



pennsylvania
DEPARTMENT OF PUBLIC WELFARE

JUL 17 2014

Mr. Richard M. Barger, Executive Vice President
Diakon Lutheran Social Ministries
960 Century Drive
Mechanicsburg, Pennsylvania 17055

RE: Cumberland Crossings Retirement Community
1 Longsdorf Way, A, B & C Wings
Carlisle, Pennsylvania 17015
License #: 317310

Dear Mr. Barger:

As a result of the Department of Public Welfare's licensing inspection on June 17, 2014, of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Your regular license for the period July 16, 2014 to July 16, 2015 was issued on April 21, 2014. Your regular license remains in good standing.

Sincerely,

A handwritten signature in black ink, appearing to read "Matthew J. Jones", with a long horizontal flourish extending to the right.

Matthew J. Jones
Director

Enclosure
License Inspection Summary

**VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: CUMBERLAND CROSSINGS RETIREMENT COMMUNITY		License Number: 31731
Address: 1 LONGSDORF WAY A B & C WINGS, CARLISLE, PA 17015		County: Cumberland
Administrator: Corrine Stewart		Region: CENTRAL
Legal Entity Name: DIAKON LUTHERAN SOCIAL MINISTRIES		
Legal Entity Address: 960 CENTURY DRIVE, MECHANICSBURG, PA 17055		
Certificate(s) of Occupancy C-2 LP 10/31/1991 Labor and Industry		
Staffing Hours Resident Support: 0 Total Daily Staff: 43 Waking Staff: 32		
Type of Inspection: Full BHA Docket Number: Notice: Unannounced		
Reason(s) for Inspection(s) Renewal		
On-Site Inspections Dates and Department Representatives On-Site 06/17/2014: OPake, Hope; Rosenblat, Dale		
Off-Site Inspection Dates and Inspectors, if Applicable		
<p>RECEIVED</p> <p>JUL 02 2014</p> <p>CENTRAL REGION FIELD OFFICE Human Services Licensing</p>		
Other Details Partial or Full Triggers: Random indicators:		
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 59 Number of Residents Served: 43 Secured Dementia Care Unit in Home: No Area: Secured Dementia Unit Capacity, if Applicable: Number of Residents Served in Secured Dementia Care Unit, if applicable: Number of Current Hospice Residents: 0 Number of Hospice Residents in past year: 3	Number of Residents who: Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 43 Have Mental Illness: 0 Have an Intellectual Disability: 1 Have a Mobility Need: 0 Have a Physical Disability: 0	

Corrine Stewart
 Corrine Stewart BRS 7/2/14

Violation Report: 31731 - 06/17/2014 - OPake, Hope
 PCH Name: CUMBERLAND CROSSINGS RETIREMENT COMMUNITY

1. REGULATION 55 Pa.Code §2600
 2600.171(b)(4) - If staff persons or volunteers of the home provide transportation for the residents, at least one staff member transporting or accompanying the residents shall have completed the initial new hire direct care staff person training as specified in § 2600.65 (relating to direct care staff person training and orientation).

2a. DESCRIPTION OF VIOLATION
 The home's drivers have not completed the initial new hire direct care staff person training, nor have the staff persons who accompanied residents on trips:

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

2600.171(b)(4)

- Staff persons of the home providing transportation and/or accompanying residents on trips have not completed the initial new hire direct care staff persons training
 - Current working employees will have initial new hire direct care staff persons training completed by July 15th 2014.
 - Facility Manager/Director of Community Life/designee will ensure current working employees will complete training by July 15th 2014
 - Effective July 1st 2014
 - CSM/DRS will (re)educate Facility Manager/Director of Community Life/designee on process of completing online training
 - New employees will complete initial new hire direct care staff persons training during Day 2 orientation.
 - Staff person providing day 2 orientation will ensure new hire completes online training
 - Currently used Personal Care new hire orientation check list will be utilized for all employees who will be providing transportation and/or accompanying residents on trips.
 - Effective July 1st 2014
 - Monthly Audits will be conducted by CSM/DRS/Designee and reviewed during monthly QAPI meetings

See page 2A of 2 attached. -SE

Repeat Violation: No	Date(s) of Previous Violation(s):	
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Signature of Legal Entity Representative (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <u>Corinne Stewart DRS</u>	Date <u>7/2/2014</u>
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DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 7-2-14
 (Date)

Plan of correction implementation status as of 7-2-14
 (Date)

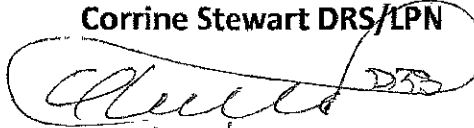
The above plan of correction was approved by SE
 (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Preparation and/or execution of this plan does not constitute admission or agreement by the provider of the truth of the facts alleged or conclusions set forth in the statement of deficiencies. The Plan of Correction is prepared and/or executed solely by provision of federal and state law.

GE

2600.171(b)(4)
Cumberland Crossings (Diakon)
Corrine Stewart DRS/LPN


7/2/2014