



**pennsylvania**  
DEPARTMENT OF PUBLIC WELFARE

APR 30 2014

Mr. Harrison G. Saunders, CEO  
Harrison Senior Living of Coatesville, LLC  
300 Strode Avenue  
Coatesville, Pennsylvania 19320

RE: Harrison Senior Living of Coatesville  
License #: 105660

Mr. Saunders:

As a result of the Department of Public Welfare's licensing inspection on January 7, 2014 and January 8, 2014, of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Your regular license for the period February 22, 2014 to February 22, 2015 was issued on November 15, 2013. Your regular license remains in good standing.

Sincerely,

A handwritten signature in black ink, appearing to read "Matthew J. Jones", with a long horizontal flourish extending to the right.

Matthew J. Jones  
Acting Director

Enclosure  
License Inspection Summary

**VIOLATION REPORT  
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: HARRISON SENIOR LIVING OF COATESVILLE		License Number: 10566
Address: 300 STRODE AVENUE, COATESVILLE, PA 19320		County: Chester
Administrator: Jean C. Bryan		Region: CENTRAL
Legal Entity Name: HARRISON SENIOR LIVING OF COATESVILLE LLC		
Legal Entity Address: 300 STRODE AVENUE, COATESVILLE, PA 19320		
Certificate(s) of Occupancy Other 11/20/1989 Labor & Industry		
Staffing Hours Resident Support: NM                      Total Daily Staff: 65                      Waking Staff: 41		
Type of Inspection: Full                      BHA Docket Number:                      Notice: Unannounced		
Reason(s) for inspection(s) Renewal		
On-Site Inspections Dates and Department Representatives On-Site 01/07/2014: McCloskey, Jason; Hoover, Douglas 01/08/2014: McCloskey, Jason; Hoover, Douglas		
Off-Site Inspection Dates and Inspectors, if Applicable		
<p><b>RECEIVED</b></p> <p>FEB 13 2014</p> <p>CENTRAL REGIONAL OFFICE Human Services Licensing</p>		
Other Details Partial or Full Triggers:                      Random Indicators:		
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 80	Number of Residents who:	
Number of Residents Served: 55	Receive Supplemental Security Income: 0	
Secured Dementia Care Unit in Home: No	Are 60 Years of Age or Older: 55	
Area:	Have Mental Illness: 2	
Secured Dementia Unit Capacity, if Applicable:	Have an Intellectual Disability: 0	
Number of Residents Served in Secured Dementia Care Unit, if applicable:	Have a Mobility Need: 0	
Number of Current Hospice Residents: 0	Have a Physical Disability: 0	
Number of Hospice Residents in past year: 10		

Violation Report: 10566 - 01/07/2014 - McCloskey, Jason  
 PCH Name: HARRISON SENIOR LIVING OF COATESVILLE

**1. REGULATION 55 Pa.Code §2600**

2600.91 - Telephone numbers for the nearest hospital, police department, fire department, ambulance, poison control, local emergency management and personal care home complaint hotline shall be posted on or by each telephone with an outside line.

**2a. DESCRIPTION OF VIOLATION**

The emergency service numbers on the telephones in bedrooms 202 and 214 do not contain the personal care home complaint hotline.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

1. The correct emergency service number for the personal care home complaint hotline was replaced in bedrooms 202 and 214 immediately.
2. An audit was done on January 13 and January 14, 2014 in the home on all phones to ensure that each outside line is in compliance with Regulation 2600.91. Audit was conducted by the Director of Housekeeping.
3. Housekeepers were re-in-service by the Director of Operations on checking outside lines for proper stickers which include those stated in Regulation 2600.91. In-service conducted on January 15, 2014.
4. Stickers on phones will be checked by housekeeping staff on a weekly basis and monitoring will be done by the Director of Housekeeping and/or designee on a monthly basis.

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
 (Required on EVERY Page)

*Jean C. Bryan*

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page)

Jean C. Bryan  
 EXECUTIVE DIRECTOR

Date 2/13/14

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of 3/4/14  
 (Date)

Plan of correction implementation status as of 3/4/14  
 (Date)

The above plan of correction was approved by *JCB*  
 (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 10566 - 01/07/2014 - McCloskey, Jason  
 PCH Name: HARRISON SENIOR LIVING OF COATESVILLE

1. REGULATION 55 Pa.Code §2600  
 2600.103(c) - Food shall be protected from contamination while being stored, prepared, transported and served.

2a. DESCRIPTION OF VIOLATION

Two three-gallon containers of ice cream in the chest freezer had damaged, unsecured lids.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

1. The two three-gallon containers of ice cream were immediately removed from chest freezer and discarded.
2. Dining Services staff were re-in-service by the Director of Dining Services on food being protected from contaminants while being stored on January 10, 2014.
3. Director of Dining Services and/or designee will monitor the storage of food to ensure food is protected from contamination on a daily basis.

