



pennsylvania
DEPARTMENT OF HUMAN SERVICES

CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE: March 23, 2015

Mr. John T. Bryant, Jr., CEO
Christ's Home
800 North York Road
Warminster, Pennsylvania 18974

RE: Christ's Home Retirement Community
1 Shepherd's Way, Suite 100
Warminster, Pennsylvania 18974
License # 139960

Dear Mr. Bryant:

As a result of the Department of Human Services' licensing inspection on January 9, 2015 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Roslyn Brewer".

Roslyn Brewer
Regional Licensing Administrator

Enclosure
Licensing Inspection Summary

**VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: Christ's Home Retirement Community		License Number: 13996
Address: One Shepard's Way, Warminster, PA 18974		County: Bucks
Administrator: Brenda Mast		Region: SOUTHEAST
Legal Entity Name: CHRIST'S HOME		
Legal Entity Address: 800 NORTH YORK ROAD, WARMINSTER, PA 18974		
Certificate(s) of Occupancy		
Staffing Hours		
Resident Support:	Total Daily Staff: 44	Waking Staff: 33
Type of Inspection: Partial	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s) Incident		
On-Site Inspections Dates and Department Representatives On-Site 01/09/2015; McHale, Christine		
Off-Site Inspection Dates and Inspectors, if Applicable		
Other Details		
Partial or Full Triggers:		Random Indicators:
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 50 Number of Residents Served: 35 Secured Dementia Care Unit in Home: Yes Area: Lower level Secured Dementia Unit Capacity, if Applicable: 14 Number of Residents Served in Secured Dementia Care Unit, if applicable: 8 Number of Current Hospice Residents: 1 Number of Hospice Residents In past year: 6	Number of Residents who: Receive Supplemental Security Income: 1 Are 60 Years of Age or Older: 35 Have Mental Illness: 0 Have an Intellectual Disability: 0 Have a Mobility Need: 9 Have a Physical Disability: 0	

Violation Report: 13996 - 01/09/2015 - McHale, Christine
PCH Name: Christ's Home Retirement Community

1. REGULATION 55 Pa.Code §2600

2600.201 - The home shall use positive interventions to modify or eliminate a behavior that endangers the resident himself/herself or others. Positive interventions include improving communications, reinforcing appropriate behavior, redirection, conflict resolution, violence prevention, praise, deescalation techniques and alternative techniques or methods to identify and defuse potential emergency situations.

2a. DESCRIPTION OF VIOLATION

Resident #1 eloped from the home's secure dementia care unit on 12/24/14 at 4:30 am. Direct care staff member A grabbed the resident by the arm to drag them back into the unit. Once inside the unit, the staff member moved the resident by force. Direct care staff member A held resident #1 under their armpits from behind in an attempt to get the resident to walk. The resident was crouching down and appeared to be attempting to resist walking. The staff member continued to force the resident to walk, despite the resident's resistance. Direct care staff member A did not implement positive interventions to modify the resident's behavior and return them to the secured dementia care unit.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Upon learning of the incident, the Community's Assistant Healthcare Administrator immediately placed the staff member on administrative leave pending investigation. Following the investigation, the staff member was separated from employment on 12/29/14 for failure to follow community policy and procedure and training guidelines for safe behavioral management.

By 1/31/15, Assistant Healthcare Administrator made modifications in the residential environment to augment opportunities for residents who wander to freely and safely engage in rummaging or other activity of interest.

By 2/23/15, staff in the Personal Care and Memory Care neighborhoods will have completed additional safe behavior management training, facilitated by Assistant Healthcare Administrator, reinforcing positive interventions to modify or eliminate challenging or unsafe behaviors.

Repeat Violation: No	Date(s) of Previous Violation(s):			
----------------------	-----------------------------------	--	--	--

Signature of Legal Entity Representative
 (Required on EVERY Page) *Brenda Mast*

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) *Brenda Mast Assistant Healthcare Administrator* Date *2/11/15*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of *2/11/15*
 (Date)

Plan of correction implementation status as of *2/11/15*
 (Date)

The above plan of correction was approved by *[Signature]*
 (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented