



pennsylvania
DEPARTMENT OF PUBLIC WELFARE

SEP 18 2014

Mr. Michael A. Palermo, Owner
Vive Bene, Inc.
801 Market Street
Williamsport, Pennsylvania 17701

RE: Tilburg's Home for the Young at Heart
License #: 218390

Dear Mr. Palermo:

As a result of the Department of Public Welfare's licensing inspection on August 5, 2014, of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Your regular license for the period October 7, 2014 to October 7, 2015 was issued on June 20, 2014. Your regular license remains in good standing.

Sincerely,

A handwritten signature in black ink that reads "Matthew J. Jones".

Matthew J. Jones
Director

511

Enclosure
License Inspection Summary

Violation Report: 21839 - 08/05/2014 - Yellenic, Cindy
 PCH Name: TILBURG S HOME FOR THE YOUNG AT HEART

1. REGULATION 55 Pa.Code §2600
 2600.3(c) - The personal care home shall post the current license, a copy of the current licensing inspection summary issued by the Department and a copy of this chapter in a conspicuous and public place in the personal care home.

2a. DESCRIPTION OF VIOLATION
 On August 5, 2014 the home's current violation report was not posted in a conspicuous and public place in the home.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

This regulation is to ensure that the Home is open about our deficiencies and show our efforts to improve.

The violation report was not posted in a conspicuous and public place in the Home.

The violation report was not posted in a public place.

The violation report was placed in a binder and posted in the foyer.

All future violation reports will be placed in the binder by the Administrator and posted in the foyer.

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *M. A. Palermo*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *MICHAEL A. PALERMO* Date *08-20-14*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 9/9/14
 (Date)

Plan of correction implementation status as of 9/9/14
 (Date)

The above plan of correction was approved by M
 (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 21839 - 08/05/2014 - Yellenic, Cindy
 PCH Name: TILBURG S HOME FOR THE YOUNG AT HEART

1. REGULATION 55 Pa.Code §2600
 2600.18 - A home shall comply with applicable Federal, State and local laws, ordinances and regulations.

2a. DESCRIPTION OF VIOLATION
 The home has a new boiler, but does not have a valid "Certificate of Boiler or Pressure Vessel Operation" Issued by the PA Department of Labor and Industry.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

This regulation is to ensure that the home complies with applicable Federal, State and local laws.
 The boiler inspector failed to provide an updated certificate.
 The boiler was inspected on April 7, 2014 by J. Scott May. He failed to send an updated certificate.
 When brought to the attention of the Administrator, a call was placed to Labor and Industry regarding an updated certificate. He was informed another certificate will be sent within 3 weeks.
 At the next boiler inspection, the Administrator will request the inspector provide a certificate in a timely manner.

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
 (Required on EVERY Page) M.A. Palermo

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) MICHAEL A. PALERMO Date 08-20-14

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The above plan of correction was approved by <u>[Signature]</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Violation Report: 21839 - 08/05/2014 - Yellenic, Cindy
 PCH Name: TILBURG S HOME FOR THE YOUNG AT HEART

1. REGULATION 55 Pa.Code §2600
 2600.20(b)(8) - The home shall give the resident and the resident's designated person, an itemized account of financial transactions made on the resident's behalf on a quarterly basis.

2a. DESCRIPTION OF VIOLATION
 Resident #1 has not received a quarterly account of financial transactions and the home has no record how long it has been since the resident received a quarterly account.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

This regulation is to ensure that a resident's funds are not misused.
 The quarterly account of financial transactions was not available.
 The quarterly account of financial transactions was mistakenly discarded.
 A new form was begun for the resident.
 The administrator will double check any and all financial paperwork before shredding/discarding.

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *M. A. Palermo*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *Michael A. Palermo* Date *08-20-14*

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Violation Report: 21839 - 08/05/2014 - Yellenic, Cindy
PCH Name: TILBURG'S HOME FOR THE YOUNG AT HEART

1. REGULATION 55 Pa.Code §2600
2600.20(b)(9) - A copy of the itemized account shall be kept in the resident's record.

2a. DESCRIPTION OF VIOLATION
Resident #1 does not have a copy of the quarterly itemized account of financial transactions in their record.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

This regulation is to ensure that all resident funds are accounted for.
The itemized account for Resident #1 was accidentally thrown away.
The itemized account form for Resident #1 was accidentally thrown away.
A new form was started for Resident #1.
The administrator will double check any payments before that item is thrown away or shredded.

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *M. A. Palermo*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *MICHAEL A. PALERMO-ADMIN.* Date *9-10-14*

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Violation Report: 21839 - 08/05/2014 - Yellenic, Cindy
 PCH Name: TILBURG S HOME FOR THE YOUNG AT HEART

1. REGULATION 55 Pa.Code §2600
 2600.124 - The home shall notify the local fire department in writing of the address of the home, location of the bedrooms and the assistance needed to evacuate in an emergency. Documentation of notification shall be kept.

2a. DESCRIPTION OF VIOLATION
 Since the notification of resident evacuation needs to the local fire department on February 1, 2014, the evacuation needs of residents has changed by the discharge of a resident with mobility needs. The home has not notified the fire department of the updated list of residents with mobility needs.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

This regulation is to ensure that the fire department is aware of the Home, the location of bedrooms and any resident who may need assistance.

A resident with instability needs moved from the home and a letter updating the situation was not sent.

A letter not updating the Home's census was not sent.

