



pennsylvania
DEPARTMENT OF PUBLIC WELFARE

CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE: October 9, 2014

Ms. Heidi A. Aguillo, President
HFA, Inc.
13771 South Eagle Valley Road
Tyrone, Pennsylvania 16686

RE: Olivia Village
319170

Dear Ms. Aguillo:

As a result of the Department of Public Welfare's Human Services licensing inspection on September 23, 2014 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Jaime Erb". The signature is written in a cursive, flowing style.

Jaime Erb
Regional Licensing Administrator

Enclosure
Licensing Inspection Summary

Violation Report: 31917 - 09/23/2014 - Hoover, Douglas
 PCH Name: OLIVIA VILLAGE

1. REGULATION 55 Pa.Code §2600
 2600.83(a) - The indoor temperature, in areas used by the residents, shall be at least 70°F when residents are present in the home.

2a. DESCRIPTION OF VIOLATION
 On 9/23/14 at approximately 11:15 am, the bathroom for room #4 measured 65.5 degrees Fahrenheit.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Long Term / Short Term Goals:

1. Staff is instructed to turn on hallway heater control that controls the bathroom heater when temperature drops lower than 70. The temperature along the hallway and bedroom at that time is higher than 70 degrees. The fluctuations of temperature in September is the reason why the bathroom temperature was 65.5 at that time, the thermostat was off. There is individual thermostat in the bedrooms that residents are able to turn on themselves which they do, that can heat the bathroom if needed.
2. Clocks with built in thermometers are hanged in the hallway for residents and staff to visually know the temperature inside and outside of the building that would prompt the staff to turn on the thermostat as needed. Please see attached picture.
3. When temperature is stabilized, the Central thermostats are set to 70-72 degrees by the Administrator and staff to keep all main areas and bathrooms maintained at that temperature.
4. Residents are encouraged to keep the bathroom door open when not in use to let the heat from the bedroom help keep the bathroom warmer. All bedrooms are equipped with individual heat and air conditioning.
5. The administrator reinforced all staff to check the temperature and heating controls every shift to ensure residents are comfortable in the main areas and in their bedrooms.
6. The administrator checks / monitors daily that staff and residents are maintaining comfortable temperature, no lower than 70 degrees in all areas of the home.
7. The administration ordered Acurite indoor temperature monitor to ensure proper temperatures on all areas of the home.

Repeat Violation: No	Date(s) of Previous Violation(s):	
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Heidi A. Aquillo*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) HEIDI A. AQUILLO	Date 10/8/2014
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DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>10.9.14</u> (Date)	Plan of correction implementation status as of <u>10.9.14</u> (Date)
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- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

The above plan of correction was approved by *HE*
 (Initials)