



pennsylvania
DEPARTMENT OF PUBLIC WELFARE

Sent via fax to: [REDACTED]
MAILING DATE: September 30, 2014

Mr. Peter Pachuski, Secretary
Emmanuel Home
800 Priestly Avenue
Northumberland, Pennsylvania 17857

RE: Emmanuel Home
License: #200530

Dear Mr. Pachuski:

As a result of the Department of Public Welfare's licensing inspection on September 17, 2014 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

Anne Graziano
Anne Graziano
Regional Licensing Administrator

Enclosure
Licensing Inspection Summary

Violation Report: 20053 - 09/17/2014 - Patton, Leslie
 PCH Name: EMMANUEL HOME

1. REGULATION 55 Pa.Code §2600
 2600.15(b) - If there is an allegation of abuse of a resident involving a home's staff person, the home shall immediately develop and implement a plan of supervision or suspend the staff person involved in the alleged incident.

2a. DESCRIPTION OF VIOLATION
 The home was notified on the evening of 8/25/14 regarding an allegation of abuse in which staff person A allegedly treated resident #1 roughly while transferring the resident the morning of 8/20/14. The home did not implement a plan of supervision or suspend the staff person, and instead staff person A continued to work during the course of the home's internal investigation.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attach page, R.J.D.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Robert J. Delbo*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Robert J. Delbo, Administrator	Date 9-29-14
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DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>10-1-14</u> (Date) <i>See attached.</i> The above plan of correction was approved by <i>JD</i> (Initials)	Plan of correction implementation status as of <u>10-1-14</u> (Date) <input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented
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Regulation 55 Pa.Code - 2600 - 15(b)

1. Why is the regulation important? The importance of the regulation is to prevent any continued abuse and protect the resident in question. If alleged accusations were true the resident would be in danger of being abused again.
2. How was the regulation violated? Staff Person A should have been suspended or supervised and not been able to continue to work when alleged abuse accusations were made.
3. What caused the violation? Alleged accusations were made and staff person A was not suspended or supervised.
4. What can be done right away to fix the violation? In the future when an alleged accusation is made about a staff person true or false, that person will be immediately suspended or supervised until investigation is resolved.
5. What can we do to prevent future violation? Suspend or supervise immediately.
6. Who will be responsible for preventing future violation? Administrator, Robert J. Delbo

Signature of Legal Entity Representative Robert J. Delbo

Printed Name and Title of Legal Entity Representative Robert J. Delbo, Administrator

Date 9-29-14

All staff will be trained in reporting elements when abuse is observed, suspected or alleged. This way staff will be able to correctly report abuse as required. Documentation of this training will be retained by the home. This is in addition to annual elder abuse training.

Q. 10-1-14

Violation Report: 20053 - 09/17/2014 - Patton, Leslie
 PCH Name: EMMANUEL HOME

1. REGULATION 55 Pa. Code §2600
 2600.16(c) - The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in section 2600.15 (relating to abuse reporting covered by law).

2a. DESCRIPTION OF VIOLATION
 The home was notified on the evening of 8/25/14 regarding an allegation of abuse in which staff person A allegedly treated resident #1 roughly while transferring the resident the morning of 8/20/14. The home did not report the allegation of abuse within 24 hours and instead submitted a Reportable Incident form to the Department's regional office on 8/28/14 when the home finalized its Internal investigation.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attach page R.J.D.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Robert J. Della*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Robert J. Della, Administrator	Date 9-29-14
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p 3A94

Regulation 55 Pa.Code - 2600 - 16(c)


1. Why is the regulation important? Reporting incidents allows the Department to respond promptly to serious situations, and offers the opportunity to provide information that may reduce the need for the Department to pursue additional information. ^{E to properly identify and report serious issues.}
2. How was the regulation violated? Administrator was made aware of alleged accusation the evening of 8/25/14 and did not report these alleged accusations to the Department of Public Welfare until 8/28/14. A phone call was made to the Department of Public Welfare 8/28/14 and then a fax was sent with all the information involving the alleged abuse. Administrator did contact the local Northumberland County Area Agency on Aging on 8/26/14 which was within 24 hours, but did not report this alleged abuse within 24 hours to the Department of Public Welfare. Both DPW and AAA will be contacted immediately in the future.
3. What caused the violation? Not reporting within 24 hours to the alleged allegation to the Department of Public Welfare.
4. What can be done right away to fix the violation? In the future both local and state agencies will be called and sent the information for any future alleged allegations. When the Administrator contacts the local county Area Agency on Aging for any alleged abuse he will contact the Department of Public Welfare at the same time.
5. What can we do to prevent future violation? Report alleged allegations within 24 hours no matter what.
6. Who will be responsible for preventing future violation? Administrator, Robert J. Delbo

Signature of Legal Entity Representative Robert J. Delbo

Printed Name and Title of Legal Entity Representative Robert J. Delbo, Administrator

Date 9-29-14

All staff will be in-serviced on the elements of required reporting and the procedure in which staff will report any issues that fall under elements of required reporting. This will enable staff to correctly identify and report events that qualify as reportable incidents. Documentation of this training will be retained by the home. This training is in addition to the annual training for reportable incidents -> Specifically as it relates to abuse reporting.


10-1-14

Violation Report: 20053 - 09/17/2014 - Patton, Leslie
 PCH Name: EMMANUEL HOME

1. REGULATION 55 Pa.Code §2600
 2600.227(d) - Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services.

2a. DESCRIPTION OF VIOLATION
 Resident #1 began requiring two persons to assist with transferring from a sitting to standing position on 7/25/14 which is not reflected on the resident's most recent RASP dated 3/24/14.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attached

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Robert J. Delbo*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Robert J. Delbo, Administrator</i>	Date <i>9-29-14</i>
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September 29, 2014

Regulation 55 Pa.Code 2600.227(d)

pg 4 of 4

1. Why is the regulation important?

"Ensures that each resident's needs are met as those needs change, and that accountability for meeting those needs is firmly established."

The regulation is important because it provides continuity of care for each resident. The updated RASP will provide current information to staff members and others who are in direct contact with the resident. It will provide information intended to report to care givers changes that occur to prevent injury and insight regarding changes.

2. How was the regulation violated?

The change requiring 2 person transfer was not entered on the RASP.

3. What caused the violation?

The resident condition changed. (This was a nursing judgment to use 2 transfer assist for her safety and safety of staff)

4. What can be done right away to fix the violation?

The resident was transferred to a nursing home. Future incidents (changes) will be reflected on residents RASP to reflect a significant change.

5. What can we do to prevent future violations?

Significant changes will be addressed on resident's RASP immediately. The responsibility will be delegated to shift personnel once it is determined a change to the RASP has occurred. The Resident Care Manager will review all changes to the RASP. The Resident Care Manager will be responsible for determining if the change to be added is appropriate.

6. Who will be responsible for preventing future violations?

The Emmanuel Home staff will alert the Resident Care Manager regarding changes to residents' care. The Resident Care Manager will initiate the change to the support plan. The RASP will reflect the change and the staff will be informed on the Nursing staff communication board, day notes, verbally, and reports during change of shift.

The Admor Designee will
conduct periodic random
record reviews to maintain compliance.
Signature of Legal Entity Representative

Robert J. Delbo

10-1-14

Printed Name and Title of Legal Entity Representative Robert J. Delbo, Administrator

Date 9-29-14

Attachment:

1. Addendum to RASP for [REDACTED]