

COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE

# CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to **KENDAL-CROSSLANDS COMMUNITIES, INC.**  
LEGAL ENTITY

To operate **KENDAL AT LONGWOOD**  
NAME OF FACILITY OR AGENCY

Located at **P.O. BOX 100, CUMBERLAND HOUSE, KENNETT SQUARE, PA 19348**  
(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE ADDRESS OF SATELLITE SITE

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To provide **Personal Care Homes**  
TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed **62**  
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.  
(MAXIMUM CAPACITY)

Restrictions: \_\_\_\_\_

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

**55 Pa.Code Chapter 2600: Personal Care Homes**  
(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from **April 1, 2014** until **October 1, 2014**,  
unless sooner revoked for non-compliance with applicable laws and regulations.

No: **185730**

*Robert E. Robinson*  
ISSUING OFFICER

*Matthew J. [Signature]*  
ACTING DIRECTOR

NOTE: This certificate is issued for the above site(s) only and is not transferable and should be posted in a conspicuous place in the facility.



**pennsylvania**  
DEPARTMENT OF PUBLIC WELFARE

APR 02 2014

Ms. Celia V. Agustin, Administrator  
Kendal-Crosslands Communities, Inc.  
P.O. Box 100, Cumberland House  
Kennett Square, Pennsylvania 19348

RE: Kendal at Longwood  
License #: 185730

Dear Ms. Agustin:

As a result of your facilities recent adjustment of the use of physical space, we are issuing a revised license under the authority of 55 Pa.Code Ch. 2600 (relating to Personal Care Homes). The revised license indicates a revised licensed capacity for your facility. The expiration date of the license remains unchanged. Your revised license is enclosed.

Sincerely,

*Matthew Jones / qf*  
Matthew J. Jones  
Director

Enclosure  
License

**Self-Inspection and Declaration Tool – Increase in Maximum Capacity  
55 Pa.Code Chapter 2600**

<b>Facility Name:</b> <i>Kendal at Longwood</i>	<b>Current Maximum Capacity:</b> <i>60</i>	<b>New Maximum Capacity:</b> <i>62</i>
<b>Street Address:</b> <i>Location: 1104 E. Baltimore Pike, Kenneth Square, PA 19348</i> <i>mailing address:</i>		
<b>License Number:</b> <i>#185730</i>		
<b>Inspection Date(s):</b> <i>February 21, 2014</i>	<b>Facility Inspectors:</b> <i>Sandra Scott, RN, Director of Nursing</i> <i>Terri Ricketts, LPN, Cumberland House</i> <i>Celia V. Agustin, RN, NHA Administrator</i>	

Regulation - 55 Pa.Code Ch. 2600	Violation and Corrective Action, if Applicable	Corrective Action Status, if Violation was Found (Select)
<b>81(a)</b> The home shall provide or arrange for physical site accommodations and equipment necessary to meet the health and safety needs of a resident with a disability and to allow safe movement within the home and exiting from the home.		<input checked="" type="checkbox"/> N/A - No Violation <input type="checkbox"/> Fully Corrected <input type="checkbox"/> Partly Corrected <input type="checkbox"/> Not Corrected
<b>82(a)-(c)</b> Poisonous materials shall be stored in their original, labeled containers. Poisonous materials shall be stored separately from food, food preparation surfaces and dining surfaces. Poisonous materials shall be kept locked and inaccessible to residents unless all of the residents living in the home are able to safely use or avoid poisonous materials.		<input checked="" type="checkbox"/> N/A - No Violation <input type="checkbox"/> Fully Corrected <input type="checkbox"/> Partly Corrected <input type="checkbox"/> Not Corrected
<b>83(a)-(b)</b> The indoor temperature, in areas used by the residents, must be at least 70°F when residents are present in the home. If a home does not provide air conditioning, fans shall be made available to residents when the indoor temperature exceeds 80°F.		<input checked="" type="checkbox"/> N/A - No Violation <input type="checkbox"/> Fully Corrected <input type="checkbox"/> Partly Corrected <input type="checkbox"/> Not Corrected
<b>84</b> Heat sources, such as steam and hot heating pipes, water pipes, fixed space heaters, hot water heaters and radiators exceeding 120° F that are accessible to the resident must be equipped with protective guards or insulation to prevent the resident from coming in contact with the heat source.		<input checked="" type="checkbox"/> N/A - No Violation <input type="checkbox"/> Fully Corrected <input type="checkbox"/> Partly Corrected <input type="checkbox"/> Not Corrected

