



**pennsylvania**  
DEPARTMENT OF PUBLIC WELFARE

MAY 07 2014

Ms. Margaret M. Guenveur, Vice President  
Waverly Heights, LTD  
P.O. Box 179, 1400 Waverly Road  
Gladwyne, Pennsylvania 19035

RE: Waverly Heights  
License #: 127820

Ms. Guenveur:

As a result of the Department of Public Welfare's licensing inspection on March 12, 2014, of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Your regular license for the period June 8, 2014 to June 8, 2015 was issued on March 19, 2014. Your regular license remains in good standing.

Sincerely,

A handwritten signature in black ink, appearing to read "Matthew J. Jones", with a long horizontal flourish extending to the right.

Matthew J. Jones  
Director

Enclosure  
License Inspection Summary



Violation Report: 12782 - 03/12/2014 - Colon, Lissette  
 PCH Name: WAVERLY HEIGHTS

1. REGULATION 65 Pa.Code §2600  
 2600.42(s) - A resident has the right to privacy of self and possessions. Privacy shall be provided to the resident during bathing, dressing, changing and medical procedures.

2a. DESCRIPTION OF VIOLATION  
 The home records images of residents in the common areas of the home and stores them for 30 days.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Withdrawn CRM  
 4/14/14

See attachment  
 # 1

Nicole Stroman 4/7/14

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page)      Nicole Stroman, MSW, PCA

Printed Name and Title of Legal Entity Representative (Required on EVERY Page)      Nicole Stroman, PC Admin      Date 4/7/14

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of \_\_\_\_\_ (Date)

The above plan of correction was approved by \_\_\_\_\_ (Initials)

Plan of correction implementation status as of \_\_\_\_\_ (Date)

- Fully implemented
- Partially implemented - Adequate Progress
- Partially implemented - Inadequate Progress
- Not implemented

Violation Report: 12782 - 03/12/2014 - Colon, Lisette  
 PCH Name: WAVERLY HEIGHTS

1. REGULATION #5 Pa.Code §2600  
 2600.107(c) - The home shall maintain at least a 3-day supply of nonperishable food and drinking water for residents.

2a. DESCRIPTION OF VIOLATION  
 On 3/12/14, the home had 76 gallons of emergency drinking water for a census of 42 residents.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

see attachment  
 # 4

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page)	Nicole Strouman, MSW, PCA
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Printed Name and Title of Legal Entity Representative (Required on EVERY Page)	Date
Nicole Strouman, PCA	4/7/14

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of <u>4/14/14</u> (Date)	Plan of correction implementation status as of <u>4/14/14</u> (Date)
The above plan of correction was approved by <u>NSM</u> (Initials)	<input checked="" type="checkbox"/> Fully Implemented <input type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Regulation 2600.107(c)

Effective 3/20/14, a shipment of drinking water was delivered and an adequate 3-day supply of emergency drinking water for residents is now present in the home (attachment #5). Our census is currently 42 residents, and a total of 200 gallons is present in the home and available in the event of an emergency.

To prevent a re-occurring violation, effective immediately, periodic checks will be conducted by the Personal Care Administrator to ensure ongoing compliance. Additional drinking water will be made available if needed according to the census. In addition, the Personal Care Administrator will track the expiration date of the current emergency water supply, ensuring the supply is replaced as needed to maintain ongoing compliance.

Nicole J. Stroman 4/7/14

Nicole J. Stroman, MSW  
Personal Care Administrator

Violation Report: 12782 - 03/12/2014 - Colon, Lisselle  
 PCH Name: WAVERLY HEIGHTS

1. REGULATION 55 Pa.Code §2600  
 2600.224(a) - A determination shall be made within 30 days prior to admission and documented on the Department's preadmission screening form that the needs of the resident can be met by the services provided by the home.

2a. DESCRIPTION OF VIOLATION  
 There is no preadmission screening form for resident #1, admitted 1/9/14.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attachment  
 # 1

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *Nicole Stroman*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *Nicole Stroman Admin*      Date *4/7/14*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of *4/14/14*  
 (Date)

Plan of correction implementation status as of *4/14/14*  
 (Date)

The above plan of correction was approved by *NS*  
 (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Regulation 2600.224(a)

It is the policy and practice of Waverly Heights to conduct a preadmission screening, utilizing the Department's preadmission screening form, for all potential residents of Personal Care. This is completed within 30 days prior to admission to determine if the needs of the resident can be met within Personal Care (attachment #7). A preadmission screening was conducted for resident #1, however this documentation was not present on the chart during the annual renewal inspection.

To prevent a re-occurring violation, effective immediately, the Personal Care Administrator (responsible for completing the form) will ensure the form is present in the resident's medical chart. The Personal Care Administrator assembles the resident's medical chart prior to their admission. Once the medical chart is assembled, the Director of Social Services (also the Designated Representative), will review the chart to ensure the preadmission form is completed and present.

Nicole J. Stroman 4/7/14

Nicole J. Stroman, MSW  
Personal Care Administrator

Violation Report: 12702 - 03/12/2014 - Colon, Lissette  
 PCH Name: WAVERLY HEIGHTS

1. REGULATION 65 Pa.Code §2600  
 2600.225(a) - A resident shall have a written initial assessment that is documented on the Department's assessment form within 15 days of admission. The administrator or designee, or a human service agency may complete the initial assessment.

2a. DESCRIPTION OF VIOLATION  
 The initial assessment for resident #2, admitted 4/8/13, was completed on 5/2/13.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attachment  
# 8

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page) Nicole Stroman

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Nicole Stroman PC Admin Date 4/7/14

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of <u>4/14/14</u> (Date)	Plan of correction implementation status as of <u>4/14/14</u> (Date)
The above plan of correction was approved by <u>NSM</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Regulation 2600.225(a)

It is the policy and practice of Waverly Heights to complete a resident's Initial assessment within 15 days of admission (attachment #9). The admission date for resident #2 was recorded inaccurately, in human error. The incorrect admission date of 4/18/13, instead of 4/8/13, was used to calculate the due date for the initial assessment. This resulted in the correlating completion date for the assessment to be out of compliance.

To prevent a re-occurring violation, effective immediately, the Personal Care Administrator (responsible for tracking the timeframe for completion of the RASP) will ensure the admission date is reflected accurately on the Resident Assessment and Support Plan. The RASP is completed by an interdisciplinary team who, when completing the form, will also verify the admission date and correlating due dates are accurately reflected on the RASP. These checks will help to ensure ongoing compliance with this regulation.

Nicole J. Stroman - 4/7/14

Nicole J. Stroman, MSW  
Personal Care Administrator