



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**CERTIFIED MAIL – RETURN RECEIPT REQUESTED**  
**MAILING DATE: April 13, 2016**

Mr. James J. Cox, CEO  
Paramount Health Resources, LLC  
Paramount Senior Living of South Hills  
100 Knoedler Road  
Pittsburgh, Pennsylvania 15236

RE: Paramount Senior Living at South Hills  
#433410

Dear Mr. Cox:

As a result of the Department of Human Services' licensing inspection on March 3, 2015, of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Jason Williams" with a stylized flourish at the end.

Jason Williams  
Human Services Licensing Supervisor

Enclosure  
Licensing Inspection Summary



Violation Report: 43341 - 03/03/2015 - Marini, Michael  
PCH Name: Paramount Senior Living at South Hills

WEST REGION FIELD OFFICE  
Human Services Licensing

1. REGULATION 55 Pa.Code §2600  
2600.42(c) - A resident shall be treated with dignity and respect.

2a. DESCRIPTION OF VIOLATION

On 2-20-15 at approximately 5:45 AM, staff person A entered resident #1's room to provide incontinence care. Resident #1 reported that staff person A was rough, and when staff person A left the room he/she left resident #1's pants around his/her ankles and failed to pull down his/her shirt. When resident #1 called staff person A back to adjust his/her clothes, resident #1 reported that staff person A was rougher than before. Resident #1 told staff person A it was painful and asked him/her to be more careful. Resident #1 said, "I am going to have to report you." to which staff person A replied, "I know people and you don't know what you're getting into." Resident #1 felt this was scary and threatening.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attached Plan of Correction 2600.42(c).

All staff persons will receive training on abuse and neglect from the Area Agency on Aging on 4/28/16. Documentation of training shall be kept. 4/27/16 [Signature]

See page 2<sup>a</sup> of 3

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) [Signature]

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Brian Evans, Executive Dir.      Date 3/25/16

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 4/7/16 (Date)

Plan of correction implementation status as of 4/7/16 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress [Signature]
- Partially Implemented - Inadequate Progress
- Not Implemented

The above plan of correction was approved by [Signature] (Initials)

# 433410

Page 2<sup>9</sup> of 3

Plan of Correction 2600.42(c)

An investigation was initiated on 2/20/15 and staff person A was suspended pending the results of the investigation. The investigation was completed and staff person A was terminated on 2/25/15. The staff has been and will continue to be in-serviced upon hire, annually, and as needed on resident abuse and neglect and resident rights. The Administrator and Director of Nursing will monitor in-servicing of resident abuse and neglect, resident rights, and how to properly treat residents with dignity and respect, and how to properly interact with residents on a day to day basis to prevent interactions that could lead to negative outcomes.

RECEIVED

MAR 25 2016

WEST REGION FIELD OFFICE  
Human Services Licensing

DN. 4/2/16

# 43341C

*[Signature]* 3/25/16  
Bryan Evans  
Executive Director

MAR 25 2016

Violation Report: 43341 - 03/03/2015 - Marini, Michael  
PCH Name: Paramount Senior Living at South Hills

WEST REGION FIELD OFFICE  
Human Services Licensing

1. REGULATION 55 Pa.Code §2600

2600.163(c) - Staff persons, volunteers and residents involved with the storage, preparation, serving and distributing of food shall be in good health.

2a. DESCRIPTION OF VIOLATION

Staff person B, who works in the home's kitchen, became ill on 2-12-15 with vomiting, diarrhea, and nausea. He/she reported to work on 2-13-15 at 6:00 AM because he/she believed since he/she was not vomiting he/she was not ill. He/she worked on 2-13-15 from 6:00 AM to 8:00 AM in the kitchen. He/she then went home because of nausea.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attached Plan of Correction 2600.163(c)

Within 30 days of receipt of the plan of correction - all staff persons involved in the storage, preparation, serving and distributing of food will be educated in the home's policy concerning employees experiencing a symptom of illness, to ensure that no staff person with a communicable disease is involved in the home's food service process. Documentation of education shall be kept. JW. 4/7/16

See page 3<sup>a</sup> of 3

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *[Signature]*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *Brandon Evans Executive Dir.*      Date *3/25/16*

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- Partially Implemented - Adequate Progress *JW.*
- Partially Implemented - Inadequate Progress
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Page 3<sup>a</sup> of 3

Plan of Correction 2600.163(c)

Staff person B did not return to work until she was free of symptoms as cited for 24 hours. Staff involved with the storage, preparation, serving and distributing of food were informed not to report to work if experiencing symptoms of illness as cited. All staff will continue to be in-serviced at time of hire and annually by the Director of Nursing or designee on the spread of germs and infection prevention. If an employee involved in the handling of food reports to their supervisor that they are experiencing symptoms of illness that may be infectious, the Director of Nursing and/or Administrator will be notified, will assess, and advise a course of action including but not limited to removal of the employee from the work sight and overseeing return of the employee to the work sight when appropriate.

RECEIVED

MAR 25 2016

WEST REGION FIELD OFFICE  
Human Services Licensing

AN 4/7/16

# 433410

Bryan Evans 3/25/16  
Bryan Evans  
Executive Director