



Ms. Donyale Showers, Administrator
The New Heritage Towers, Inc.
Heritage Towers
200 Veterans Lane
Doylestown, Pennsylvania 18901

AUG 26 2013

Dear Ms. Showers:

Thank you for your request for a waiver of 55 Pa.Code Ch. 2600 (relating to personal care homes). You have requested a waiver of 55 Pa.Code § 2600.54(a) (relating to qualifications for direct care staff persons) for [REDACTED]

A waiver of 55 Pa.Code § 2600.54(a) is not needed. Documentation submitted with the waiver request confirms that [REDACTED] successfully completed her Bachelor of Business Administration Degree at the University of Ghana in 2010. [REDACTED] education exceeds the criteria for a high school diploma. Heritage Towers must keep a copy of [REDACTED] educational documentation as well as this documentation.

If you have any questions regarding the waiver process, you may contact the Operator Support Hotline at telephone number (866) 503-3926.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Melusky", written over a white background.

Ronald Melusky
Director