



pennsylvania
DEPARTMENT OF PUBLIC WELFARE

CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE: SEP 27 2013

Mr. Ross Maola, Administrator
Paramount Senior Living at Bethel Park, LLC
Paramount Senior Living at Bethel Park
5785 Baptist Road
Bethel Park, Pennsylvania 15102

Dear Mr. Maola:

As a result of the Department of Public Welfare's (Department) licensing inspection of the above personal care home on August 13, 2013, a noncompliant event related to 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) was found. The event in question related to an incident of resident being bathed who was sprayed with cold and hot water and was verbally abused. In light of the above personal care home's response to the event and subsequent remedial actions, including termination of the employee involved, the Department does not consider this event to constitute a regulatory violation that requires a plan of correction.

Pursuant to 62 P.S. § 1016, the Department is required to "encourage the adoption of higher standards and recommend methods of improving care and services" in Pennsylvania's personal care homes. As such, the Department recommends that you take the following steps to prevent future noncompliant events of this nature: Conduct training on resident abuse, and methods for caring for residents with dementia for all staff within the next month, and reinforce the concepts throughout the year. Implementation of these suggestions should be done in accordance with applicable regulations.

Please be advised that the Department may consider the circumstances surrounding this event when investigating future allegations of regulatory violations as the basis for determining appropriate licensing enforcement action related to any regulatory violations found.

If you have any questions, please contact me at 412-565-5635 or via electronic mail at spage@pa.gov.

Sincerely,

Sheila Page
Regional Licensing Director