



pennsylvania

DEPARTMENT OF PUBLIC WELFARE

Sent via e-mail: [REDACTED]

Mailing Date: November 14, 2013

Ms. Michelle Hamilton, Chief of Senior Living Operations
Country Meadows of Northampton Associates LP
830 Cherry Drive
Hershey, Pennsylvania 17033

RE: Country Meadows of Bethlehem V
4025 Green Pond Road
Bethlehem, Pennsylvania 18020
License #200750

Dear Ms. Hamilton:

As a result of the Department of Public Welfare's (Department) licensing inspection on October 7, 2013 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Human Services Licensing so that compliance can be verified.

Sincerely,

A handwritten signature in black ink that reads "Michele Moskalczyk".

Michele Moskalczyk
Regional Licensing Administrator

Enclosure
Licensing Inspection Summary

**VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: COUNTRY MEADOWS OF BETHLEHEM V		License Number: 20075
Address: 4025 GREEN POND ROAD, BETHLEHEM, PA 18020		County: Lehigh
Administrator: Douglas Cressman		Region: NORTHEAST
Legal Entity Name: COUNTRY MEADOWS OF NORTHAMPTON ASSOCIATES LP		
Legal Entity Address: 830 CHERRY DRIVE, HERSHEY, PA 17033		
Certificate(s) of Occupancy		
I-2 04/20/1998 Township of Behlehem	I-2 07/06/2010 Township of Bethlehem	C-1 03/26/1999 Dept. of Health
Staffing Hours		
Resident Support: 0	Total Daily Staff: 86	Waking Staff: 65
Type of Inspection: Partial	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s)		
Incident		
On-Site Inspections Dates and Department Representatives On-Site		
10/07/2013: Rushin, Jullenne		
Off-Site Inspection Dates and Inspectors, if Applicable		
Other Details		
Partial or Full Triggers:		Random Indicators:
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 126 Number of Residents Served: 81 Secured Dementia Care Unit in Home: No Area: Secured Dementia Unit Capacity, if Applicable: Number of Residents Served in Secured Dementia Care Unit, if applicable: Number of Current Hospice Residents: 2 Number of Hospice Residents in past year: 2	Number of Residents who: Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 81 Have Mental Illness: 0 Have an Intellectual Disability: 0 Have a Mobility Need: 5 Have a Physical Disability: 9	

Violation Report: 20075 - 10/07/2013 - Rushin, Julienne
 PCH Name: COUNTRY MEADOWS OF BETHLEHEM V

1. REGULATION 55 Pa.Code §2600

2600.42(b) - A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

2a. DESCRIPTION OF VIOLATION


On 10/3/13 between 4:30 am and 5:00am, staff person "A" was witnessed by staff persons "B", "C", and "D" grabbing resident #1's wrists which caused bruising and then forcibly throwing resident #1 onto the toilet and then onto her bed. Staff person "A" also deliberately caused resident #1 pain and mental anguish by forcing per care when the resident was visibly upset.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Upon the report and investigation of these witnessed events, co-worker A's employment was terminated. All co-workers will receive in-service training on Strategies for Success while assisting residents with ADLs; Managing Behaviors; and de-escalation techniques when behaviors occur. This training began October 11, 2013, and will be conducted by the Executive Director and the Assistant Director of Wellness every other Friday throughout the months of October and November -- end date November 30, 2013. The Area Agency of Aging will present an in-service for co-workers on November 6, 2013, where they will explain and review Act 13. The Executive Director and designee will monitor co-workers' performance on an ongoing basis, and schedule additional training as needed.

Repeat Violation: No	Date(s) of Previous Violation(s)		
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Signature of Legal Entity Representative
 (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Michelle Hamilton, Chief of Senior Living Operations	Date October 30, 2013
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DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 11/14/13
 (Date)

Plan of correction implementation status as of 11/14/13
 (Date)

The above plan of correction was approved by 
 (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 20075 - 10/07/2013 - Rushin, Julienne
 PCH Name: COUNTRY MEADOWS OF BETHLEHEM V

1. REGULATION 55 Pa.Code §2600

2600.202 - The following procedures are prohibited:

- (1) Seclusion, defined as involuntary confinement of a resident in a room from which the resident is physically prevented from leaving, is prohibited.
- (2) Aversive conditioning, defined as the application of startling, painful or noxious stimuli, is prohibited.
- (3) Pressure point techniques, defined as the application of pain for the purpose of achieving compliance, is prohibited.
- (4) A chemical restraint, defined as use of drugs or chemicals for the specific and exclusive purpose of controlling acute or episodic aggressive behavior, is prohibited.
- (5) A mechanical restraint, defined as a device that restricts the movement or function of a resident or portion of a resident's body, is prohibited.
- (6) A manual restraint, defined as a hands-on physical means that restricts, immobilizes or reduces a resident's ability to move his arms, legs, head or other body parts freely, is prohibited.

2a. DESCRIPTION OF VIOLATION

On 10/3/13 between 4:30 am and 5:00 am, staff person "A" admitted to tightly tucking the bed sheets around resident #1 in an attempt to restrain resident #1 who was combative and at risk of falling.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

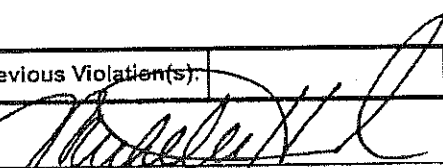
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Co-worker A was terminated. Co-workers will receive in-service training on Resident Rights and de-escalation techniques. Upon completion of the in-service, co-workers will understand agitation as a behavior associated with dementia, identify many of the causes of agitation, have a better understanding of how agitation can turn into aggression unless proper intervention is provided, and will learn skills that can be utilized to de-escalate agitated and aggressive residents. These skills will include: Validation, empathetic redirection, environmental modifications, change of caregiver, re-approach at a later time and provide individualized purposeful activities. The in-services will be conducted by the Executive Director and the Assistant Director of Wellness. They began October 11, 2013 and will continue throughout the months of October and November -- end date November 30, 2013. The Executive Director and designee will monitor co-workers' performance on an ongoing basis and schedule additional training as needed.

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
 (Required on EVERY Page)



Printed Name and Title of Legal Entity Representative Michelle Hamilton,
 (Required on EVERY Page) Chief of Senior Living Operations

Date October 30, 2013

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