



pennsylvania
DEPARTMENT OF PUBLIC WELFARE

DEC 20 2013

Mr. Thomas Gossert, President
George H Neal Memorial Home For The Aged
102 South Potomac Street
Waynesboro, Pennsylvania 17268

RE: Hearthstone Retirement Home
License #: 328560

Dear Mr. Gossert:

As a result of the Department of Public Welfare's licensing inspection on September 12, 2013, and the corrections you have made after our inspection, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

Your regular license for the period November 2, 2013 to November 2, 2014 was issued on July 24, 2013. Your regular license remains in good standing.

Sincerely,

A handwritten signature in black ink, appearing to read "Matthew J. Jones", with a long horizontal flourish extending to the right.

Matthew J. Jones
Acting Director

Enclosure
Licensing Inspection Summary

Violation Report: 32856 - 09/12/2013 - Riel, Becky PCH Name: HEARTHSTONE RETIREMENT HOME	
1. REGULATION 55 Pa.Code §2600 2600.25(c)(13) - The contract shall include written information on the resident's rights and complaint procedures as specified in § 2600.41 (relating to notification of resident rights and complaint procedures).	
2a. DESCRIPTION OF VIOLATION The Resident-Home Contracts do not include complaint procedures.	
3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.) <i>Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.</i>	
Attached are the documents that have been created to ensure compliance.	
*Attachment A (5 pages) - Policy: RC07 - Resident Rights and Complaint Information has been updated to include the Complaint Procedures - 55 Pa.Code 2600.44 effective September 16, 2013.	
*Attachment B (5 pages) - A letter dated October 14, 2013 was given to all current residents promoting National Resident's Rights Month. This letter was to inform, encourage and promote awareness of resident's and Hearthstone Retirement Home's rights and responsibilities. The residents received a copy of the Resident Rights, Complaint Procedures and Complaint Numbers.	
*Attachment C (4 pages) - Resident Rights, Complaint Procedures and Complaint Information has been updated for future resident admissions.	
*Attachment D (4 pages) - New admission occurred on October 21, 2013. Attached is a signed acknowledgement from the resident and Power of Attorney of the Resident Rights, Complaint Procedures and Complaint Numbers they received.	
Repeat Violation: No	Date(s) of Previous Violation(s):
Signature of Legal Entity Representative (Required on EVERY Page)	
Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Thomas Gossert, President of Board of Directors	Date 12/20/13
DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!	
The above plan of correction is approved as of <u>12/10/13</u> (Date)	Plan of correction implementation status as of <u>12/10/13</u> (Date)
The above plan of correction was approved by <u>TC</u> (Initials)	<input checked="" type="checkbox"/> Fully Implemented <input type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented