_\_\_  
 (Date)

The above plan of correction was approved by \_\_\_\_\_  
 (Initials)

Plan of correction implementation status as of \_\_\_\_\_  
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Attachment #1

Regulation: 2600.141(b)(1)

The violation that occurred with the lateness of the DME for [REDACTED] was due to his primary physician being unresponsive to appointment requests for the resident. As a result of the unresponsiveness, [REDACTED] asked to change physicians to our in-house physician after a recommendation by Waverly staff. That was when the DME was signed by his new primary physician on 11/10/2014.

To prevent re-occurrence of this incident, Waverly Heights staff have conducted chart checks of all charts and required documentation on a regular basis, to ensure that all documentation is completed in a timely manner.

Following the survey, the Personal Care Administrator conducted an audit of all resident charts to ensure that all DME's were completed, and all upcoming DME's were scheduled with the residents' physicians.

Waverly Heights staff continue to be trained on the DME and other required documentation at the time of hire, and annually after that.

*Aurora Crew, CTRS, PCA*

Aurora Crew, CTRS, PCA  
Personal Care Administrator

2/15/15