



AUG 30 2013

Ms. Dawn Linn, President, Board of Managers  
Williamsport Home, Inc.  
Woodland Vista at the Williamsport Home  
1900 Ravine Road  
Williamsport, Pennsylvania 17701

Dear Ms. Linn:

As a result of the Department of Public Welfare's licensing inspection on July 9, 2013, of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) must be maintained.

Your regular license for the period September 19, 2013 to September 19, 2014 was issued on June 17, 2013. Your regular license remains in good standing.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald Melusky". The signature is written in a cursive style with a prominent horizontal stroke at the end.

Ronald Melusky  
Director

Enclosure  
License Inspection Summary



Violation Report: 21038 - 07/09/2013 - Dumas, Gerald  
 PCH Name: WOODLAND VISTA AT THE WILLIAMSPORT HOME

1. REGULATION 56 Pa.Code §2600  
 2600.16(c) - The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in section 2600.15 (relating to abuse reporting covered by law).

2a. DESCRIPTION OF VIOLATION  
 On 7/3/13 at 8:00am resident # 1 did not receive Aspirin 81mg as prescribed. The home did not notify the Department of the medication error which took place on 7/3/13.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

2600.16c

1. DPW notified of the medication error on 7/10/13 - Attachment #1
2. Staff involved in 07/03/13 event were educated to report Medication errors at the time of the error - See attached "Medication Error In-service" - Attachment #2
3. All Woodland Vista Staff will be educated by 08/08/13 - Attachment #3
4. DPW will be made aware of an future errors within regulated time frame for Reportables by administrator/designee
5. L.P.N. will perform random auditing to monitor compliance on MAR's monthly
6. Administrator/designee will monitor and report compliance through Quality Management quarterly. Audit sheet will be developed for Quality Management reporting. Administrator/designee will monitor 5 random MARs - weekly X 2, biweekly X2 and monthly X1 and then re-evaluate as to the frequency of future audits.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative  
 (Required on EVERY Page) *Denise Bower, Assoc. Director*

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page) *DENISE BOWER, Assoc. Director* Date *8-9-13*

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of 8/20/13  
 (Date)

The above plan of correction was approved by m  
 (Initials)

Plan of correction implementation status as of 8/20/13  
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 21038 - 07/09/2013 - Dumas, Gerald  
 PCH Name: WOODLAND VISTA AT THE WILLIAMSPORT HOME

**1. REGULATION 55 Pa.Code §2600**  
 2600.132(g) - Fire drills shall be held on different days of the week, at different times of the day and night, not routinely held when additional staff persons are present and not routinely held at times when resident attendance is low.

**2a. DESCRIPTION OF VIOLATION**  
 The home's fire drill records indicate drills are not being conducted at alternate times of the day during sleeping-hours. Drills were conducted closer to the waking times and at the end of the month on all three drills. The Sleeping hour drills were conducted at the following times:  
 6-25-13 5:45 a.m.  
 9-26-12 5:45 a.m.  
 6-26-12 5:47 a.m.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

2600.132g

1. Maintenance is responsible for fire drills and education will be completed by 08/08/13, that fire drills shall be held on different days of the week, at different times of the day and night and not targeted near the end of the month. See attached "Maintenance Education ..." Attachment #4
2. Maintenance director will hold fire drills on:
  - a. Different days of the week.
  - b. At different times of the day or night.
  - c. Not targeted at the end of the month.
3. Maintenance Director/designee will report monthly at Quality Management and to PC Administrator/designee regarding fire drills compliance and issues. He will review dates, times, staff present to ensure compliance.

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative  
 (Required on EVERY Page) *Denise Bower*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Denise Bower, Assoc. Director</i>	Date <i>8-12-13</i>
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The above plan of correction was approved by <u><i>MB</i></u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Violation Report: 21038 - 07/09/2013 - Dumas, Gerald  
 PCH Name: WOODLAND VISTA AT THE WILLIAMSPORT HOME

**1. REGULATION 55 Pa.Code §2600**  
 2600.186(c) - Changes in medication may only be made in writing by the prescriber, or in the case of an emergency, an alternate prescriber, except for circumstances in which oral orders may be accepted by nurses in accordance with regulations of the Department of State. The resident's medication record shall be updated as soon as the home receives written notice of the change.

**2a. DESCRIPTION OF VIOLATION**  
 Resident # 2 is prescribed Lorazepam .5mg to be administered by mouth at bedtime as needed. The resident's Medication Administration Record (MAR) correctly states the order but the pharmacy label of the medication bottle incorrectly states, "Lorazepam .5mg to be administered by mouth every 8 hours as needed."

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

2600.186c

1. Corrected at time of inspection 7/9/13, "Directions Changed" sticker was applied to the medication card's prescription label.
2. All medications will be verified for correct instructions at the time they arrive from pharmacy and prior to administration to resident. Staff involved in the receipt of medication have been educated to report Medication errors at the time of the error - See attached "Medication In-service" - Attachment #5
3. All Woodland Vista Staff will be educated on our procedure by 08/08/13
4. The physician will be made aware of any prescription labels that need to be corrected with residents' pharmacy information. Physician office will contact pharmacies so the pharmacy can send the medications with proper label; until the correct label arrives staff will continue to place a "Directions Changed" sticker over the instruction part of the current prescribed label.
5. Administrator/designee will monitor and report compliance through Quality Management quarterly. Audit sheet will be developed for Quality Management reporting. Administrator /designee will monitor 5 random MARs - daily x 2 weeks, three times a week x 2 weeks, weekly x 4 weeks and re-evaluate.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative  
 (Required on EVERY Page) *Denise Bowler, Assoc. Director*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>DENISE BOWLER, Assoc. Director</i>	Date <i>8-9-13</i>
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Violation Report: 21038 - 07/09/2013 - Dumas, Gerald  
 PCH Name: WOODLAND VISTA AT THE WILLIAMSPORT HOME

1. REGULATION 55 Pa.Code §2600  
 2600.187(d) - The home shall follow the directions of the prescriber.

2a. DESCRIPTION OF VIOLATION

The home did not follow the prescriber's orders resulting in resident # 1 not receiving Aspirin 81mg at 8:00am on 7/3/13 as ordered.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

2600.187d

1. Staff involved in 07/03/13 medication error were educated to report Medication errors at the time of the error - See attached "Medication Error In-service" - Attachment #1
2. All Woodland Vista Staff will be educated by 08/08/13 - Attachment #3
3. Administrator/designee will monitor and report compliance through Quality Management quarterly. Audit sheet will be developed for Quality Management reporting. Administrator /designee will monitor 5 random MARs - daily x 2 weeks, 3 times a week x 2 weeks, weekly x 4 weeks and re-evaluate.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative  
 (Required on EVERY Page) *Denise Bower, Assoc. Director*

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page) *Denise Bower, Assoc. Director* Date *8-9-13*

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