



CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE: November 20, 2014

Sherril Gillespie, Administrator
Brookdale Senior Living Communities, Inc.
Clare Bridge of Murrysville
5300 Old William Penn Highway
Export, Pennsylvania 15632

RE: Clare Bridge of Murrysville
428680

Dear Ms. Gillespie:

As a result of the Department of Public Welfare's licensing inspection on October 24, 2014, of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Jill Pezzino" with a stylized flourish at the end.

Jill Pezzino
Regional Licensing Administrator

Enclosure
Licensing Inspection Summary

**VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: CLARE BRIDGE OF MURRYSVILLE		License Number: 42868
Address: 5300 OLD WILLIAM PENN HIGHWAY, EXPORT, PA 15632		County: Westmoreland
Administrator: Sherri Gillespie		Region: WEST
Legal Entity Name: BROOKDALE SENIOR LIVING COMMUNITIES INC		
Legal Entity Address: 5300 OLD WILLIAM PENN HIGHWAY, EXPORT, PA 15632		
Certificate(s) of Occupancy		
<p>RECEIVED</p> <p>NOV 13 2014</p> <p>WEST REGION FIELD OFFICE Human Services Licensing</p>		
Staffing Hours		
Resident Support: 0	Total Daily Staff: 70	Working Staff: 53
Type of Inspection: Partial	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s)		
Incident		
On-Site Inspections Dates and Department Representatives On-Site		
10/24/2014: Cutter, Jan		
Off-Site Inspection Dates and Inspectors, if Applicable		
Other Details		
Partial or Full Triggers:		Random Indicators:
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 42 Number of Residents Served: 35 Secured Dementia Care Unit In Home: No Area: Secured Dementia Unit Capacity, If Applicable: Number of Residents Served in Secured Dementia Care Unit, If applicable: Number of Current Hospice Residents: 2 Number of Hospice Residents In past year: 15	Number of Residents who: Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 35 Have Mental Illness: 0 Have an Intellectual Disability: 0 Have a Mobility Need: 35 Have a Physical Disability: 0	

Nov 17 2014

WEST REGION FIELD OFFICE
Human Services Licensing

Violation Report: 42868 - 10/24/2014 - Cutler, Jan
PCH Name: CLARE BRIDGE OF MURRYSVILLE

1. REGULATION 55 Pa.Code §2600
2600.42(c) - A resident shall be treated with dignity and respect.

2a. DESCRIPTION OF VIOLATION

On 10/18/2014 at 5:13 PM, resident #1 was redirected away from the back door by direct care staff person A. He/she directed resident #1 back into the main hallway and turned back to reset the door lock. Upon re-entry into the main hallway, direct care staff person A witnessed direct care staff person B push resident #1 in the middle of the back twice. Resident #1 turned around and said to staff person B "Stop pushing me, I never did nothing to you" and asked direct staff person A to direct him/her to a supervisor. While waiting for direct care staff person C, the shift supervisor, direct care staff person A witnessed direct care staff person B make a crying motion with his/her fist on his/her cheeks and said to resident #1 "Are you going to cry about it now, I never touched you". Resident #1 told direct care staff person C that was not the first time that direct care staff B pushed him/her and that he/she did not deserve to be treated like that.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Regulation 2600.42 (c)

On receiving the complaint, the Executive Director reported the allegation to the Department of Public Welfare. In addition, direct care staff person A was put on administrative suspension pending the outcome of the investigation. Staff person A was subsequently terminated following investigation of the incident. The Resident Care Coordinator will re-train the appropriate staff regarding DPW Regulation 2600.42 - Resident Rights and on the community's policy entitle Preventing Resident Abuse on November 20, 2014. The Executive Director and/or her designee will reiterate to staff the importance of continuing to report any witnessed situations where residents are not treated with respect and dignity. The Executive Director or designee will monitor for compliance and continue to raise staff awareness at monthly staff meetings and through training.

Evidence: training attendance sheet

To be completed: November 20, 2014 and on going

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
(Required on EVERY Page) *Sherri Gillespie*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Sherri Gillespie</i>	Date <i>11-18-14</i>
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DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 11-18-14
(Date)

Plan of correction implementation status as of 11-18-14
(Date)

The above plan of correction was approved by *SGP*
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress *SGP*
- Partially Implemented - Inadequate Progress
- Not Implemented