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
 (Required on EVERY Page)

*Jean C. Bryan*

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page)

*Jean C. Bryan*  
*Executive Director*

Date *2/13/14*

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 (Date)

Plan of correction implementation status as of

*3/4/14*  
 (Date)

The above plan of correction was approved by

*CB*

(Initials)

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Violation Report: 10566 - 01/07/2014 - McCloskey, Jason  
 PCH Name: HARRISON SENIOR LIVING OF COATESVILLE

1. REGULATION 55 Pa.Code §2500  
 2600.103(g) - Food shall be stored in closed or sealed containers.

2a. DESCRIPTION OF VIOLATION

The following items were found in opened containers in the dry food storage area of the kitchen:

- \* A 50-pound sack of white sugar torn along the top edge.
- \* Three square, 18-quart plastic food storage containers with lids that were broken or could not be secured to the containers, holding flour, sugar and salt. In the container holding flour, an insect and larvae were found.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

1. All food storage containers that were broken or not secured properly were discarded immediately. Flour was discarded immediately.
2. New containers were purchased on January 8, 2014 and all open bulk food were placed in sealed containers.
3. Dining Services staff were re-in-serviced by the Director of Dining Services on food being stored properly in closed or sealed containers. In-service was conducted the week of January 13, 2014.
4. Director of Dining Services and/or designee will monitor on a daily basis the storage of food to ensure food is properly stored in closed or sealed containers.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative  
 (Required on EVERY Page) *Jean C. Bryan*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Jean C. Bryan, Executive Director</i>	Date <i>2/13/14</i>
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Violation Report: 10566 - 01/07/2014 - McCloskey, Jason  
 PCH Name: HARRISON SENIOR LIVING OF COATESVILLE

**1. REGULATION 55 Pa.Code §2600**  
 2600.105(g)(2) - Lint shall be cleaned from the vent duct and internal and external ductwork of clothes dryers according to the manufacturer's instructions.

**2a. DESCRIPTION OF VIOLATION**  
 The dryer duct in the second floor laundry room runs through a set of cabinets and out through a vent across the room from the dryer. The floor of the cabinets was partially broken and was covered with a thin layer of lint. A one-inch coating of lint was found on the floor underneath the cabinets.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

1. All cabinets on the 2<sup>nd</sup> floor C wing laundry room have been replaced and lint in bottom of old cabinets removed on January 27, 2014
2. Configuration of the 2<sup>nd</sup> floor C wing laundry room was conducted at the same time. Dryer was moved to be vented directly to the outside and vent no longer runs through inside cabinets.
3. Facility will continue practice of cleaning dryer vents on a monthly basis and record as such.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative  
 (Required on EVERY Page) *Jean C. Bryan*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Jean C. Bryan, Executive Director</i>	Date <i>2/13/14</i>
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 (Date)

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 (Initials)

Plan of correction implementation status as of *2/13/14*  
 (Date)

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- Not Implemented

Violation Report: 10586 - 01/07/2014 - McCloskey, Jason  
 PCH Name: HARRISON SENIOR LIVING OF COATESVILLE

1. REGULATION 55 Pa.Code §2500  
 2600.133(a)(1) - If the home serves nine or more residents, signs bearing the word "EXIT" in plain legible letters shall be placed at all exits.

2a. DESCRIPTION OF VIOLATION  
 The exit door on the far left side of the main lobby does not have an exit sign.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

1. An inspection of all exit doors was conducted on January 10, 2014 to ensure all doors had posted exit signs.
2. An exit sign on the far left side of the main lobby had to be ordered and was posted on January 14, 2014.

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative  
 (Required on EVERY Page) Glan C. Bryan

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <u>Glan C. Bryan, Executive Director</u>	Date <u>2/13/14</u>
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Violation Report: 10566 - 01/07/2014 - McCloskey, Jason  
 PCH Name: HARRISON SENIOR LIVING OF COATESVILLE

1. REGULATION 55 Pa.Code §2600  
 2600.183(d) - Only current prescription, OTC, sample and CAM for individuals living in the home may be kept in the home

2a. DESCRIPTION OF VIOLATION

X-Viete 40% cream for Resident #1 was located in a drawer for first aid supplies in the third-floor medication room. The medication expired on 10/17/13.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

1. Tube of 1% AVO cream was removed immediately from treatment cart on third floor.
2. On 1/8/2014, the Director of Resident Services checked all of the treatment carts and no other discontinued orders were found. Direct care staff was re-in-serviced on the proper discontinuation, expiration and disposal of prescriptions, OTC, samples and CAM by the Director of Resident Services on 1/30/2014.
3. Director of Resident Services, or designee, will monitor a newly designed report on the e-prescribing system reporting all new/discontinued orders in the home on a weekly basis and will be added to the quality management program by 2/1/2014.

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
 (Required on EVERY Page)

*Jean C. Bryan*

Printed Name and Title of Legal Entity Representative

(Required on EVERY Page) *Jean C. Bryan, Executive Director*

Date *2/13/14*

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