Regulation - 55 Pa Code Ch. 2600	Violation and Corrective Action, if Applicable	Corrective Action Status, if Violation was Found (Select)
<p><b>85(a)-(d)</b> Sanitary conditions shall be maintained. There may be no evidence of infestation of insects or rodents in the home. Trash shall be removed from the premises at least once a week. Trash in kitchens and bathrooms shall be kept in covered trash receptacles that prevent the penetration of insects and rodents.</p>		<input checked="" type="checkbox"/> N/A - No Violation <input type="checkbox"/> Fully Corrected <input type="checkbox"/> Partly Corrected <input type="checkbox"/> Not Corrected
<p><b>86(a)-(b)</b> All areas of the home that are used by the resident shall be ventilated. Ventilation includes an operable window, air conditioner, fan or mechanical ventilation that ensures airflow. A bathroom that does not have an operable, outside window shall be equipped with an exhaust fan for ventilation</p>		<input checked="" type="checkbox"/> N/A - No Violation <input type="checkbox"/> Fully Corrected <input type="checkbox"/> Partly Corrected <input type="checkbox"/> Not Corrected
<p><b>87</b> The home's rooms, hallways, interior stairs, outside steps, outside doorways, porches, ramps, evacuation routes, outside walkways and fire escapes shall be lighted and marked to ensure that residents, including those with vision impairments, can safely move through the home and safely evacuate.</p>		<input checked="" type="checkbox"/> N/A - No Violation <input type="checkbox"/> Fully Corrected <input type="checkbox"/> Partly Corrected <input type="checkbox"/> Not Corrected
<p><b>88(a)-(b)</b> Floors, walls, ceilings, windows, doors and other surfaces must be clean, in good repair and free of hazards. The home may not use asbestos products for renovations or new construction.</p>		<input checked="" type="checkbox"/> N/A - No Violation <input type="checkbox"/> Fully Corrected <input type="checkbox"/> Partly Corrected <input type="checkbox"/> Not Corrected
<p><b>89(a)-(b)</b> The home must have hot and cold water under pressure in each bathroom, kitchen and laundry area to accommodate the needs of the residents in the residence. Hot water temperature in areas accessible to the resident may not exceed 120°F.</p>		<input checked="" type="checkbox"/> N/A - No Violation <input type="checkbox"/> Fully Corrected <input type="checkbox"/> Partly Corrected <input type="checkbox"/> Not Corrected

Regulation: 55 Pa Code Ch. 2600	Violation and Corrective Action, if Applicable	Corrective Action Status, if Violation was Found (Select)
<p><b>92</b> Windows, including windows in doors, must be in good repair and securely screened when doors or windows are open.</p>		<input checked="" type="checkbox"/> N/A - No Violation <input type="checkbox"/> Fully Corrected <input type="checkbox"/> Partly Corrected <input type="checkbox"/> Not Corrected
<p><b>93(a)-(b)</b> Each ramp, interior stairway and outside steps must have a well-secured handrail. Each porch must have a well-secured railing.</p>	<p><i>There are 3 fire exits on the lower level where the additional 2 beds (for licensure) are located. There is also a 4th exit that opens onto a garden patio. A permit is being secured from Kennett township to install a secured handrail on the ramp, past the patio. Expected completion date: June 30, 2014</i></p>	<input type="checkbox"/> N/A - No Violation <input type="checkbox"/> Fully Corrected <input type="checkbox"/> Partly Corrected <input type="checkbox"/> Not Corrected
<p><b>94(a)-(b)</b> Interior and exterior doors that open directly into a stairway and are used for exit doors, resident areas and fire exits must have a landing, which is a minimum of 3 feet by 3 feet. Interior stairs, exterior steps and ramps must have nonskid surfaces.</p>	<p><i>Expected completion date: June 30, 2014</i></p>	<input checked="" type="checkbox"/> N/A - No Violation <input type="checkbox"/> Fully Corrected <input type="checkbox"/> Partly Corrected <input type="checkbox"/> Not Corrected
<p><b>95</b> Furniture and equipment must be in good repair, clean and free of hazards.</p>		<input checked="" type="checkbox"/> N/A - No Violation <input type="checkbox"/> Fully Corrected <input type="checkbox"/> Partly Corrected <input type="checkbox"/> Not Corrected
<p><b>98(b)</b> The home shall have at least one furnished living room or lounge area for residents, their families and visitors. The combined living room or lounge areas shall accommodate all residents at one time. These rooms or areas shall contain tables, chairs and lighting to accommodate the residents, their families and visitors.</p>		<input checked="" type="checkbox"/> N/A - No Violation <input type="checkbox"/> Fully Corrected <input type="checkbox"/> Partly Corrected <input type="checkbox"/> Not Corrected