A letter updating the Home's census was sent to the fire department.

An annual letter will be sent to the fire department by the manager. An updated letter will be sent if any changes occur.

The administrator shall monitor and assure ongoing compliance (m 9/9/14)

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *M. A. Palermo*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *MICHAEL A. PALERMO* Date *08-20-14*

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Violation Report: 21839 - 08/05/2014 - Yellenic, Cindy
 PCH Name: TILBURG S HOME FOR THE YOUNG AT HEART

1. REGULATION 55 Pa.Code §2600
 2600.125(a) - Combustible and flammable materials may not be located near heat sources or hot water heaters.

2a. DESCRIPTION OF VIOLATION
 On August 5, 2014 at 2:00pm, the laundry room on the second floor of the home had plastic gloves, dryer sheets, plastic bags, and other flammable debris behind the washer and dryer.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

This regulation is to ensure any combustible or flammable materials are not located near heat sources or hot water heaters.

There were plastic gloves behind the washer and dryer in the laundry room.

Plastic gloves used to place soiled laundry inside the washer had fallen behind the washer/dryer.

The manager removed all of the debris from behind the washer and dryer at the time of inspection.

The housekeeper will make a weekly check behind the washer and dryer to keep the area free of combustible and flammable material.

The administrator shall monitor and assume ongoing compliance. M 9/9/14

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
 (Required on EVERY Page)

M.A. Palermo

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page)

MICHAEL A. PALERMO

Date

08-20-14

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Violation Report: 21839 - 08/05/2014 - Yellenic, Cindy
 PCH Name: TILBURG S HOME FOR THE YOUNG AT HEART

1. REGULATION 55 Pa.Code §2600

2600.132(c) - A written fire drill record must include the date, time, the amount of time it took for evacuation, the exit route used, the number of residents in the home at the time of the drill, the number of residents evacuated, the number of staff persons participating, problems encountered and whether the fire alarm or smoke detector was operative.

2a. DESCRIPTION OF VIOLATION

On 2-20-2014 at 6:00am Staff Person A conducted a fire drill. Staff Person A pulled the alarm, evacuated the residents, and timed the drill. The drill was not unannounced as Staff Person A was aware prior to the drill being held.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

This regulation is to ensure that a record is kept regarding fire drills. The staff person running the drill was aware of the drill. This is a violation of regulation 2600.132(a) - an unannounced fire drill shall be held at least once a month.

Because the staff person was aware of the drill, the drill could not be considered an unannounced fire drill.

Changes to the fire drill are to include not informing all staff about fire drills, as well as not informing any resident.

While there will be at least one staff member aware of the drill and that person will be responsible for setting the alarm off and timing the drill, other staff members will not be informed of any possible drill.

The Administrator or Manager will be responsible for fire drills every month.

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
 (Required on EVERY Page)

M. A. Palermo

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page)

MICHAEL A. PALERMO

Date 08-20-14

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Violation Report: 21839 - 08/05/2014 - Yellenic, Cindy
 PCH Name: TILBURG S HOME FOR THE YOUNG AT HEART

1. REGULATION 55 Pa.Code §2600

2600.183(c) - Prescription medications, OTC medications and CAM stored in a refrigerator shall be kept in an area or container that is locked.

2a. DESCRIPTION OF VIOLATION

On 8-5-14, at 9:45am, Novolog insulin prescribed for Resident #2, was in an unlocked and accessible safety box located in an unlocked and accessible Gibson Refrigerator/Freezer in the kitchen.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

This regulation is to ensure that medications are kept secure.

The safety box, containing insulin, was left unsecured in the refrigerator

The resident did not inform staff that the safety box had a broken lock.

A staff member will purchase a new safety box for the resident's insulin.

A monthly check will be performed by the manager to ensure that the security of the resident's insulin is maintained.

The administrator shall monitor and assure ongoing compliance.

*M
9/9/14*

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page) *M. A. Palermo*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *MICHAEL A. PALERMO* Date *08-20-14*

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Violation Report: 21839 - 08/05/2014 - Yellenic, Cindy PCH Name: TILBURG S HOME FOR THE YOUNG AT HEART	
1. REGULATION 55 Pa.Code §2600 2600.221(a) - The administrator shall develop a program of activities designed to promote each resident's active involvement with other residents, the resident's family and the community.	
2a. DESCRIPTION OF VIOLATION The home does have a program of activities listed on the activity calendar. Residents and staff stated in interviews on 8-5-14, the home does not adhere to the activities listed nor do they hold any activities.	
3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.) Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.	
<p style="font-size: 1.2em;">This regulation is to ensure residents interact with each other, their families and the community.</p> <p style="font-size: 1.2em;">Residents do not participate in the activities.</p> <p style="font-size: 1.2em;">Residents do not want to participate in the activities.</p> <p style="font-size: 1.2em;">Encourage residents to participate in activities.</p> <p style="font-size: 1.2em;">The manager will ask for suggestions of residents on any additional activities they might wish to participate in.</p> <p style="font-size: 1.2em;">The administrator shall monitor and assure ongoing compliance.</p> <p style="text-align: right; font-size: 1.2em;">M 9/9/14</p>	
Repeat Violation: No	Date(s) of Previous Violation(s):
Signature of Legal Entity Representative (Required on EVERY Page) M.A. Palermo	
Printed Name and Title of Legal Entity Representative (Required on EVERY Page) MICHAEL A. PALERMO	Date 08-20-14
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