



pennsylvania
DEPARTMENT OF HUMAN SERVICES

CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE: March 19, 2015

Ms. Jolynn Carl, Administrator
Pleasant View Retirement Community
544 North Penryn Road
Manheim, Pennsylvania 17545

RE: Pleasant View Retirement Community
Certificate # 321850

Dear Ms Carl:

As a result of the Department of Human Services' licensing inspection on February 11, 2015 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Cybil Bomberger".

Cybil Bomberger
Regional Licensing Administrator

Enclosure
Licensing Inspection Summary

Violation Report: 32185 - 02/11/2015 - Minnich, Ron
 PCH Name: PLEASANT VIEW RETIREMENT COMMUNITY

1. REGULATION 55 Pa.Code §2600
 2600.185(a) - The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

2a. DESCRIPTION OF VIOLATION
 The home's medication policy did not ensure the safe storage and security of resident's medications as the narcotics classes 3 thru 5 were not counted during shift change which resulted in the following medication's being stolen from various residents:
 -241 pills of Tramadol
 -30 pills of NORCO (Acetaminophen & Hydrocodone)
 -30 pills of Tylenol with Codeine.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed. (overruled) (see attached DETAIL)

1) Narcotics that are considered schedule 1 through 4 ARE being counted on each shift. Two signatures are required i.e., the incoming LPN/MED Tech & the out-going CAJ/MED Tech.
 Full Implementation Date - January 13, 2015.

2) medication management Policy # ~~PC-03-005~~ updated to include specific schedules of narcotics to be counted & signed for.
 Policy updated + implemented - March 1, 2015

3) Staff have been insured on updated Policy - Implementation Date: 3-1-15


4) Periodic audits to review narcotics schedule 1 through 4 will be checked for signatures, counts & accurateness of records, audits will occur monthly & be documented within Quality Assurance minutes.
 Implementations will be documented beginning w/ March audits i.e., March 16, 2015. * Responsibility will be: Administrator, DRS + LPN's

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
 (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) Jolynn Carl Date 3-9-15

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The above plan of correction is approved as of <u>3/18/15</u> (Date)	Plan of correction implementation status as of <u>3/18/15</u> (Date)
The above plan of correction was approved by  (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

PLAN OF CORRECTION DETAIL:

Pleasant View Retirement Community

2600.185 (A) – Stolen Medications

1). What specific change will be made:

- Narcotics classified as Schedule I through and including Schedules IV will be counted as per attached (revised) Policy. (Included in this Plan of Correction)

2). Who will make the change:

- Initially, the change was made by the Administrator to adjust current policy.
- All LPN's and Med Techs responsible for medication administration will now follow the policy for counting Schedule IV narcotics.

3). When will the change be made:

- The change was implemented January 13, 2015.

4). How will the change be made:

- LPN's and Med Techs were notified to begin counting Schedule IV Narcotics as of January 13th.
- Updated Policy was rolled out for all staff to view, read and sign.
- Updated Policy was placed on each nurses' unit in their communication books for review.

5). What system have you implemented to make sure that the same violation will not occur again:

- Schedule I through IV Narcotics count sheets are completed and turned into the Director of Residential Services, for review on a monthly basis for audit and review.
- The audited Narcotic sheet reports are discussed and documented during Quality Improvement meetings on a monthly basis beginning March 16th.

6). What training will be provided to staff:

- Staff have already been trained in the accountability of Narcotics that are Schedule I through III and have been documenting accordingly. The staff were informed to INCLUDE their counts to extend to Schedule IV narcotics the week of January 12, 2015.

