



**pennsylvania**

DEPARTMENT OF PUBLIC WELFARE

Sent via emailed to: [REDACTED]

MAILING DATE: September 9, 2014

Mr. Edward Cauley, Co-Owner  
William's Manor LLC  
164 Baron Road  
Wind Gap, Pennsylvania 18091

RE: William's Manor  
License: #207310

Dear Mr. Cauley:

As a result of the Department of Public Welfare's licensing inspection on August 26, 2014 and September 8, 2014 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Michele Moskalczyk".

Michele Moskalczyk  
Regional Licensing Administrator

Enclosure  
Licensing Inspection Summary



Violation Report: 20731 - 09/08/2014 - Novak, Ryan  
PCH Name: WILLIAM S MANOR

1. REGULATION 55 Pa.Code §2600

2600.187(b) - The information in § 2600.187(a)(13) and § 2600.187(a)(14) shall be recorded at the time the medication is administered.

2a. DESCRIPTION OF VIOLATION

The medication administration record for Resident #1 was initialed as given for the 3pm Quetiapine Fumerate and Valproic Acid on 7/15/14. The medications were refused by Resident #1.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

THE REGULATION IS IMPORTANT TO ENSURE PROPER DOCUMENTATION OF ALL ADMINISTERED MEDICATIONS. THE VIOLATION OCCURRED WHEN DOCUMENTATION WAS INCONSISTENT OVER THE ADMINISTRATION OF THE MEDICATION.

IN THIS CASE, CONFUSION AROSE WHEN THE RESIDENT'S FAMILY WAS TAKING HER TO THE HOSPITAL AND DEBATING WHETHER THE MEDICATION SHOULD BE ADMINISTERED BY WILLIAM'S MANOR OR WHETHER THEY WOULD DO SO THEMSELVES. IN THE PROCESS, A MISCOMMUNICATION OCCURRED BETWEEN WILLIAM'S MANOR STAFF, RESULTING IN THE INACCURATE NOTATION IN THE M.A.R.

WILLIAM'S MANOR WILL PREVENT FURTHER VIOLATIONS OF THIS KIND BY NOT LETTING FAMILY AFFECT THE ADMINISTRATION OF PRESCRIBED MEDICATIONS. ALL STAFF HAS BEEN NOTIFIED OF THIS PRACTICE.

The administrator shall monitor and assure ongoing compliance

*M*  
9/18/14

|                      |                                   |  |  |  |
|----------------------|-----------------------------------|--|--|--|
| Repeat Violation: No | Date(s) of Previous Violation(s): |  |  |  |
|----------------------|-----------------------------------|--|--|--|

Signature of Legal Entity Representative (Required on EVERY Page)

|  |      |
|--|------|
| Printed Name and Title of Legal Entity Representative (Required on EVERY Page) | Date |
|--|------|

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 9/18/14 (Date)

The above plan of correction was approved by *M* (Initials)

Plan of correction implementation status as of 9/16/14 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress

**1. REGULATION 55 Pa.Code §2600**

2600.187(c) - If a resident refuses to take a prescribed medication, the refusal shall be documented in the resident's record and on the medication record. The refusal shall be reported to the prescriber within 24 hours, unless otherwise instructed by the prescriber. Subsequent refusals to take a prescribed medication shall be reported as required by the prescriber.

**2a. DESCRIPTION OF VIOLATION**

Resident #1 refused the 3pm medications Quetiapine Fumerate and Valproic Acid on 7/15/14. The doctor was not notified of the refusals.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

THE REGULATION IS IMPORTANT BECAUSE IT ENSURES THE RESIDENT'S DOCTOR IS INFORMED OF THE PATIENT'S CONDITION AND STATUS. BY NOT NOTIFYING THE DOCTOR OF THE RESIDENT'S REFUSAL TO TAKE THE PRESCRIBED MEDICATION, THE REGULATION WAS VIOLATED. IN THIS CASE, THE VIOLATION OCCURRED BECAUSE REQUIREMENT OF FAMILY INTERVENTION AND CONFUSION AT A TIME WHEN THE RESIDENT WAS BEING TAKEN TO THE HOSPITAL BY HER FAMILY.

TO PREVENT THIS FROM HAPPENING AGAIN, ALL STAFF HAS BEEN DIRECTED TO CONTACT THE PRESCRIBING DOCTOR AS SOON AS A RESIDENT REFUSES MEDICATION.

• The administrator shall monitor and assure ongoing compliance.

*M*  
9/18/14

|                      |                                   |  |  |  |
|----------------------|-----------------------------------|--|--|--|
| Repeat Violation: No | Date(s) of Previous Violation(s): |  |  |  |
|----------------------|-----------------------------------|--|--|--|

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