Regulation: 55 Pa. Code Ch. 2600	Violation and Corrective Action, if Applicable	Corrective Action Status, if Violation was Found (Select)
<p><b>101(a)-(r)</b>                      Each single bedroom must have at least 80 square feet of floor space measured wall to wall, including space occupied by furniture. Each shared bedroom must have at least 60 square feet of floor space per resident measured wall to wall, including space occupied by furniture.                      Each bedroom for one or more residents with a mobility need must have at least 100 square feet per resident, to allow for easy passage between beds and other furniture, and for comfortable use of a resident's assistive devices, including wheelchairs, walkers, special furniture or oxygen equipment. This requirement does not apply if there is a medical order from the attending physician that states the resident can maneuver without the necessity of the additional space. A legal entity with a personal care home license for the home as of October 24, 2005, that has one or more bedrooms serving a resident with physical mobility needs as of October 24, 2005, shall be exempt from the requirements specified in this subsection for the bedroom. If a bedroom is exempt in accordance with this subsection, additional square footage may be required sufficient to accommodate the assistive devices of the resident with mobility needs.                      No more than four residents may share a bedroom.                      Ceiling height in each bedroom must be an average of at least 7 feet.                      Each bedroom must have a window with direct exposure to natural light.                      A resident's bedroom shall be used only by the occupying resident and not for activities common to other residents.                      A resident shall be able to access toilet, hand washing and bathing facilities without having to pass through another resident's bedroom.                      A resident shall have access to his bedroom at all times.                      Each resident shall have the following in the bedroom:                      (1) A bed with a solid foundation and fire retardant mattress that is in good repair, clean and supports the resident. A legal entity with a personal care home license for the home as of October 24, 2005, shall be exempt from the requirement for a fire retardant mattress.                      (2) A chair for each resident that meets the resident's needs.                      (3) Pillows, bed linens and blankets that are clean and in good repair.                      (4) A storage area for clothing that includes a chest of drawers and a closet or wardrobe space with clothing racks or shelves accessible to the resident.                      (5) A bedside table or a shelf.                      (6) A mirror.</p>		<p><input checked="" type="checkbox"/> N/A - No Violation  <input type="checkbox"/> Fully Corrected  <input type="checkbox"/> Partly Corrected  <input type="checkbox"/> Not Corrected</p>

Regulation - 55 Pa. Code Ch. 2600	Violation and Corrective Action, if Applicable	Corrective Action Status, if Violation was Found (Select)
<p>(7) An operable lamp or other source of lighting that can be turned on at bedside.</p> <p>(8) If a resident shares a bedroom with other residents, the items specified in paragraphs (4)–(7) may be shared with one other resident.</p> <p>Cots and portable beds are prohibited.</p> <p>Bunk beds or other raised beds that require residents to climb steps or ladders to get into or out of bed are prohibited.</p> <p>A bedroom may not be used as a exit from or used as a passageway to another part of the home unless in an emergency situation.</p> <p>A resident may not be required to share a bedroom with an individual of the opposite sex.</p> <p>The bedrooms must have walls, floors and ceilings, which are finished, clean and in good repair.</p> <p>There must be doors on the bedrooms.</p> <p>Space for storage of personal property shall be provided in a dry, protected area.</p> <p>There must be drapes, shades, curtains, blinds or shutters on the bedroom windows. Window coverings must be clean, in good repair, provide privacy and cover the entire window when drawn.</p>		
<p><b>102(a)-(e), (h)-(i)</b></p> <p>There shall be at least one functioning flush toilet for every six or fewer users, including residents, staff persons and household members.</p> <p>There shall be at least one sink and wall mirror for every six or fewer users including residents, staff persons and household members.</p> <p>There shall be at least one bathtub or shower for every ten or fewer users, including residents, staff persons and household members.</p> <p>Toilet and bath areas must have grab bars, hand rails or assist bars.</p> <p>Bathtubs and showers must have slip-resistant surfaces.</p> <p>Privacy shall be provided for toilets, showers and bathtubs by partitions or doors.</p> <p>Toilet paper shall be provided for every toilet.</p> <p>A dispenser with soap shall be provided within reach of each bathroom sink. Bar soap is not permitted unless there is a separate bar clearly labeled for each resident who shares a bathroom.</p>		<p><input checked="" type="checkbox"/> N/A - No Violation</p> <p><input type="checkbox"/> Fully Corrected</p> <p><input type="checkbox"/> Partly Corrected</p> <p><input type="checkbox"/> Not Corrected</p>

