



Sent via email to: [REDACTED]  
**MAILING DATE: October 1, 2013**

Mr. Eddy J. Inzana, President/CEO  
Guardian Elder Care at Mountain Top I LLC  
8796 Route 219, VSI Building  
Brockway, Pennsylvania 15824

RE: Mountain Top Senior Care and Rehabilitation Center  
185 South Mountain Boulevard  
Mountain Top, Pennsylvania 18707

Dear Mr. Inzana:

As a result of the Department of Public Welfare's (Department) licensing inspection on September 5, 2013 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Human Services Licensing so that compliance can be verified.

Sincerely,

Michele Moskalczyk  
Regional Licensing Administrator

Enclosure



Violation Report: 22167 - 09/05/2013 - Dumas, Gerald  
 PCH Name: MOUNTAIN TOP SENIOR CARE AND REHABILITATION CENTER

1. REGULATION 55 Pa.Code §2600  
 2600.162(c) - Menus, stating the specific food being served at each meal, shall be prepared for 1 week in advance and shall be followed. Weekly menus shall be posted 1 week in advance in a conspicuous and public place in the home.

2a. DESCRIPTION OF VIOLATION  
 The home's menu for the following week, Week # 2, was not posted.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attached

Repeat Violation: Yes	Date(s) of Previous Violation(s):	07/25/2013
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Signature of Legal Entity Representative  
 (Required on EVERY Page) *Patrice Shutt, BA PCHA*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Patrice Shutt, BA PCHA</i>	Date <i>9/24/13</i>
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**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of <u>10.1.13</u> (Date)	Plan of correction implementation status as of <u>10.1.13</u> (Date)
The above plan of correction was approved by <u><i>MS</i></u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially-Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Regulation Number:

2600.162(c)

What is the reason for the regulation?

Menus, stating the specific food being served at each meal, shall be prepared for 1 week in advance and shall be followed. Weekly menus shall be posted 1 week in advance in a conspicuous and public place in the home.

What is the root cause of the violation?

The home's menu for the follow week, Week #2 was not posted.

How can we fix the immediate problem?

PCHA posted the appropriate menus in a conspicuous, public place immediately

Once corrected, how can we make sure the problem does not happen again?

PCHA will assume responsibility of ensuring that correct menus will be posted in a conspicuous, public place. PCHA will cont to monitor on a weekly basis.

Who is responsible to fix the problem?

PCHA

By what dates can each step in the plan be completed?

October 7<sup>th</sup>, 2013

How will we monitor to be sure the plan is follow is followed?

PCHA will audit menu posting on a weekly basis. Audit tool will be monitored for non compliance. Audits will be reviewed at QA meeting. Audit tool will be made available to DPW at their request.

Patrice Shutt, BA PCHA 9/24/13 (Patrice Shutt)

10/1/13

Violation Report: 22167 - 09/05/2013 - Dumas, Gerald  
 PCH Name: MOUNTAIN TOP SENIOR CARE AND REHABILITATION CENTER

1. REGULATION 55 Pa.Code §2600  
 2600.162(e) - A change to a menu shall be posted in a conspicuous and public place in the home and shall be accessible to a resident in advance of the meal. Meal substitutions shall be made in accordance with § 2600.161 (relating to nutritional adequacy).

2a. DESCRIPTION OF VIOLATION  
 On 9/5/2013, Assorted Cold Cereal, Bacon, Hash Browns were listed on the menu. Scrambled eggs and ham was served instead. No notice was provided to the residents in advance of the meal.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attached.

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Regulation Number:

2600.162(e)

What is the reason for the regulation?

A change to a menu shall be posted in a conspicuous and public place in the home and shall be accessible to a res in advance of the meal. Meal substitutions shall be made in accordance with 2600.161.

What is the root cause of the violation?

On 9/5/13, assorted cold cereal, bacon, hash browns were listed on the menu. Scramble eggs and ham was served instead. No notice was provided to the residents in advance of the meal.

How can we fix the immediate problem?

In servicing to be provided to Dietary Manager r/t'd importance of ensuring menus posted match the meals being served. Education also given to the Dietary Manager r/t'd ensuring the "daily choice" menu are being given to residents so that way they are able to choose what they would like in advance.

Once corrected, how can we make sure the problem does not happen again?

PCHA will randomly audit 5 meals/week to ensure the menu posted reflects what is being served to the residents and that they are receiving "resident choice" menus. PCHA will also begin holding "food/house" meetings to discuss any food concerns or general concerns that resident's may have weekly x's 4 weeks. Meetings will then go to bi-monthly x's 1 month and then monthly thereafter. The local Ombudsman was present for for the meeting on 9/13/13 and was invited to subsequent meetings.

Who is responsible to fix the problem?

PCHA

By what dates can each step in the plan be completed?

October 7<sup>th</sup>, 2013

How will we monitor to be sure the plan is follow is followed?

Meetings minuets will be maintained and grievances/concerns will be followed up upon as necessary. Audits will be maintained by PCHA and will be monitored for non-compliance. Audits will be reviewed at QA meeting. Audit tool will be made available to DPW upon their request.

Patrice Shutt, BA PCHA 9/18/13 (Patrice Shutt)

10.1.13