



pennsylvania
DEPARTMENT OF PUBLIC WELFARE

OCT 20 2013

Mr. Michael A. Palermo, Administrator/Owner
Vive Bene, Inc.
Tilburg's Home for the Young at Heart
801 Market Street
Williamsport, Pennsylvania 17701

Dear Mr. Palermo:

As a result of the Department of Public Welfare's licensing inspection on August 14, 2013, of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) must be maintained.

Your regular license for the period October 7, 2013 to October 7, 2014 was issued on June 21, 2013. Your regular license remains in good standing.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald Melusky". The signature is written in a cursive style with a long horizontal stroke at the end.

Ronald Melusky
Director

Enclosure
License Inspection Summary

Violation Report: 21839 - 08/14/2013 - Dumas, Gerald
 PCH Name: TILBURG S HOME FOR THE YOUNG AT HEART

1. REGULATION 55 Pa.Code §2600
 2600.42(c) - A resident shall be treated with dignity and respect.

2a. DESCRIPTION OF VIOLATION

A posted notice in the resident's T.V. room read: Until further notice- T.V. will not be available from 7:00 p.m. until 9:00 p.m.

A posted notice in the resident's dining room read: "Argument Free Area" All participants will be sent to their rooms.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Respect and dignity will be afforded to all residents.
 In an attempt to curb disagreements, a decision to turn off the television was made.
 A new home rule will be enacted after a 30-day notice, effective on October 1, 2013. This rule states that staff will be in control of television programming if a majority of residents cannot agree on what to watch. This rule will be added to the Resident-Home Contract and all new residents will be made aware of all the Home Rules.
 See attached notification letter.
 • The Administrator will monitor and assure that all residents are treated with dignity and respect. m 10.4.13

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *M. A. Palermo*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *M. A. PALERMO - Admin.* Date *9-03-13*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 10.4.13 (Date)

Plan of correction implementation status as of 10.4.13 (Date)

The above plan of correction was approved by *m* (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 21839 - 08/14/2013 - Dumas, Gerald
 PCH Name: TILBURG S HOME FOR THE YOUNG AT HEART

1. REGULATION 55 Pa.Code §2600
 2600.105(g)(2) - Lint shall be cleaned from the vent duct and internal and external ductwork of clothes dryers according to the manufacturer's instructions.

2a. DESCRIPTION OF VIOLATION
 The external ductwork for the home's clothes dryer located next to the kitchen door had an excessive amount of lint buildup.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Lint build up in the dryer is a fire hazard.
 A build-up of lint on the exterior vent was removed on August 15, 2013.
 The administrator will check and clean the dryer ducts work monthly. The staff will remove lint after every load of laundry.
 • The Administrator shall monitor for ongoing compliance.
 M
 10/4/13

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
 (Required on EVERY Page) *M. A. Palermo*

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) M. A. PALERMA Admin. Date 9-03-13

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Violation Report: 21839 - 08/14/2013 - Dumas, Gerald
 PCH Name: TLBURG S HOME FOR THE YOUNG AT HEART

1. REGULATION 55 Pa.Code §2600
 2600.123(c) - For a home serving nine or more residents, an emergency evacuation diagram of each floor showing corridors, line of travel to exit doors and location of the fire extinguishers and pull signals shall be posted in a conspicuous and public place on each floor.

2a. DESCRIPTION OF VIOLATION
 An evacuation diagram was not posted on the 2nd floor of the home. Sixteen residents currently resideing in the home.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

An emergency evacuation diagram shows evacuation routes and locations of fire extinguishers and pull boxes.

The diagram was removed during cleaning and was not replaced.

The evacuation diagram was replaced at the time of inspection.

- The administrator shall monitor and assure ongoing compliance.

M
10.4.13

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
 (Required on EVERY Page) *M. A. Palermo*

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) *M. A. PALERMO - ADMIN.* Date *9-04-13*

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 (Initials)

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Violation Report: 21839 - 08/14/2013 - Dumas, Gerald
 PCH Name: TILBURG S HOME FOR THE YOUNG AT HEART

1. REGULATION 55 Pa. Code §2600
 2600.132(e) - A fire drill shall be held during sleeping hours once every 6 months.

2a. DESCRIPTION OF VIOLATION
 The home's fire drill record indicates the home did not complete a fire drill during sleeping hours within the past 6 six months. The most recently completed sleeping-hours fire drill was conducted 3/13/2013 at 11:00 pm.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Fire drills shall be held during sleeping hours twice annually.

Several fire drills were held at about 11pm. Unfortunately, this was not late enough to be considered "sleeping hours".

Staff will hold unannounced fire drills during sleeping hours, somewhere between midnight and 5am.

The administrator shall be responsible for monitoring and ongoing compliance.

M
10.4.13

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page) *M. A. Palermo*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *M. A. PALERMO - Admin.* Date *9-04-13*

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Violation Report: 21839 - 08/14/2013 - Dumas, Gerald
 PCH Name: TILBURG S HOME FOR THE YOUNG AT HEART

1. REGULATION 55 Pa.Code §2600
 2600.183(f) - Prescription medications, OTC medications and CAM that are discontinued, expired or for residents who are no longer served at the home shall be destroyed in a safe manner according to the Department of Environmental Protection and Federal and State regulations. When a resident permanently leaves the home, the resident's medications shall be given to the resident, the designated person, if any, or the person or entity taking responsibility for the new placement on the day of departure from the home.

2a. DESCRIPTION OF VIOLATION
 Resident #1 permanently left the home on 6/15/2013. One bottle of former resident #1's Lorazepam was stored in the home's med cart.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Medications used by former residents shall be destroyed in a safe manner or should be given to the resident's designated person or to be people responsible for the care of the former resident.

When former resident #1 left the home, the lorazepam was overlooked. This medication was returned to the pharmacy for proper disposal.

Staff will check and double check the medication cart for medications (prescription, otc and CAM) belonging to the departing resident and given to the proper individuals.

The Administrator shall monitor and be responsible for ongoing compliance. M 10.4.13

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *M. A. Palermo*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) M. A. PALERMO Date 9-04-13

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Violation Report: 21839 - 08/14/2013 - Dumas, Gerald
 PCH Name: TILBURG S HOME FOR THE YOUNG AT HEART

1. REGULATION 55 Pa.Code §2600

2600.184(a) - The original container for prescription medications shall be labeled with a pharmacy label that includes the following:

- (1) The resident's name.
- (2) The name of the medication.
- (3) The date the prescription was issued.
- (4) The prescribed dosage and instructions for administration.
- (5) The name and title of the prescriber.

2a. DESCRIPTION OF VIOLATION

The following medications did not have a pharmacy label with the required identifying components:

- 1 bottle of Fast Acting Reil On Glucose Tablets.
- 1 bottle of Nitrostat 0.4 mg.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Medications shall have a pharmacy label that includes the resident's name, medication name, fill date of the prescription, dosage and instructions and name and title of the prescriber.

Medications (prescriptions) will be labeled with the name of the resident and a pharmacy label. OTC and CAM medications will be labeled with the full name of the resident.

The glucose tablets were labeled with the residents name after the inspection. The nitro tablets were labeled and given to the resident. (has doctors approval to carry nitro tablets).

The administrator shall monitor and assure ongoing compliance. M 10/4/13.

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
 (Required on EVERY Page)

M. A. Palermo

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page)

M. A. PALERMO - Admin

Date *9-04-13*

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