Regulation- 55 Pa Code Ch. 2600	Violation and Corrective Action, if Applicable	Corrective Action Status, if Violation was Found (Select)
<p><b>104(a)</b> A dining room area shall be equipped with tables and chairs and able to accommodate the maximum number of residents scheduled for meals at any one time.</p>		<input checked="" type="checkbox"/> N/A - No Violation <input type="checkbox"/> Fully Corrected <input type="checkbox"/> Partly Corrected <input type="checkbox"/> Not Corrected
<p><b>121(a)-(b)</b> Stairways, hallways, doorways, passageways and egress routes from rooms and from the building must be unlocked and unobstructed. Doors used for egress routes from rooms and from the building may not be equipped with key-locking devices, electronic card operated systems or other devices which prevent immediate egress of residents from the building, unless the home has written approval or a variance from the Department of Labor and Industry, the Department of Health or the appropriate local building authority.</p>		<input checked="" type="checkbox"/> N/A - No Violation <input type="checkbox"/> Fully Corrected <input type="checkbox"/> Partly Corrected <input type="checkbox"/> Not Corrected
<p><b>122</b> Unless otherwise regulated by the Department of Labor and Industry, the Department of Health or the appropriate local building authority, all buildings must have at least two independent and accessible exits from every floor, arranged to reduce the possibility that both will be blocked in an emergency situation.</p>		<input checked="" type="checkbox"/> N/A - No Violation <input type="checkbox"/> Fully Corrected <input type="checkbox"/> Partly Corrected <input type="checkbox"/> Not Corrected
<p><b>123(a)-(d)</b> Exit doors must be equipped so that they can be easily opened by residents from the inside without the use of a key or other manual device that can be removed, misplaced or lost. Copies of the emergency procedures as specified in § 2600.107 (relating to emergency preparedness) shall be posted in a conspicuous and public place in the home and a copy shall be kept. For a home serving nine or more residents, an emergency evacuation diagram of each floor showing corridors, line of travel to exit doors and location of the fire extinguishers and pull signals shall be posted in a conspicuous and public place on each floor. If the home serves one or more residents with mobility needs above or below grade level of the home, there shall be a fire-safe area, as specified in writing within the past year by a fire safety expert, on the same floor as each resident with mobility needs.</p>		<input checked="" type="checkbox"/> N/A - No Violation <input type="checkbox"/> Fully Corrected <input type="checkbox"/> Partly Corrected <input type="checkbox"/> Not Corrected

Regulation - 55 Pa. Code Ch. 2600	Violation and Corrective Action, if Applicable	Corrective Action Status, if Violation was Found (Select)
<p><b>125(a)-(b)</b>                      Combustible and flammable materials may not be located near heat sources or hot water heaters.                      Combustible materials shall be inaccessible to residents.</p>		<input checked="" type="checkbox"/> N/A - No Violation <input type="checkbox"/> Fully Corrected <input type="checkbox"/> Partly Corrected <input type="checkbox"/> Not Corrected
<p><b>127(a)-(b)</b>                      Portable space heaters are prohibited.                      Nonportable space heaters must be well vented and installed with permanent connections and protectors.</p>		<input checked="" type="checkbox"/> N/A - No Violation <input type="checkbox"/> Fully Corrected <input type="checkbox"/> Partly Corrected <input type="checkbox"/> Not Corrected
<p><b>128(a)-(c)</b>                      The use of kerosene burning heaters is prohibited.                      Wood and coal burning stoves shall be used only if a local fire department or other municipal fire safety authority, professional cleaning company or trained maintenance staff person inspects and approves them annually. Wood and coal burning stoves that are used as a regular heating source shall be cleaned every year according to the manufacturer's instructions. Documentation of wood and coal burning stove inspections and cleanings shall be kept.                      Wood and coal burning stoves must be securely screened or equipped with protective guards while in use.</p>		<input checked="" type="checkbox"/> N/A - No Violation <input type="checkbox"/> Fully Corrected <input type="checkbox"/> Partly Corrected <input type="checkbox"/> Not Corrected
<p><b>129(a)-(b)</b>                      A fireplace must be securely screened or equipped with protective guards while in use.                      A fireplace chimney and flue shall be cleaned when there is an accumulation of creosote. Written documentation of the cleaning shall be kept.</p>		<input checked="" type="checkbox"/> N/A - No Violation <input type="checkbox"/> Fully Corrected <input type="checkbox"/> Partly Corrected <input type="checkbox"/> Not Corrected
<p><b>130(a)-(d),(i)</b>                      There shall be an operable automatic smoke detector located within 15 feet of each bedroom door.                      The smoke detectors specified in subsection (a) shall be located in hallways.                      Smoke detectors and fire alarms must be of a type approved by the Department of Labor and Industry, the appropriate local building authority or local fire safety expert, or listed by Underwriters Laboratories.</p>	<p><i>Building is fully-sprinklered.</i></p>	<input checked="" type="checkbox"/> N/A - No Violation <input type="checkbox"/> Fully Corrected <input type="checkbox"/> Partly Corrected <input type="checkbox"/> Not Corrected

