



pennsylvania
DEPARTMENT OF PUBLIC WELFARE

Sent via e-mail: [REDACTED]

MAILING DATE: June 19, 2014

Ms. Denise M. Langman, Executive Director
Care HSL Heritage Hill OPCO LLC
800 Sixth Street
Weatherly, Pennsylvania 18255

RE: Heritage Hill Senior Community
License #225120

Dear Ms. Langman:

As a result of the Department of Public Welfare's licensing inspection on May 8, 2014 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Anne Graziano".

Anne Graziano
Regional Licensing Administrator

Enclosure
Licensing Inspection Summary

Violation Report: 22512 - 05/08/2014 - Hummel, Jesse
 PCH Name: HERITAGE HILL SENIOR COMMUNITY

1. REGULATION 55 Pa.Code §2600

2600.15(b) - If there is an allegation of abuse of a resident involving a home's staff person, the home shall immediately develop and implement a plan of supervision or suspend the staff person involved in the alleged incident.

2a. DESCRIPTION OF VIOLATION

On 4/24/14 at 4:00pm Administrator A was notified by resident #1 that on 4/22/14 two staff took the resident into the shower. The staff then placed the water nozzle over the resident's face and sprayed the water, causing the resident to gasp for air. The staff then stated to the resident that they would be back to do this again on Friday.

Based upon the description of the staff given by the resident, the Administrator determined the alleged staff persons were direct care staff persons B and C. The facility began an investigation, however the staff alleged in the mistreatment of resident #1 were not suspended as required and therefore were permitted to have unsupervised contact with residents.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

All staff were in-serviced on proper showering techniques, bathing and showering tips by Fox Rehabilitation's Occupational Therapist, [REDACTED] OTRL and [REDACTED] RN, BSN, Heritage Hill's Resident Care Director.

The facility policy was updated to insure all staff are aware of the steps to follow in the event an alleged report of abuse is claimed or noted.

All staff were in-serviced on the types of abuse and the facility policy and procedure on reporting abuse.

In the event a report of abuse is reported, the facility will either suspend or modify the duties to insure the employee (s) involved, if it involves an employee, is supervised at all times until the matter has been thoroughly investigated by the appropriate agencies.

Copies of the staff in-serviced, the material covered and the updated policy are attached.

The Executive Director will monitor to insure on-going compliance.

The Plan of Supervision or notice of termination will be sent to the Northeast Regional office. The home will update their policy on page 2a of 2.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page)	<i>Denise M. Langman</i>
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Printed Name and Title of Legal Entity Representative (Required on EVERY Page)	Date
<i>Denise M. Langman Executive Director</i>	<i>6-12-14</i>

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The above plan of correction is approved as of <u>6-19-14</u> (Date)	Plan of correction implementation status as of <u>6-19-14</u> (Date)
The above plan of correction was approved by <u>[Signature]</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented