



pennsylvania
DEPARTMENT OF HUMAN SERVICES

DEC 21 2014

Mr. David Barnes, Authorized Agent
Watermark Operator, LLC
2020 West Rudasill Road
Tucson, Arizona 85704

RE: Blue Bell Place
777 DeKalb Pike
Blue Bell, Pennsylvania 19422
License # 132800

Dear Mr. Barnes:

As a result of the Department of Public Welfare's licensing inspection on 8/15/14 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Roslyn Brewer".

Roslyn Brewer
Regional Licensing Administrator

Enclosure
Licensing Inspection Summary

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

Page 1 of 2

PCH Name: BLUE BELL PLACE		License Number: 13280
Address: 777 DEKALB PIKE, BLUE BELL, PA 19422		County: Montgomery
Administrator: Thomas Schultz		Region: SOUTHEAST
Legal Entity Name: WATERMARK OPERATOR LLC		
Legal Entity Address: 2020 WEST RUDASILL ROAD, TUCSON, AZ 85704		
Certificate(s) of Occupancy		
Staffing Hours		
Resident Support:	Total Daily Staff: 116	Waking Staff: 87
Type of Inspection: Partial	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s) Incident		
On-Site Inspections Dates and Department Representatives On-Site 08/15/2014: McHale, Christine		
Off-Site Inspection Dates and Inspectors, if Applicable		
Other Details		
Partial or Full Triggers:		Random Indicators:
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 99	Number of Residents who:	
Number of Residents Served: 82	Receive Supplemental Security Income: 0	
Secured Dementia Care Unit in Home: Yes	Are 60 Years of Age or Older: 81	
Area: first floor	Have Mental Illness: 0	
Secured Dementia Unit Capacity, if Applicable: 30	Have an Intellectual Disability: 0	
Number of Residents Served in Secured Dementia Care Unit, if applicable: 29	Have a Mobility Need: 34	
Number of Current Hospice Residents: 7	Have a Physical Disability: 0	
Number of Hospice Residents in past year: 10		

Violation Report: 13280 - 08/16/2014 - McHale, Christine
PCH Name: BLUE BELL PLACE

1. REGULATION 55 Pa.Code §2600

2600.65(d) - Direct care staff persons hired after April 24, 2006 may not provide unsupervised ADL services until completion of the following:

- (1) Training that includes a demonstration of job duties, followed by supervised practice.
- (2) Successful completion and passing the Department-approved direct care training course and passing of the competency test.
- (3) Initial direct care staff person training to include the following:
 - (i) Safe management techniques.
 - (ii) ADLs and IADLs.
 - (iii) Personal hygiene.
 - (iv) Care of residents with dementia, mental illness, cognitive impairments, mental retardation and other mental disabilities.
 - (v) The normal aging-cognitive, psychological and functional abilities of individuals who are older.
 - (vi) Implementation of the initial assessment, annual assessment and support plan.
 - (vii) Nutrition, food handling and sanitation.
 - (viii) Recreation, socialization, community resources, social services and activities in the community.
 - (ix) Gerontology.
 - (x) Staff person supervision, if applicable.
 - (xi) Care and needs of residents with special emphasis on the residents being served in the home.
 - (xii) Safety management and hazard prevention.
 - (xiii) Universal precautions.
 - (xiv) The requirements of this chapter.
 - (xv) Infection control.
 - (xvi) Care for individuals with mobility needs, such as prevention of decubitus ulcers (bed sores), incontinence, malnutrition and dehydration, if applicable to the residents served in the home.

2a. DESCRIPTION OF VIOLATION

Direct care staff person A, hired on 5/27/14 has not received training on the normal aging-cognitive, psychological and functional abilities of individuals who are older, care and needs of residents with special emphasis on the residents being served in the home, and universal precautions.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

see attached

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
(Required on EVERY Page)

Thomas P. Schuler, MD

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page)

Thomas P. Schuler, MD

Date

092614

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of

12/11/14
(Date)

Plan of correction implementation status as of

12/11/14
(Date)

The above plan of correction was approved by

TS
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Direct Care Staff Person A, hired on 5.27.14 has not received training on the normal aging-cognitive, psychological, and functional abilities of individuals who are older, care and needs of residents with special emphasis on the residents being served in the home and universal precautions.

Plan of Correction:

We request this violation be withdrawn. Direct Care Associate A completed the Direct Care Staff Training Course and Competency Test on 5.21.14. (ATTACHMENT A). The modules for the training course include "Gerontology and Normal Aging" (ATTACHMENT B). This module includes topics such as; The body changing with age, visible changes, sensory changes, vision changes, sensitivity to smell, sense of touch changes, cardiovascular system changes, neurological changes, respiratory changes, urinary system changes, digestive system changes, musculoskeletal changes, and psychological changes. We believe this module covers this regulatory requirement.

The module for training course includes "Meeting the Care needs of Residents in a Culturally Diverse Environment" (ATTACHMENT C) this module includes topics on cultural differences, different means of communications, signs of respect, use of first names, touching, space, stereotypes and communicating with non English speaking residents. In addition to this module during orientation the associate received a review (SEE ATTACHMENT C1) on understanding diversity, resident rights, understanding residents and problem resolution, understanding senior sensitivity, and understanding customer service. During these trainings we discuss our current population. We believe the training module and general orientation satisfy this regulator requirement.

The module for the training course "Infection Control" (ATTACHMENT D) Includes information about preventing spread of infection, germs, good hand hygiene, how to wash properly, wearing gloves, proper glove removal, cleaning and disinfecting. Also during general orientation this associates received an inservice on bloodborne pathogens which includes universal precautions. Attached (ATTACHMENT D1)t is a print out from OSHA indicating what universal precautions means. We believe the training module and general orientation satisfy this regulatory requirement.

Direct Care Staff A received additional training on normal aging cognitive, psychological, and functional abilities of individuals who are older, care and needs of residents with special emphasis on the residents being served in the home and universal precautions on September 24, 2014. (See ATTACHMENT E)

If the violation is not withdrawn moving forward all associates who require 65d will receive all requirements of this regulation prior to providing unsupervised ADLs. The documentation of the training will be kept. The HR Assistant will oversee the process. The HR assistant will audit new hire files upon hire and report any issues to the Executive Director.