Regulation: 55 Pa. Code Ch. 2600	Violation and Corrective Action, if Applicable	Corrective Action Status, if Violation was Found (Select)
<p>If the home serves nine or more residents, there shall be at least one smoke detector on each floor interconnected and audible throughout the home or an automatic fire alarm system that is interconnected and audible throughout the home.</p> <p>In homes housing five or more residents with mobility needs, the fire alarm system shall be directly connected to the local fire department or 24-hour monitoring service approved by the local fire department, if this service is available in the community.</p>		
<p><b>131(a)-(f)</b></p> <p>There shall be at least one operable fire extinguisher with a minimum 2-A rating for each floor, including the basement and attic.</p> <p>If the indoor floor area on a floor including the basement or attic is more than 3,000 square feet, there shall be an additional fire extinguisher with a minimum 2-A rating for each additional 3,000 square feet of indoor floor space.</p> <p>A fire extinguisher with a minimum 2A-10BC rating shall be located in each kitchen. The kitchen extinguisher must meet the requirements for one floor as required in subsection (a).</p> <p>Fire extinguishers must be listed by Underwriters Laboratories or approved by Factory Mutual Systems.</p> <p>Fire extinguishers shall be accessible to staff persons. Fire extinguishers shall be kept locked if access to the extinguisher by a resident could cause a safety risk to the resident. If fire extinguishers are kept locked, each staff person shall be able to immediately unlock the fire extinguisher in the event of a fire emergency.</p> <p>Fire extinguishers shall be inspected and approved annually by a fire safety expert. The date of the inspection shall be on the extinguisher.</p>		<p><input checked="" type="checkbox"/> N/A - No Violation</p> <p><input type="checkbox"/> Fully Corrected</p> <p><input type="checkbox"/> Partly Corrected</p> <p><input type="checkbox"/> Not Corrected</p>
<p><b>133</b></p> <p>The following requirements apply for a home serving nine or more residents:</p> <p>(1) Signs bearing the word "EXIT" in plain legible letters shall be placed at all exits.</p> <p>(2) If the exit or way to reach the exit is not immediately visible, access to exits shall be marked with readily visible signs indicating the direction to travel.</p> <p>(3) Exit sign letters must be at least 6 inches in height with the principal strokes of letters at least 3/4 inch wide.</p>		<p><input checked="" type="checkbox"/> N/A - No Violation</p> <p><input type="checkbox"/> Fully Corrected</p> <p><input type="checkbox"/> Partly Corrected</p> <p><input type="checkbox"/> Not Corrected</p>

**Declaration**

By signing below, I swear that the above information is true and correct, that the agency is responsible for compliance with all applicable statues and regulations, including but not limited to Article X of the Public Welfare Code, 62 P.S. § 1001 et seq. and 55 Pa. Code § 20.1 et seq., and that knowingly providing inaccurate information may lead to enforcement action up to and including revocation of the agency's license to operate

*Celia V. Agustin*

*Celia V. Agustin*

*March 25, 2014*

Signature of Legal Entity Representative

Printed Name of Legal Entity Representative

Date Signed