



**pennsylvania**  
DEPARTMENT OF PUBLIC WELFARE

Sent via email to: [REDACTED]  
MAILING DATE: July 25, 2014

Ms. Maureen Messick, Administrator  
Broad Acres Nursing Home Association  
1883 Shumway Hill Road  
Wellsboro, Pennsylvania 16901

RE: Country Terrace  
1919 Shumway Hill Road  
Wellsboro, Pennsylvania 16901  
License # 235010

Dear Ms. Messick:

As a result of the Department of Public Welfare's licensing inspection on July 21, 2014 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

*Anne Graziano*  
Anne Graziano  
Regional Licensing Administrator

Enclosure  
Licensing Inspection Summary



Violation Report: 23501 - 07/21/2014 - Yellenic, Cindy  
 PCH Name: COUNTRY TERRACE

**1. REGULATION 55 Pa.Code §2600**

2600.17 - Resident records shall be confidential, and, except in emergencies, may not be accessible to anyone other than the resident, the resident's designated person if any, staff persons for the purpose of providing services to the resident, agents of the Department and the long-term care ombudsman without the written consent of the resident, an individual holding the resident's power of attorney for health care or health care proxy or a resident's designated person, or if a court orders disclosure.

**2a. DESCRIPTION OF VIOLATION**

On 7/21/14, at 9:30am, all of the resident records, which were located in the DOW office, were unlocked and accessible to residents and the public.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

The door to where resident records are kept will be closed at all times. The Wellness Cord. will be sure to close door when leaving her office. Staff to be inserviced 7/23/14 7/24/14. Will review at our next Quality Management meeting. Manager to monitor for compliance, along with all staff.

*If other employees notice the door open they will be sure to shut and lock the door.*

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
 (Required on EVERY Page)

*Deborah Hazetton*

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page)

*Deborah Hazetton Manager*

Date

*7/24/14*

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of

*7/24/14*  
 (Date)

Plan of correction implementation status as of

*7/24/14*  
 (Date)

The above plan of correction was approved by

*De*  
 (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented