



pennsylvania

DEPARTMENT OF PUBLIC WELFARE

Sent via fax to: [REDACTED]
Mailing Date: January 10, 2014

Ms. Staci Calabro, President
New Concepts, Inc.
P.O. Box 167
McEvensville, Pennsylvania 17772

RE: The Susquehanna House
2400 Susquehanna Trail
McEvensville, Pennsylvania 17749
License: #213120

Dear Ms. Calabro:

As a result of the Department of Public Welfare's licensing inspection on December 4, 2013 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

Anne Graziano
Anne Graziano
Regional Licensing Administrator

Enclosure
Licensing Inspection Summary

Violation Report: 21312 - 12/04/2013 - Novak, Ryan
 PCH Name: THE SUSQUIHANNA HOUSE

1. REGULATION 55 Pa.Code §2600
 2600.162(c) - Menus, stating the specific food being served at each meal, shall be prepared for 1 week in advance and shall be followed. Weekly menus shall be posted 1 week in advance in a conspicuous and public place in the home.

2a. DESCRIPTION OF VIOLATION

The home did not have a menu posted for the current week 11/29/13 - 12/5/13 and the following week in a public conspicuous place in the home.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The home routinely posts current and upcoming weeks menus; on 12/4/13 both menus were not available in the designated posting area. Both menus were immediately posted that day. A staff review was conducted on the importance of posting menus so that residents can determine if they would prefer the designated meal or an alternative. Routinely checking that menus for current and upcoming week are posted in a conspicuous and public place was added to staff daily check list. Extra copies of the menus are available for staff to post if menus are missing from the designated area. Administrator and staff are responsible for ensuring required postings.

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|----------------------|-----------------------------------|--|--|
| Repeat Violation: No | Date(s) of Previous Violation(s): | | |
|----------------------|-----------------------------------|--|--|

Signature of Legal Entity Representative (Required on EVERY Page) *Joel Calabro*

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|--|----------------------|
| Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Joel Calabro, MESS</i> | Date <i>12/26/13</i> |
|--|----------------------|

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 1-9-14
 (Date)

Plan of correction implementation status as of 1-9-14
 (Date)

The above plan of correction was approved by *OC*
 (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented