



pennsylvania
DEPARTMENT OF PUBLIC WELFARE

CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE: February 28, 2014

Ms. Pansey Clarke, President
Accolades Senior Care, LLC
123 Meeting House Lane
Cherry Hill, New Jersey 08002

RE: Accolades Senior Care
246 Melrose Avenue
East Lansdowne, Pennsylvania
License # 135710

Dear Ms. Clarke:

As a result of the Department of Public Welfare's licensing inspection on December 17, 2013 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa. Code Ch. 2600 (relating to Personal Care homes) must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Chevon Miller".

Chevon Miller
Regional Licensing Administrator

Enclosure
Licensing Inspection Summary

**VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: ACCOLADES SENIOR CARE		License Number: 13571
Address: 246 MELROSE AVENUE, EAST LANSDOWNE, PA 19050		County: Delaware
Administrator: Pansy Clarke		Region: SOUTHEAST
Legal Entity Name: ACCOLADES SENIOR CARE LLC		
Legal Entity Address: 123 MEETING HOUSE LANE, CHERRY HILL, NJ 8002		
Certificate(s) of Occupancy		
Staffing Hours		
Resident Support: 0	Total Daily Staff: 41	Waking Staff: 31
Type of Inspection: Partial	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s)		
Complaint		
On-Site Inspections Dates and Department Representatives On-Site		
12/17/2013: Kazimer, Lauren; Foulkes, Kimberli		
Off-Site Inspection Dates and Inspectors, if Applicable		
Other Details		
Partial or Full Triggers:		Random Indicators:
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 45 Number of Residents Served: 40 Secured Dementia Care Unit in Home: No Area: Secured Dementia Unit Capacity, if Applicable: Number of Residents Served in Secured Dementia Care Unit, if applicable: Number of Current Hospice Residents: 0 Number of Hospice Residents in past year: 0	Number of Residents who: Receive Supplemental Security Income: 1 Are 60 Years of Age or Older: 19 Have Mental Illness: 32 Have an Intellectual Disability: 2 Have a Mobility Need: 1 Have a Physical Disability: 2	

Violation Report: 13571 - 12/17/2013 - Kazimer, Lauren
 PCH Name: ACCOLADES SENIOR CARE

1. REGULATION 55 Pa.Code §2600
 2600.85(b) - There may be no evidence of Infestation of insects or rodents in the home.

2a. DESCRIPTION OF VIOLATION
 On 12/17/13, live adult bed bugs were found on beds in rooms #7, #8, #12, #25, and #28. Residents of the home stated they have seen bed bugs in their rooms and/or have been bitten by them recently.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Accolades Senior Care will continue to implement weekly in home (house) treatment of bed bugs that includes treating headboards, bed frames, mattress and box springs, carpet and surrounding furniture. Research revealed that 91% Isopropyl Alcohol would be very effective in our efforts to eradicate our home of bed bugs, therefore 91% Isopropyl Alcohol has been added to our current treatment modalities. We will continue with our current treatment plan due to observation of effective results.

Plan of Correction:

- Bed Bug Cover has been added to current regimen and applied to most beds with a 45 day plan to have all beds covered.
- Continue to weekly in house spraying regimen
- Exterminator changed chemical treatment
- Removed carpet in several rooms and replace them to commercial tile

Repeat Violation: Yes Date(s) of Previous Violation(s): 09/16/2013

Signature of Legal Entity Representative (Required on EVERY Page) *Kansy Clarke*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *Kansy Clarke* Date *1/20/14*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of: <u>2/4/14</u> (Date)	Plan of correction implementation status as of <u>2/6/14</u> (Date)
The above plan of correction was approved by: <u>CRM</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Date: January 31, 2014

Plan of Correction:

Here at Accolades Senior Care the safety and well being of our residents are priority therefore we are diligently working to eradicate our home of bed bugs. We are treating our home weekly every other day. Our treatments include:

- *washing all residents clothes and drying them on high heat for 60 minutes;*
- *stripping all beds*
- *washing all linens and drying them also with high heat for 60 minutes, then the rooms are cleaned*
- *the beds are turned up (bed mattress are flipped) and treated (sprayed)*
- *Floors are vacuumed or mopped depending on the flooring of the room, if the room is vacuumed the vacuum cleaner is sprayed with Harris Bed bug Cleaner and the vacuum bag is changed between each room that is cleaned.*
- *The baseboards are cleaned with warm water and cleaning solution, then the rooms are sprayed including all furniture, box springs and mattresses, bed frames, baseboards and carpets using: Harris Bed Bug Solution, Isopropyl Alcohol, and Professional Solution provided by Elliot Exterminators. The uses of the chemicals are alternated every other week for a more effective treatment.*
- *For all new residents clothing and personal belongings are taken and search, clothing are placed in dryer on high heat for 60 minutes*
- *We have implemented a 45 day plan to cover all beds with bed bug resistant covers with 80% of all beds currently covered.*
- *We are also exploring options of having our home treated on a weekly basis by Elliot Exterminators who is currently treating our home.*
- *Carpets have been removed from several rooms and replaced with commercial tile. Currently we are also exploring new options that will aide in the eradication of bed bugs; hence we are interviewing other exterminators to explore new treatment modalities.*

Pansy Clarke RN administrator

Pansy Clarke