



pennsylvania
DEPARTMENT OF PUBLIC WELFARE

MAY 16 2014

Ms. Becky Hissong, Executive Director
Heritage Hills Retirement Community, Inc.
4138 Fletcher Drive
Greencastle, Pennsylvania 17225

RE: Heritage Hills Retirement Community
2256 Shanks Church Road
Greencastle, Pennsylvania 17225
License #: 301690

Dear Ms. Hissong:

As a result of the Department of Public Welfare's licensing inspection on March 12, 2014, of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Your regular license for the period June 20, 2014 to June 20, 2015 was issued on April 16, 2014. Your regular license remains in good standing.

Sincerely,

A handwritten signature in black ink, appearing to read "Matthew J. Jones", with a long horizontal flourish extending to the right.

Matthew J. Jones
Director

Enclosure
License Inspection Summary

Violation Report: 30169 - 03/12/2014 - Hoover, Douglas
 PCH Name: HERITAGE HILLS RETIREMENT COMMUNITY

1. REGULATION 55 Pa.Code §2600

2600.3(c) - The personal care home shall post the current license, a copy of the current licensing inspection summary issued by the Department and a copy of this chapter in a conspicuous and public place in the personal care home.

2a. DESCRIPTION OF VIOLATION

The most recent violation report, dated 3/28/13, was not posted anywhere in the home.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The Administrator posted a copy of the current licensing inspection summary on the bulletin board in the TV room. This was completed on 3/12/13. She then posted this current inspection summary on 3/29/14.

The Administrator will check the bulletin board monthly to ensure that the inspection summary is still posted on the bulletin board in the TV room.

Repeat Violation: Yes	Date(s) of Previous Violation(s):	03/28/2013		
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Becky Nissong*

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) *Becky Nissong, Exec. Director* Date *3/27/14*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>4.10.14</u> (Date)	Plan of correction implementation status as of <u>4.10.14</u> (Date)
The above plan of correction was approved by <u><i>JE</i></u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Violation Report: 30169 - 03/12/2014 - Hoover, Douglas
 PCH Name: HERITAGE HILLS RETIREMENT COMMUNITY

1. REGULATION 55 Pa.Code §2600

2600.82(c) - Poisonous materials shall be kept locked and inaccessible to residents unless all of the residents living in the home are able to safely use or avoid poisonous materials.

2a. DESCRIPTION OF VIOLATION

The 2nd floor bathroom had a 21 ounce can of "Shopper's Value" scouring cleanser with chlorine that was unlocked and accessible to residents. The warning label on the can stated: "Call a physician or Poison Control Center, if swallowed." Not all residents in the home were assessed as capable of recognizing and using poisons safely.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The Administrator removed the listed items from the bathroom on 3/12/14. The Administrator will re-educate staff that all poisonous items must be locked and inaccessible to residents due to having residents that were assessed as not capable of recognizing and using poisons safely. This was immediately addressed in the daily staff memo and further training will take place at the next staff meeting held in April 2014.

The Administrator will periodically walk through the home inspecting for any poisonous materials that may not be locked.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) 


Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <u>Becky Nissong Executive Director</u>	Date <u>3/27/14</u>
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 (Date)

Plan of correction implementation status as of 4-10-14
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

The above plan of correction was approved by 
 (Initials)

Violation Report: 30169 - 03/12/2014 - Hoover, Douglas
 PCH Name: HERITAGE HILLS RETIREMENT COMMUNITY

1. REGULATION 55 Pa.Code §2600

2600.85(d) - Trash in kitchens and bathrooms shall be kept in covered trash receptacles that prevent the penetration of insects and rodents.

2a. DESCRIPTION OF VIOLATION

There was a small uncovered wastebasket filled with food scraps in the kitchen.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The small trash can was removed from the kitchen and discarded on 3/12/14. The Administrator re-educated kitchen staff that all trash cans located in the kitchen must have lids. A memo was posted in the kitchen. The Administrator will periodically inspect kitchen and bathrooms to ensure all trash cans have lids.

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative
 (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) Becky Hissong, Executive Director Date 3/12/14

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The above plan of correction was approved by <u>JG</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Violation Report: 30169 - 03/12/2014 - Hoover, Douglas
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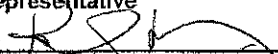
1. REGULATION 55 Pa.Code §2600
 2600.95 - Furniture and equipment must be in good repair, clean and free of hazards.

2a. DESCRIPTION OF VIOLATION
 The emergency lights by room #7 and room #9 did not illuminate when tested.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.


The Administrator notified maintenance immediately to notify them that the emergency lighting was not illuminating when tested. Maintenance replace the emergency lighting that was not working on 3/12/14 and was completed while the inspectors were still here. The Administrator will test emergency lighting monthly during routine fire drills.

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Printed Name and Title of Legal Entity Representative
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Violation Report: 30169 - 03/12/2014 - Hoover, Douglas
 PCH Name: HERITAGE HILLS RETIREMENT COMMUNITY

1. REGULATION 55 Pa.Code §2600

2600.162(c) - Menus, stating the specific food being served at each meal, shall be prepared for 1 week in advance and shall be followed. Weekly menus shall be posted 1 week in advance in a conspicuous and public place in the home.

2a. DESCRIPTION OF VIOLATION

Menus were not posted one week in advance.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The Administrator posted the nexted weeks menu on 3/12/14. The office staff was reminded that there needs to be posted menus of 1 week in advance at all times. The Administrator and Office Staff will post a new menu every Monday to ensure there is always 2 weeks of menus posted.

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
 (Required on EVERY Page)

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) Becky Hissong Executive Director

Date 3/27/14

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